



**inforME**  
Information  
Resource  
of Maine

2023 Annual Report

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## Contents

Chair's Message	3
Introduction	4
Current eGovernment Services	5-13
Actions of Board,Directors	14-15

# Chair's Message



When the InforME legislation was created in 1998, digital government was a concept unknown to many around the country including here in Maine. Today, many Mainers interact with government exclusively through technology and through digital services sponsored by InforME. As we conclude the first full year of the third InforME network manager contract, I'm proud to be part of a legislative effort that has proven itself a success, exceeding expectations and expanding every year.

InforME, through Maine.gov and the network manager Tyler Technologies, continues to offer new sites, services, and enterprise tools that create efficiencies for government entities and residents, business owners, and visitors. In 2023, sixteen new services and websites were launched. New services include new comment forms for the Department of the Secretary of State, a new Public Safety website design, and several applications powered by the InforME low-code form builder, Engagement Builder.

In addition, InforME embraced user feedback and agency needs to enhance existing services with new features, functionality, and transaction types. Thirty-eight enhancements were deployed in 2023 including modernized corporate filing and search services, new functionality that allows hunters to self-register harvested turkeys out in the field, and enhancements to agency websites to provide citizens with improved access to critical government information.

This hard work has not gone unnoticed. In 2023, Maine.gov sites and services were recognized with three national honors including named a finalist in the Digital Government Experience Awards hosted by the Center for Digital Government.

InforME, through partnership with our state and local agencies, continues to expand digital government in Maine at the state, county, and municipal level. InforME is currently finalizing its strategic plan to align with features and requirements of the third InforME network manager contract. This strategic plan will call for new marketing strategies, service updates, and new ways to engage with the public. Entering its 25<sup>th</sup> year, InforME is undertaking several exciting initiatives I am excited to be a part of. I would like to thank all the people that contribute to InforME's digital government success including the InforME Board members, Tyler Technologies network manager staff, participating government employees, and especially online service users.

# 2023 - A Year of Success

Maine.gov, developed by InforME, is a gateway to State of Maine information and resources accessed through one-stop services, convenient notification options, and excellent customer service. The State of Maine first adopted the concept for a self-funded digital government portal in 1997 with the creation of the InforME legislation, a unique state initiative resulting in the creation of Maine.gov in 1999. Now celebrating its 25<sup>th</sup> year, InforME continues to find innovative ways to provide access to services for the citizens of Maine.

## Maine.gov Milestones

2023 was a banner year for InforME service usage and visits. More than 61,600,000 visits were made to Maine.gov content, and 1.7 million credit card payments were processed during the year. This includes 303,000 hunting and fishing license purchases, 286,000 auto registration renewals, and 150,000 professional licensing transactions. In October of the year, the auto registration renewal service processed its 3 millionth transaction since its launch in 2001. This transaction was for a resident in Carrabasset Valley.

An additional 2.2 million subscriber account transactions were processed. The InforME subscriber account offers a convenient payment option for users of our most popular business services including criminal record requests, annual report filings, and driver record checks.

In total, InforME securely collected more than \$267,425,000 in revenue for our state, local, and county partners across 200+ service offerings. These services, complete with agency database interaction and credit card payments where necessary, plus the robust hosted content available through Maine.gov have saved trips to town offices, calls to state agencies, and emails to support staff.

In addition to outstanding metrics for existing services, InforME is proud to have launched 54 new sites, interactive online services, and existing service enhancements in 2023. Notable launches include a new marriage officiant search for the Bureau of Corporations, Elections, and Commissions, new and updated forms leveraging our Engagement Builder form building tool such as the Employee Health and Wellness Portal and updates to the Child and Family Services Child Care Grant Portal, and new websites including the Department of Public Safety and the Labor Apprenticeship Program website which leveraged the InforME content management system.

## Looking Forward to 2024

In the coming year, InforME will continue to expand state and local government services and information by leveraging platform technologies such as the Engagement Builder platform and the content management system. Additionally, InforME is partnering with the Department of Inland Fisheries and Wildlife to create an outdoors mobile app. This app will have several exciting features including offline mapping capabilities, one-click payments for licenses, and links to rules, laws, and season and bag limit details. With the deployment of this and several other new services, websites, and initiatives in 2024, InforME is looking forward to another year of success.

