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Chair's Message



Paul Sandlin,
Associate Chief Information Officer

The visibility and significance of Maine.gov and its services continues to grow as public demand for digital government increases. In 2017, InforME brought new solutions that streamline business processes and the delivery of information electronically.

On behalf of the InforME Board, I wish to express my thanks to those within state and local government that have made these valuable services and information available online as well as to the citizens and business representatives that continue to utilize these tools.

In 2017, InforME achieved a number of important milestones. Rapid Renewal, the State of Maine's vehicle registration renewal system, welcomed its 225th municipal participant. By the end of 2017, that number increased to 233 municipal participants, meaning that more than three-quarters of vehicles registered in Maine can be renewed using the online service.

Earlier this year, a new agency website template was developed and unveiled by InforME. The template was used to create an updated web presence for the Department of Inland Fisheries and Wildlife (www.maine.gov/ifw). The new website template is available for use by any State of Maine agency and offers several upgrades including user-friendly mobile navigation and multiple options for slideshow presentations.

The first-ever Maine.gov Alexa Skills were developed and submitted to the Amazon store. These skills allow users to play a trivia game and listen to Maine.gov news. InforME plans to grow its Alexa Skills portfolio and launch a winning lottery numbers skill and others in 2018.

InforME continues to expand its service offerings through the deployment of new services and enhancements to existing services. Five website redesign projects were launched including for the Board of Nursing, the Gambling Control Unit, and the InforME web presence. An additional

nine new services were deployed including a septic plan design search, an online code enforcement examination and certification tool, and a product label registration for the Department of Environmental Protection.

InforME also managed a heavy queue of enhancements to existing services and deployed more than 18 significant enhancements in 2017. The online Court Fines service was rewritten and now offers a mobile-friendly interface for the public and streamlined administrative functions for the Judicial Branch. Enhancements to online professional licensing were deployed and an additional three regulatory entities have begun offering this service to licensees. This flexible solution is now offered by 55 unique regulatory entities across three Departments.

In the fall of 2017, InforME Board members, staff from the portal, and staff from OIT/eGovernment Services met to create an updated strategic plan which outlines the vision and direction for InforME over the next two years. The plan focuses on ways in which InforME can increase service usage and participation, as well as ways in which InforME can remain vigilant and focused on a secure portal. We are confident that the successful completion of these goals and objectives will push InforME and the State of Maine to the next level.

Each of InforME's achievements this year, and every year, are a result of engaged Board members, committed state and municipal government partners, and informed constituents. Looking forward to 2018, InforME will continue to provide more interactive and digital government services that enhance the customer experience and broaden the Maine.gov user-base. I look forward to our collective progress as we create innovative solutions that make Maine.gov beneficial to all.

Strategic Plan Update

After nearly two decades as the state's eGovernment portal, InforME has reached a new stage of maturity with more than 160 unique online services allowing users to complete thousands of transaction types online, a consistently award-winning Maine.gov website and a variety of enterprise solutions. This maturity, along with changes to the landscape of the Internet, brings challenges and opportunities. New strategies need to be developed in order to ensure that InforME continues to achieve its vision for serving both state government and the public.

To address these challenges and opportunities, the InforME board held its bi-annual Strategic Planning retreat in September 2017. At the retreat InforME Board members, portal staff and OIT/eGovernment Services staff discussed the key issues facing InforME and strategies to address those issues during the time period covering 2018-2020.

The group agreed that over the next two years, InforME should find ways to:

- Strengthen the message of InforME's benefits to state agencies and the public;
- Identify barriers to online service usage;
- Create user guides and demonstrations to assist users in navigating online services;
- Evaluate emerging technologies and the effect those technologies can have on digital government;
- Evaluate the existing funding and pricing models, service costs, and revise accordingly to remain self-sustaining;
- Create case studies of digital government success stories and present those to government leaders; and,
- Manage complex security concerns.

The four overarching goals below provide the basis for the Strategic Plan. InforME staff and the Board must work together to:

- Continue the long-term financial stability and viability of InforME.
- Provide continued marketing and education to position InforME as the primary resource for online solutions for State and Local government.
- Position InforME to proactively respond to the ever-changing landscape of Internet security threats.
- Promote the benefits of Maine eGovernment services to both citizens and businesses.

