

Meeting Date: October 23, 2024

Meeting Time: 1:00 PM - 3:00 PM

Meeting Location: Virtual Meeting

Attendees

Board Members Present

Nick Marquis

Sheldon Bird

Chris Pinkham

Meg Gray

Anne Head

David Simsarian

MaryEllen Wickett

David Maxwell

Sam Foster, non-voting member

State of Maine Staff

Patrick Williams, MaineIT Director of Architecture & Policy, discussing the software marketplace service

Pamela Roybal, PFR Director of Business Services, proxy for Commissioner Anne Head

InforME/Tyler Maine Staff

Tony Brodie

Kimberly Duplisea

The meeting was called to order at 1:04PM

1. Welcome and Introductions

2. Adoption of August 2024 Minutes

The board meeting minutes were approved as presented.

Motion: Chris Pinkham

Second: David Simsarian

Vote: Unanimous

3. Adoption of September 2024 Minutes

The board meeting minutes were approved as presented.



Motion: David Maxwell

Second: Meg Gray

Vote: Unanimous

4. Voting Item: MaineIT Software Marketplace

Sam Foster presented an overview of the MaineIT Software Marketplace project. MaineIT is looking to establish a software marketplace so agencies know which technologies are available and how MaineIT can procure and implement those. This marketplace will be a central location where MaineIT staff will load all contract vehicles and technologies available to state agencies.

Patrick Williams from MaineIT explained that the first phase of the project will be to stand up the storefront where people can view what is available through MaineIT and how agencies can procure that software. Subsequent phases will allow for the purchase/approvals of the actual software by agencies.

A board member asked about capacity issues between the InforME staff to complete this project. How does this project, which seems fast-tracked and large, fit into other projects? Will it delay migration, or other projects? This project is actually leveraging another Tyler division. The staff involved from the local team includes only a single project manager. QA, development, project management is handled by the Tyler Application Platform team. Due to this, the project will not impede any existing project schedules.

A board member asked if such a platform could be used by non-profit, non-government entities. Depending on what contract is being leveraged for the purchase of the software, it may or may not be usable by other non-profits. This topic will be something to notate in the future phases of the service.

The service is being funded with MJRP funds. Due to the dollar amount of the project, it does require board approval.

Motion: Chris Pinkham

Second: David Maxwell

Vote: Unanimous

5. Third Quarter General Manager's Report

Sam Foster presented the third quarter General Manager's report. Currently, we have 51 projects in active development. We deployed 4 new services including a rewritten payment processing system for municipalities, and a clean election donations service for the City of



Portland. An additional 15 enhancements were deployed in the quarter. The dog licensing service was officially retired during the quarter; DACF contracted with a vendor for a full robust dog licensing system which also includes a front-end for public end users to license their dogs online.

Sam also provided information on Tyler Technologies initiatives which have occurred across the company in other states. MyCivic Citizen Engagement mobile app was deployed for the State of Mississippi Department of Mental Health. Professional licensing modernization was implemented in the Department of Labor for Arkansas and the State Electrical Division in Nebraska.

6. Next Board Meeting Dates

The board will review options by email for the November and December meeting dates.

The meeting was adjourned at 1:39.