# InforME 2023 By the Numbers



**61,600,035**

TOTAL VISITS TO ALL MAINE.GOV WEBSITES



**53%** OF WEBSITE TRAFFIC ORIGINATED FROM A MOBILE DEVICE

**1,704,926**

TOTAL CREDIT CARD PAYMENTS PROCESSED



**2,264,536**

SUBSCRIBER PAYMENTS PROCESSED



**\$14,897,333**

SUBSCRIBER DOLLARS PROCESSED THROUGH INFORME

**\$252,712,935**

CREDIT CARD DOLLARS PROCESSED THROUGH INFORME



**10** NEW SERVICES LAUNCHED

**38** ENHANCEMENTS LAUNCHED

**6** WEBSITES LAUNCHED



**3,969,462**

TRANSACTIONS



**1,516**

INFORME SUBSCRIBERS

**39**

MUNICIPALITIES ONBOARDED TO ONLINE SERVICES IN 2023



**125**

AGENCIES SERVED

**391**

MUNICIPALITIES SERVED



**10,210**  
SERVICE DESK TICKETS RESOLVED IN 2023

SERVICES AND ENHANCEMENTS IN THE INFORME QUEUE



**46**

# Current eGovernment Services

## Current Fee Services

Interactive applications with full online transactions of agency business that have launched since the portal began.

### **Department of Agriculture, Conservation and Forestry**

#### Dog Licensing

\$7 per altered dog; \$12 per unaltered dog. Jun-03

#### Conservation Easement Registry

\$80 per account. Mar-09

#### Campground Reservation Solution

Various Fees. Feb-10

#### Park Passes Online

\$55 per individual park pass/\$105 per vehicle park pass ordered. Jun-11

### **Secretary of State: Bureau of Corporations, Elections, Commissions**

#### Change of Registered Office Address

Corporations, LPs, LLCs, LLPs: \$35 Non-Profit: \$15. Mar-06

#### Corporate Records or UCC Bulk

\$600 current data; \$1,200 current and expired data; \$300 weekly updates; \$1,500 collateral images; \$500 weekly image updates. Mar-00

#### Trademark Bulk Database

\$300 download. May-00

#### UCC Searches

\$12 per search; \$5 additional to certify. May-02

#### UCC Filing

UCC 1: \$10 per statement; \$30 if filed in connection with a public-finance transaction; \$20 if filed in connection with a manufactured home transaction; UCC 3: \$10 per continuation; \$10 per correction statement. May-02

#### Interactive Corporate Searches

Filed documents \$3 per record; \$5 additional to certify. Certificate of Good Standing \$30 for short and long. Aug-01

#### Annual Reports Filing

Non-Profit: \$35 per year filing, \$25 additional for late filings; \$25 additional per year (up to three years) for suspended filings; Corporations, LPs, LLCs, LLPs: \$85 per filing; \$50 additional for late filings; \$150 additional per year (up to three years) for suspended filings. May-02

#### Annual Reports Online XML

Non-Profit: \$35 per year filing, \$25 additional for late filings; \$25 additional per year (up to three years) for suspended filings;

Corporations, LPs, LLCs, LLPs: \$85 per filing; \$50 additional for late filings; \$150 additional per year (up to three years) for suspended filings. Apr-04