Over the next two years, these goals will be achieved through concentrated focus and completion of several objectives and identified strategies. The completion of these goals, objectives and strategies will further position InforME as Maine's premiere eGovernment services provider.

Current and Future eGovernment Services

Current Fee Services

Interactive applications with full online transactions of agency business that have launched since the portal began.

Department of Agriculture, Conservation and Forestry

Dog Licensing

\$7 per altered dog; \$12 per unaltered dog. Jun-03

Burn Permit Online Purchase

\$7 per permit. Jun-05

Conservation Easement Registry

\$30 per account. Mar-09

Campground Reservation Solution

Various Fees. Feb-10

Park Passes Online

\$35 per individual park pass/\$70 per vehicle park pass ordered. Jun-11

Secretary of State: Bureau of Corporations, Elections, Commissions

Change of Registered Office Address

Corporations, LPs, LLCs, LLPs: \$35 Non-Profit: \$15. Mar-06

Corporate Records or UCC Bulk

\$600 current data; \$1,200 current and expired data; \$300 weekly updates; \$1,500 collateral images; \$500 weekly image updates. Mar-00

Trademark Bulk Database

\$300 download. May-00

UCC Searches

\$12 per search; \$5 additional to certify. May-02

UCC Filing

UCC 1: \$10 per statement; \$30 if filed in connection with a public-finance transaction; \$20 if filed in connection with a manufactured home transaction; UCC 3: \$10 per continuation; \$10 per correction statement. May-02

Interactive Corporate Searches

Filed documents \$3 per record; \$5 additional to certify. Certificate of Good Standing \$30 for short and long. Aug-01

Annual Reports Filing

Non-Profit: \$35 per year filing, \$25 additional for late filings; \$25 additional per year (up to three years) for suspended filings; Corporations, LPs, LLCs, LLPs: \$85 per filing; \$50 additional for late filings; \$150 additional per year (up to three years) for suspended filings. May-02

Annual Reports Online XML

Non-Profit: \$35 per year filing, \$25 additional for late filings; \$25 additional per year (up to three years) for suspended filings; Corporations, LPs, LLCs, LLPs: \$85 per filing; \$50 additional for late filings; \$150 additional per year (up to three years) for suspended filings. Apr-04

Designation of Trustee Process

\$25 per filing; free search. Jan-04

Late Filing Penalty Payments

\$50 for profit companies; \$25 non-profit companies. Jun-06

Change of Registered Office Agent

\$10-\$70 depending on the entity filing. Nov-06

Notary Public Commission Renewal and Update

\$50 renewal fee. Jun-08

Commercial Clerk and Commercial Registered Agency Online Listing and Management Service

\$50 update fee, \$150 new listing or listing termination fee. Jul-08

Corporate Fraud Monitoring

\$35 per entity. Feb-14

Secretary of State: Bureau of Motor Vehicles

Interactive Driver Records Search

\$7 per record. Aug-99

Interactive Title and Registration Records Search

\$5 per record. Aug-99

BMV Special Request

\$.06 per record for a specified search; \$.02 per record for full file. Sep-99

Rapid Renewal Auto Registration Renewal

Various Fees. Dec-00

Rapid Renewal Manual Towns

Various Fees. Aug-00

Vanity Plate Ordering

Free search; \$25 vanity plate order fee; \$20 specialty plate order fee. Apr-06

Driver's License and ID Card

\$30 per 6-year driver's license renewal; \$5 per driver's license renewal and replacement; \$5 per ID card renewal or replacement. Jun-04

Current and Future eGovernment Services

Driver's License and ID Card -AAA Access

\$30 per 6-year driver's license renewal; \$5 per driver's license renewal and replacement; \$5 per ID card renewal or replacement. May-12