#### Designation of Trustee Process

\$25 per filing; free search. Jan-04

#### Late Filing Penalty Payments

\$50 for profit companies; \$25 non-profit companies. Jun-06

#### Change of Registered Office Agent

\$10-\$70 depending on the entity filing. Nov-06

#### Notary Public Commission Renewal and Update

\$50 renewal fee. Jun-08

#### Commercial Clerk and Commercial Registered Agency

#### Online Listing and Management Service

\$50 update fee, \$150 new listing or listing termination fee. Jul-08

#### Corporate Fraud Monitoring

\$35 per entity. Feb-14

### **Secretary of State: Bureau of Motor Vehicles**

#### Interactive Driver Records Search

\$7 per record. Aug-99

#### Interactive Title and Registration Records Search

\$6.50 per record. Aug-99

#### BMV Special Request

\$.06 per record for a specified search; \$.02 per record for full file. Sep-99

#### Rapid Renewal Auto Registration Renewal

Various Fees. Dec-00

#### Rapid Renewal Manual Towns

Various Fees. Aug-00

#### Vanity Plate Ordering

Free search; \$25 vanity plate order fee; \$20 specialty plate order fee. Apr-06

#### Driver's License and ID Card

\$30 per 6-year driver's license renewal; \$5 per driver's license renewal and replacement; \$5 per ID card renewal or replacement. Jun-04

#### Driver's License and ID Card -AAA Access

\$30 per 6-year driver's license renewal; \$5 per driver's license renewal and replacement; \$5 per ID card renewal or replacement. May-12

# Current eGovernment Services

## Driver Record Check

\$7 per 3-year record; \$12 per 10-year record. Nov-04

## Driver Record Cross Check

\$15 per 10 driver's checked; \$1 for each additional driver. Sep-00

## Overlimit Consortium Permits

Various Fees. May-05

## Statewide Trailer Registration Renewal

\$12.50 for 1 year or \$24.00 for 2 years for trailers weighing less than 2,000 pounds; \$22.00 for 1 year or \$43.00 for 2 years for trailers weighing 2,000 pounds or more. Feb-07

## Taxis and Limos Registration Renewal

Various Fees. Oct-07

## Non-Resident/Military Registration Renewal

Various Fees. Jul-08

## Duplicate Registration

\$3 per duplicate registration. Sep-09

## Motor Vehicle Title Replacement

\$46 per title ordered. May-15

## Reinstatement Fee Payments.

Various Fees. May-22

## Maine Revenue Services

### Tax Lien Filings

Various Fees. Mar-06

## Department of Transportation

### Official Directional Business Signage Payments

Various Fees. Oct-14

## Department of Inland Fisheries and Wildlife

### IF&W Special Request

\$25 minimum purchase subject to 5% sales tax; \$.05 per record single use or \$.05 per record unlimited use. Apr-00

### IF&W Online Store

Various Fees. Oct-01

### Moose Permit Lottery

Resident: \$15 for one chance; \$0 for one chance for superpack license holders; Non-Resident: \$15 one chance; \$25 three chances; \$35 six chances; \$55 ten chances. Dec-02

### MOSES-Maine Online Sportsman Electronic Service

Various Fees. Mar-03

### Antlerless Deer Swap

\$7 per swap. Oct-03

### Moose Permit Data

\$25 minimum purchase subject to 5% sales tax; \$.05 per record. Oct-03

## ATV Registration

\$71 for Resident

\$101 for Non Resident 7 Day Registration

\$116 for Non Resident Full Season. Feb-06

## Snowmobile Registration

\$56 for Resident

\$75 for Non Resident 3 Day Registration

\$100 for Non Resident 10 Day Registration

\$120 for Non Resident Full Season. Feb-06

## Boat Registration Renewal

Various Fees. May-09

## Camp North Woods Lottery

\$5 per entry. Apr-15

## Deer Permit Purchase

\$14 per permit. Sep-22

## Moose Permit Purchase

Various Fees. Jul-18

## Professional and Financial Regulation

### Professional License Renewals

Various Fees depending on license being renewed. Jul-00, Sep-11

### Registered Professional Nurse, Licensed Practical Nurse Renewal

\$75 per RN renewal; \$50 per LPN renewal. Nov-05

### Professional Engineer Renewal

\$80 two-year renewal; \$10 late fee. Sep-03

### Physician License Renewal

\$400 per renewal. Sep-07

### Physician Assistant License Renewal

Various Fees. Sep-09

### New Professional License Transactions

Various Fees. Sep-11

### Osteopathic License Renewal

Various Fees. Apr-13

### Consumer Credit Protection Online Licensing

Various Fees. Mar-17

### Office of Securities Online Licensing

Various Fees. May-20

## Department of Public Safety

### Public Criminal Records Search

\$21 per record for in-state subscribers; \$31 for out-of-state subscribers and non-subscribers; \$10 notarization fee. May-03

# Current eGovernment Services

Crash Report Ordering  
Free search; \$10 per report ordered. Oct-04

Inspection Sticker Sales  
Various Fees. Dec-16

Inspection Technician and Station Licensing  
Various Fees. Feb-18

## Department of Health and Human Services

Health and Environmental Testing Laboratory, Water  
Test Kit  
Various Fees. Jun-03

Health Inspection Program License Renewals  
Various Fees. Aug-11

Radiation Control Board License Renewals  
Various Fees. Nov-12

Drinking Water Program License Renewal  
Various Fees. Nov-16

Child Abuse Background Check  
\$15/check. July-20

Payment Portal  
Various Fees. August-20

## Judicial Branch

PayTixx Payments by Phone  
Various Fees. May-02

Court Fine Payments Online  
Various Fees. Jul-09

Court Fine Payments by Phone  
Various Fees. Dec-10

## Maine Ethics Commission

Lobbyist Registration  
\$200 Associate Registration Fee, \$400 Lobbyist  
Registration Fee. Jan-08

Qualifying Contributions for Clean Election Candidates  
\$5 donation on a candidate's behalf, various donation amounts  
to Clean Election Fund. Mar-08

Penalty Payments  
Various Fees. Apr-08

## Department of Corrections

Offender Money Deposit Service  
Various fees apply depending on amount deposited. Dec-10

## Bureau of Alcoholic Beverages & Lottery Operations

Wine and Malt Beverage Label Registration  
\$1 per renewal, \$10 per new label. Sep-12