Driver Record Check

\$7 per 3-year record; \$12 per 10-year record. Nov-04

Driver Record Cross Check

\$15 per 10 driver's checked; \$1 for each additional driver. Sep-00

Overlimit Consortium Permits

Various Fees. May-05

Statewide Trailer Registration Renewal

\$12.50 for 1 year or \$24.00 for 2 years for trailers weighing less than 2,000 pounds; \$22.00 for 1 year or \$43.00 for 2 years for trailers weighing 2,000 pounds or more. Feb-07

Unified Carrier Registry

Various Fees. Sep-07

Taxis and Limos Registration Renewal

Various Fees. Oct-07

Non-Resident/Military Registration Renewal

Various Fees. Jul-08

Duplicate Registration

\$3 per duplicate registration. Sep-09

Motor Vehicle Title Replacement

\$46 per title ordered May-15

Maine Revenue Services

Tax Lien Filings

Various Fees. Mar-06

Real Estate Transfer Tax Declaration

Various Fees. Apr-11

Secretary of State: Maine State Archives

Archives Online Store

Various Fees. Apr-08

Department of Inland Fisheries and Wildlife

IF&W Special Request

\$25 minimum purchase subject to 5% sales tax; \$.05 per record single use or \$.05 per record unlimited use. Apr-00

IF&W Online Store

Various Fees. Oct-01

Moose Permit Lottery

Resident: \$15 for one chance; \$0 for one chance for superpack license holders; Non-Resident: \$15 one chance; \$25 three chances; \$35 six chances; \$55 ten chances. Dec-02

MOSES-Maine Online Sportsman Electronic Service

Various Fees. Mar-03

Any Deer Swap

\$7 per swap. Oct-03

Moose Permit Data

\$25 minimum purchase subject to 5% sales tax; \$.05 per record. Oct-03

ATV/Snowmobile Registration

\$34 for a resident snowmobile renewal; \$54 for a non-resident temporary snowmobile renewal; \$69 for a non-resident snowmobile renewal; \$36 for a resident ATV renewal; \$44 for a non-resident temporary ATV renewal; \$89 for a non-resident ATV renewal. Feb-06

Boat Registration Renewal

Various Fees. May-09

Camp North Woods Lottery

\$5 per entry. Apr-15

Professional and Financial Regulation

Professional License Renewals

Various Fees depending on license being renewed. Jul-00, Sep-11

Registered Professional Nurse, Licensed Practical Nurse Renewal

\$75 per RN renewal; \$50 per LPN renewal. Nov-05

Professional Engineer Renewal

\$80 two-year renewal; \$10 late fee. Sep-03

Physician License Renewal

\$400 per renewal. Sep-07

Medical Doctor and Physician Assistant Licensee Special Request

Various Fees. Apr-09

Physician Assistant License Renewal

Various Fees. Sep-09

New Professional License Transactions

Various Fees. Sep-11

Osteopathic License Renewal

Various Fees. Apr-13

Consumer Credit Protection Online Licensing

Various Fees. Mar-17

Current and Future eGovernment Services

Department of Public Safety

Public Criminal Records Search

\$21 per record for in-state subscribers; \$31 for out-of-state subscribers and non-subscribers; \$10 notarization fee. May-03

Crash Report Ordering

Free search; \$10 per report ordered. Oct-04

Inspection Sticker Sales

Various Fees. Dec-16

Department of Health and Human Services

Health and Environmental Testing Laboratory, Water Test Kit

Various Fees. Jun-03

Health Inspection Program License Renewals

Various Fees. Aug-11

Radiation Control Board License Renewals

Various Fees. Nov-12

Drinking Water Program License Renewal

Various Fees. Nov-16

Judicial Branch

PayTixx, Moving Violations Payments

Various Fees. May-01

PayTixx Payments by Phone

Various Fees. May-02

Court Fine Payments Online

Various Fees. Jul-09

Court Fine Payments by Phone

Various Fees. Dec-10

Maine Ethics Commission

Lobbyist Registration

\$200 Associate Registration Fee, \$400 Lobbyist Registration Fee. Jan-08

Qualifying Contributions for Clean Election Candidates

\$5 donation on a candidate's behalf, various donation amounts to Clean Election Fund. Mar-08