Alcohol Seller/ Server Training  
\$18 per certification. Nov-11

Certificate of Approval Licensing  
Various Fees. May-18

Sales Representative License Form  
Various Fees. Dec-18

## Maine Board of Overseers of the Bar

Attorney Registration  
Various fees. Jul-15

## Enterprise Services

Enterprise Shopping Cart and Payment  
Various Fees. Sep-06

PayPort Payment Processing Tool  
Various Fees. May-09

One Stop Background Check  
Various Fees. May-09

Vital Records  
Various Fees. Jul-11

Municipal Property Tax and Utility Payments  
Various fees. Aug-13

Parking Ticket Payments  
Various Fees. June-16

Event Registration  
Various Fees. July-15

Municipal Forms Library  
Various Fees. March-20

## Department of Marine Resources

Elver License Lottery  
\$35 per entry. Nov-17

Scallop License Lottery  
\$2 per entry. Sep-18

## Department of Environmental Protection

Bottle Bill Label Registration Service  
Various fees. Dec-17

DEP Payment Portal  
Various Fees. May-21

# Current eGovernment Services

## Current Non-Fee Services

- Abandoned Vehicle Lien Holder Notification
- Absentee Ballot Request Service
- Adoption Rate Wizard
- Agency Static Website Hosting
- Agricultural Trade Show Reservation Request
- Air Quality Monitoring System
- Allagash Photo Contest
- Antlerless Deer Permit Lottery
- Attorney General Breach Reporting Form
- Attorney General Charitable Complaint Form
- Attorney General Cigarette / RYO Distributor Report Filing Form
- Attorney General Private Foundation Tax Return Filing Form
- AutoForms Enterprise Tool
- BFI Financial Inquiry and Assistance Form
- Brown Marmorated Stink Bug Sighting Reporting
- Bureau of Motor Vehicles Guest User System for Agencies
- Bureau of Motor Vehicles Motor Vehicle Title Lien Release
- Bureau of Motor Vehicles Municipal File Transfer
- Bureau of Motor Vehicles Organ Donor Registry
- Bureau of Motor Vehicles Suspended Driver System
- Bureau of Motor Vehicles Vanity Plate Availability Check
- Board of Medicine Online Training & Jurisprudence Exam
- Boards & Commissions Annual Report Filing
- Boards and Commissions Online Directory
- Bureau of General Services Public Improvement Project Application
- Bureau of Human Resources Job Description Search
- Bureau of Human Resources Salary Listing Search
- Burn Permit
- Business Answers One Stop Licensing Assistant
- Cannabis Policy Complaint Form
- Code Enforcement Exam
- Corrections Offender Search Service
- COVID19 Business Checklist Compliance
- COVID-19 Donations Form
- COVID 19 Non-Compliance Reporting Form
- COVID-19 Procurement Form
- DACF Fall Foliage Photo Submission Form
- DACF Pesticides Control Inventory Form
- DACF Pesticides Control Registry Form
- DACF Pesticide Registration Portal
- Debtor Name Search
- DECD Competitive Skills Scholarship Application
- DECD Governor's Business Excellence Award Program Application
- DECD Jobs & Recovery Small Business Application
- DECD, Maine Small Business Grant Appeals Portal
- DECD Market Data Request Form
- DHHS Medical Facility Incident or Complaint Submission Form
- DHHS Pediatric & Behavioral Health Consultation AppEngine Form
- DHHS Pediatric & Behavioral Health Information Request AppEngine Form
- DHHS Pediatric & Behavioral Health Provider Enrollment AppEngine Form
- DHHS Pediatric & Behavioral Health Follow Up Request AppEngine Form
- DHHS Workforce Initiative Registration
- DOT On-the-Job Training Application
- Department of Public Safety Statue Search
- Economic Grant Recovery Application
- Email Listserve Software for Agencies
- Employee Health & Benefits Group Benefit Enrollment
- Employee Health & Benefits Wellness Wallet Form
- Environmental Protection TankSmart Training
- Essential Business Designation
- Exotic Hornet Reporting
- Flag Notification Alerts
- Flexible Spending Arrangement Employee Change in Status
- Forest Service Questions and Concerns
- Forest Service Report a Problem
- Game Tagging
- General Assistance Search
- Governor Mills Community Resilience Sign Up Form
- Governor Mills Internship Application
- Governor Mills Maine Community Reliance Partnership Form
- Group Benefit Plans Enrollment/Change Form
- Group Benefit Plans Enrollment/Change Form - CARES Act
- Hazardous Oil Spill System
- IFW Turkey Game Tagging - Self-Registration
- Labor Contact Form
- Labor Employee Stipend Enrollment Form
- Liquor License Search
- MaineEARNs Data Submission Site

# Current eGovernment Services

- Maine Municipal Portal
- Maine Open Checkbook
- Maine Sex Offender Registry, Law Enforcement Access Version
- Maine Sex Offender Verification Service, Law Enforcement Access
- Maine.gov Bing Search Engine
- Maine.gov Citizen Alert System
- Maine.gov eDemocracy Portal
- Maine.gov eGov Services Template
- Maine.gov Help Center
- Maine.gov Live Help
- Maine.gov Local Government Portal
- Maine.gov Mapping
- Maine.gov Microformats
- Maine.gov News System
- Maine.gov Photo Gallery
- Maine.gov Public Meeting Calendar
- Maine.gov RSS Feeds
- Maine.gov State Agency Directory
- Medical Marijuana Certifications
- MEMA, EPCRA Reporting and Payment Portal
- MPUC 30 Day State Notification Registration Page for Interconnected VoIP Providers
- MPUC & DHHS Authorization to Release Form for Maine's LIHEAP Program Eligibility
- MPUC Operations & Financial Information Survey
- MPUC Renewable Energy Form
- MPUC Utility Information Survey
- Municipal 3 on 3 Basketball Sign-Up Form
- Municipal Citizen Suggestions and Feedback
- Municipal Employment Application
- Municipal Facility Request
- Municipal Fall Soccer Sign-Up Form
- Municipal Field Trip Permission Form
- Municipal FOIA Request
- Municipal Homestead Exemption Request
- Municipal Spring Soccer Sign-Up Form
- Municipal Summer Baseball Sign-Up Form
- Municipal Summer Track Sign-Up Form
- Municipal Volunteer Application
- Municipal Winter Basketball Sign-Up Form
- MyBoard Access
- Non-Commercial Clerk or Agent Search
- Notary and Dedimus Justice Search
- OCP, Municipal Grant Application Portal
- Open Farm Day Photo Submissions
- Ozone Real Time Data
- Parks and Lands Search
- PUC Electronic Document Filing System
- Real Estate Transfer Tax Declaration
- Real Estate Transfer Tax Declaration Search
- Secretary of State's Eighth Grade Citizenship Award Nomination Form
- SOS Kid's Page
- SOS Printable Board Games
- SOS Public Comment Form - An Act to Require Voter Approval of Certain Borrowing by Government-Controlled Entities and Utilities
- SOS Marriage Officiant Search
- SOS Road to Maine Laws Animation
- Secretary of State Student Mock Election Results Tracking System
- Secretary of State Submit a Tribute to a Veteran and Order a Vote in Honor of a Veteran button
- Septic Permit Search
- Sex Offender Registry
- SOS Proposed Initiative Ballot Question/Public Comment
- Standard Maine.gov Website Header
- State Auditor, Fraud Reporting and Information Form
- Treasurer's Next Generation CD Auction
- Tree Ailment Reporting Form
- Unemployment Fraud Reporting
- Veterans' Cemetery Search
- Voter Information Lookup Service
- Webmaster Online Directory System
- Webmaster Resource Website
- Webmaster Training Presentations and Tutorials
- What's New Content Management Tool