Penalty Payments

Various Fees. Apr-08

Department of Corrections

Offender Money Deposit Service

Various fees apply depending on amount deposited. Dec-10

Bureau of Alcoholic Beverages & Lottery

Wine and Malt Beverage Label Registration

\$1 per renewal, \$10 per new label. Sep-12

Alcohol Seller/ Server Training

\$18 per certification. Nov-11

Maine Board of Overseers of the Bar

Attorney Registration

Various fees. Jul-15

Enterprise Services

Enterprise Shopping Cart and Payment

Various Fees. Sep-06

PayPort Payment Processing Tool

Various Fees. May-09

One Stop Background Check

Various Fees. May-09

Vital Records

Various Fees. Jul-11

Municipal Property Tax and Utility Payments

Various fees. Aug-13

Parking Ticket Payments

Various Fees. June-16

Department of Marine Resources

Elver Lottery

\$35 per entry. Nov-17

Department of Environmental Protection

Product Label Registrations

Various fees. Dec-17

Current and Future eGovernment Services

Current Non-Fee Services

- Abandoned Vehicle Lien Holder Notification
- Absentee Ballot Request Service
- Adoption Rate Wizard
- Agency Static Website Hosting
- Air Quality Monitoring System
- Any Deer Permit Lottery
- Any Deer Permit Transfer
- AutoForms Enterprise Tool
- BMV Guest User System
- BMV Motor Vehicle Title Lien Release
- BMV Municipal File Transfer
- BMV Organ Donor Registry
- BMV Suspended Driver System
- BMV Vanity Plate Availability Check
- Board of Medicine Online Training & Jurisprudence Exam
- Boards & Commissions Annual Report Filing
- Boards and Commissions Online Directory
- Bureau of General Services Public Improvement Project Application
- Bureau of Human Resources Job Description Search
- Bureau of Human Resources Salary Listing Search
- Business Answers One Stop Licensing Assistant
- Code Enforcement Exam
- Corrections Offender Search Service
- Data.Maine.gov
- Debtor Name Search
- Department of Public Safety Statue Search
- E911 Kids Page
- Email Listserve Software for Agencies
- Environmental Protection
- TankSmart Training
- Flag Notification Alerts
- Hazardous Oil Spill System
- HireME Maine State Job Application
- Home Heating Calculator
- Judicial Courts Mediator Search
- KeepMEWell online health assessment service and tool kit
- Labor Contact Form
- Long-Term Services and Support Pre-Screening Tool
- MaineEARNs Data Submission Site
- Maine Municipal Portal
- Maine Open Checkbook
- Maine Sex Offender Registry, Law Enforcement Access Version
- Maine Sex Offender Verification Service, Law Enforcement Access
- Maine.gov Bing Search Engine
- Maine.gov Citizen Alert System
- Maine.gov eDemocracy Portal
- Maine.gov eGov Services Template
- Maine.gov Help Center
- Maine.gov Language Translation Service
- Maine.gov Live Help
- Maine.gov Live Streaming Media
- Maine.gov Local Government Portal
- Maine.gov Mapping
- Maine.gov Media Gallery
- Maine.gov Microformats
- Maine.gov News System
- Maine.gov Photo Gallery
- Maine.gov Predictive Search
- Maine.gov Public Meeting Calendar
- Maine.gov RSS Feeds
- Maine.gov State Agency Directory
- Maine.gov Twitter
- Medical Marijuana Certifications
- MSEC Online Donation Solution
- MyBoard Access
- MyMaine Connection
- Notary and Dedimus Justice Search
- Ozone Real Time Data
- Parks and Lands Search
- PUC Electronic Document Filing System
- Sales, Use, Income and Withholding Tax Registration
- Secretary of State's Eighth Grade Citizenship Award Nomination Form
- Secretary of State Kid's Page
- Secretary of State's Printable Board Games
- Secretary of State's Road to Maine Laws Animation
- Secretary of State Student Mock Election Results Tracking System
- Secretary of State Submit a Tribute to a Veteran and Order a Vote in Honor of a Veteran button
- Septic Permit Search
- Sex Offender Registry
- Simple Data Transfer Tool
- Standard Maine.gov Website Header
- Treasurer's Next Generation CD Auction
- Unemployment Claims Filing Portal
- University of Maine System Combined Charitable Appeal
- Voter Information Lookup Service
- Webmaster Online Directory System
- Webmaster Resource Website
- Webmaster Training Presentations and Tutorials
- What's New Content Management Tool

Current and Future eGovernment Services

New and Enhanced Services

ATV & Snowmobile Registration Renewal

The upgraded ATV & Snowmobile Registration Renewal service allows residents and non-residents to register and renew vehicles and roll vehicles over to new owners. Various fees apply based on the vehicle, the registration length and the residency of the registrant. Various Fees. January 2017.

Septic Permit Search

The new service allows the public to search and download any available septic permits maintained by DHHS. Free. February 2017.

Court Fine Payments

The upgraded Court Fines payments service allows users to pay for one or more court fines online. Various fees. February 2017.

Consumer Credit Protection Online Licensing

This service allows licensees overseen by the Bureau of Consumer Credit Protection to renew professional licensure online. Various fees. March 2017.

Absentee Ballot Request

New functionality was added to the absentee ballot request service to allow Uniformed Service and Overseas voters to receive a PDF ballot electronically. Free. April 2017.

Labor Contact Form

A new contact form that connects with the Department's Constituent Management Software allows users to submit questions or comments electronically. Free. April 2017.

City of Lewiston Online Storefront

The City of Lewiston became the first participant to go live with the newest version of the portal's online enterprise storefront service, WebShop. WebShop allows agencies and municipalities to create an official ecommerce presence to sell goods or request donations. The city is currently using the store to solicit donations for upgrades and maintenance to a local park. Various fees. May 2017.

Code Enforcement Exam Application

The service allows current or potential code enforcement officers to take certification exams electronically to obtain their State issued Code Enforcement certificate. Free. June 2017.

Attorney Registration

The Attorney Registration system was enhanced to allow active attorneys to digitally generate their certification "Bar Card" once their registration has been completed and approved. Various Fees. June 2017.

MaineEARNs Data Submission Site

This service allows approved users from State organizations to securely upload data files for archival, research, and reporting purposes, involved the coordination of six unique entities, including Maine's Center for Workforce Research and Information and the Portal. Free. July 2017

Conservation Easement Registry

Enhancements to the conservation easement registry allow a new type of landowner to register and maintain lands online. \$30 per new registration. September 2017.

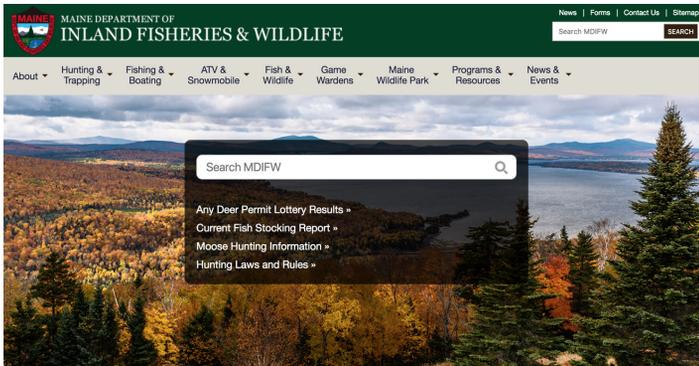
Elver Lottery

The Elver Lottery service allows users to enter for a chance to obtain a Maine Elver fishing license issued by the Department of Marine Resources. \$35 per lottery entry. November 2017.

DEP Bottle Bill Registrations

The online service allows manufacturers, distributors, and retailers to manage the list of registered beverage container labels for transport and sale into the State of Maine. Through the online service, existing container label registrations can be renewed and label registrations can be added. Also, Initiators of Deposit and Contracted Agents can obtain required licenses with this service. Various fees. December 2017.