# Current eGovernment Services

## New and Enhanced Websites

### Department of Public Safety

May 2023 - Website Redesign

<https://www.maine.gov/dps>

### Domestic Trade Website, Dept. of Economic & Community Development

August 2023 - Website Design

<https://www.maine.gov/decd/domestic-trade>

### Abandoned & Discontinued Roads Commission

October 2023 - Website Design

<https://www.maine.gov/adrc>

### Apprenticeship Program, Department of Labor

November 2023 - Website Design

[https://www.maine.gov/labor/jobs\\_training/apprenticeship](https://www.maine.gov/labor/jobs_training/apprenticeship)

### MoveIT

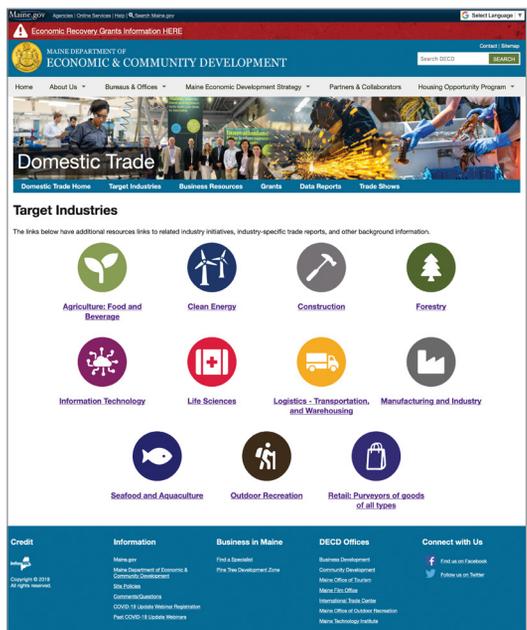
November 2023 - Website Design

<https://www.maine.gov/moveit-global-data-security-incident>

### Independent Commission to Investigate the Facts of the Tragedy in Lewiston

December 2023 - Website Design

<https://www.maine.gov/icl>



# Current eGovernment Services

## New and Enhanced Services

**Agriculture, Conservation and Forestry** // Allagash Artist Program Submission Form

**Agriculture, Conservation and Forestry** // Camp-ground Reservations

**Health & Human Services** // Medical Cannabis Certification Enhancements

**Inland Fisheries & Wildlife** // Camp North Woods Lottery

**Inland Fisheries & Wildlife** // Moose Permit Lottery

**Professional and Financial Regulation** // Online Licensing

**Public Safety** // Criminal Record Requests

**Secretary of State** // Absentee Ballot Request

**Secretary of State** // Annual Reports Online

**Transportation** // Official Directional Business Signage Payments

**Health & Human Services** // Child Care Grant Reporting

**Inland Fisheries & Wildlife** // Deer Permit Lottery

**Inland Fisheries & Wildlife** // Moose Bulk Data Sales

**Inland Fisheries & Wildlife** // Moose Permit Purchase

**Inland Fisheries & Wildlife** // Moose Permit Lottery Winners List

**Public Safety** // Crash Report Ordering

**Secretary of State** // Driver's License Renewal and Replacement, AAA Access

**Secretary of State** // Eighth Grade Citizenship Award Program

**Secretary of State** // Notary Renewal & Replacement Marriage Officiant

**Emergency Management Agency** // Website Enhancements

**InforME** // What's New Service

**Inland Fisheries & Wildlife** // Deer Permit Purchase

**Inland Fisheries & Wildlife** // Game Tagging Enhancements

**Labor** // Contact Form Enhancements

**Overseers of the Bar** // Attorney Registration

**MSECCA** // 2023 Campaign Enhancements

**Agriculture, Conservation and Forestry** // Dog Licensing

**Cannabis Policy** // Medical Cannabis Change Request

**Corporations, Elections & Commissions** // Absentee Ballot

**Corporations, Elections & Commissions** // Annual Report Filings

**Corporations, Elections & Commissions** // Bulk Data Sales Database

**Corporations, Elections & Commissions** // Corporate Change of Address

**Corporations, Elections & Commissions** // Corporate Search

**Corporations, Elections & Commissions** // MORAA

**Indigent Services** // Website Enhancements

**Marine Resources** // Scallop Lottery

**Public Advocate** // Website Enhancements

**Inland Fisheries & Wildlife** // Deer Permit Purchase

# Current eGovernment Services

## New Services

### Public Utilities Commission & Health & Human Services // Authorization to Release Form for Maine's LIHEAP Program Eligibility

Allows residents to provide household information to MPUC and DHHS to verify qualification for MPUC's Electric Low-Income Assistance Program. No fee. February 2023.

### Secretary of State // Public Comment Form - An Act to Require Voter Approval of Certain Borrowing by Government-Controlled Entities and Utilities

Public Comment form that allows users to provide comment on potential Acts in the Maine legislature. No fee. February 2023.

### Employee Health & Benefits // Group Benefit Enrollment

Allows State employees to enroll in Maine's Group Benefit program. No fee. April 2023.

### Employee Health & Benefits // Wellness Wallet Form

Allows State employees to access and supply reimbursement requests. No fee. June 2023.

### Inland Fisheries & Wildlife // Turkey Game Tagging - Self-Registration

Allows hunters to self-register a turkey harvested in Maine. No fee. April 2023.

### Secretary of State // Marriage Officiant Search

Allows users to search for a notary that has the marriage officiant designation. No fee. June 2023.

### Cannabis Policy // Complaint Form

Allows users to provide complaints about providers, facilities or stores to the Maine Office of Cannabis Policy. No fee. August 2023.

### Economic & Community Development // Governor's Business Excellence Award Program Application

Allows users to submit nominations for the award program which recognizes and celebrates Maine businesses with a high level of commitment to their community and employees, as well as exemplary performance in the manufacturing or service professions. No fee. August 2023.

### Governor Mills // Community Resilience Sign Up Form

Allows communities who previously enrolled in the program to submit their re-enrollment information. No fee. October 2023.

### Health and Human Services // Plan of Safe Care

Allows medical and social service providers to submit Plans of Safe Care electronically to the agency in a safe and secure manner. The Plan of Safe Care is required for any expecting mother in the state that has experienced substance abuse. No fee. August 2023

The screenshot shows the 'MDIFW Game & Fur Tagging' website. At the top, it says 'Maine.gov' and 'A secure, online service provided by the Department of Inland Fisheries and Wildlife'. The main heading is 'MDIFW Game & Fur Tagging'. Below this, it states: 'This service is provided by the Department of Inland Fisheries and Wildlife in partnership with InforME. The online application allows Game Tagging Stations to submit tagging information electronically.' There is a 'TAGGING STATION SIGN IN' section with fields for 'Username\*' and 'Password\*', a 'Sign In' button, and a link for 'Forgot your password?'. Below the sign-in section, it asks 'Who can use this service?' and lists 'Authorized Game Tagging Stations'. It then asks 'What is Required?' and states 'To login in you must provide a valid username and password for the tagging station you operate.' A '24/7 CONTACT INFORMATION' section lists links for 'Fur Tagging User Guide (PDF)', 'Game Tagging User Guide (PDF)', 'Game Registration Self Training Tutorial (PDF)', 'Frequently Asked Questions', 'Call-In Registration (internet/website down): 1-888-254-4340', 'Tech Support (questions about website or tagging): 207-287-5257', and 'Non-emergency questions/comments: GameFurRegistration.MDIFW@maine.gov'. At the bottom, there is a footer with 'Credits' (InforME logo, Copyright © 2024, All rights reserved.), 'Information' (Department of Inland Fisheries & Wildlife, Maine.gov, Site Policies), '24/7 CONTACT INFORMATION' (Frequently Asked Questions, Call-In Registration (internet/website down): 1-888-254-4340, Tech Support (questions about website or tagging): 207-287-5257, Non-emergency questions/comments: GameFurRegistration.MDIFW@maine.gov), and 'Transaction Security' (Maine.gov logo).

# Actions of the Board

## **January**

The board did not meet in January.

## **February**

The board discussed the Fourth Quarter 2022 General Manager's Report as well as the InforME Strategic Plan.

## **March**

The board did not meet in March.

## **April**

The board did not meet in April.

## **May**

The board discussed the InforME revenue share as well as the InforME Strategic Plan.

## **June**

The board approved the free service request for the creation of an Abandoned Road Commission website. The board also discussed the InforME revenue share and the InforME Strategic Plan.

## **July**

The board discussed the Second Quarter 2023 General Manager's Report as well as the InforME Strategic Plan.

## **August**

The board discussed the Disaster Recovery, awards that Tyler Technologies was awarded in August as well as the InforME Strategic Plan.

## **September**

The board did not meet in September.

## **October**

The board reviewed highlights for InforME.

## **November**

The board discussed board vacancies, October highlights, and the InforME Strategic Plan.

## **December**

The board did not meet in December.

# 2023 Board of Directors

**Nicholas Marquis**, *Chief Information Officer*  
Chair of the Board

**Shenna Bellows**, *Secretary of State*

**Michael Cyr**, *Director, Architecture and Service Management, University of Maine System*  
Representing the University of Maine

**Vacant**

Representing the Department of Administrative & Financial Services

**Adam Fisher**, *Web Coordinator/Special Projects*  
Representing the Maine State Library

**Sam Foster**, *General Manager, InforME*  
Representing InforME (non-voting member)

**David Packard**, *Chief Information Officer*  
Representing the Judicial Branch (non-voting member)

**Anne Head**, *Commissioner, Department of Professional & Financial Regulation*  
Representing Major Data Custodians in the Executive Branch

**Vacant**

Representing Major Data Custodians in the Executive Branch

**Vacant**

Representative of a non-profit or user association advancing citizens' rights of access to information

**Kathy Montejo**, *City Clerk & Registrar of Voters, City of Lewiston*  
Representing a Statewide Association of Municipalities

**David Simsarian**, *Director, Business Technology Solutions, Department of Health and Human Services*  
Representing Major Data Custodians in the Executive Branch

**Vacant**

Representing a Statewide Association of Public Librarians

**Vacant**

Representing a User Association

**Christopher W. Pinkham**, *President, Maine Bankers Association*  
Representing a User Association

**Jeremy Cluchey**

Public member appointed by the Speaker of the House

**Vacant**

Public Member appointed by the President of the Senate

## STAFF TO THE BOARD

**Jason Tourtelotte**, *Clerk of the Board, Office of Information Technology*



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