Current and Future eGovernment Services



New and Enhanced Websites

Board of Nursing Website Redesign

The website redesign provides information about licensure, standards, rules and regulations and is now organized for the different website user groups. January 2017.

www.maine.gov/boardofnursing

Gambling Control Unit Website Redesign

The website redesign provides information and resources to the public including licensing applications, revenue information, and rules and statutes regarding gambling in Maine. The site is one of the first to use the new state agency template which was released in December 2016. April 2017.

www.maine.gov/dps/GambBoard

InforME Website Redesign

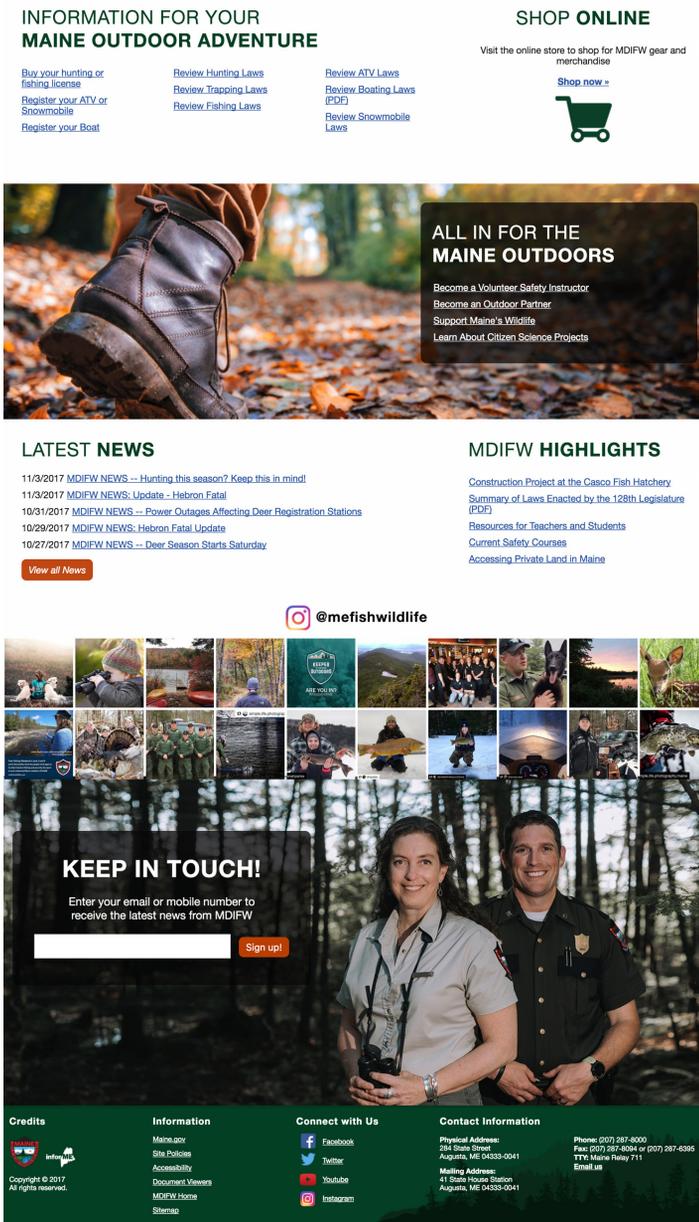
The website provides information about working with InforME, signing up for a subscription account, and board meeting members and minutes. August 2017.

www.maine.gov/informe

IFW Website Redesign

The redesigned website utilizes new imagery, concise navigation, and a fresh clean design to allow users to find the outdoor resources they need. The 600-page website utilizes the new version of the Maine.gov Agency Website template which incorporates several new features including increased font size for text and a drop-down menu for navigation. September 2017.

www.maine.gov/ifw



Current and Future eGovernment Services

Future Services

InforME consistently seeks new opportunities for delivering online services to the citizens and businesses of Maine. InforME is currently working on several of the projects listed below, while others represent new opportunities that InforME believes would add value to the existing suite of Maine.gov online services.

ONLINE SERVICES

- DACF: Group Camping Site and Day Use Reservations
- DACF: Virtual Campsite Tour
- IFW: Guide Licensing
- IFW: Electronic Game Tagging
- IFW: Automatic License Renewals
- BABLO: Online Off Premise Licensing
- BABLO: Online Tasting Event Registrations
- BABLO: Online On Premise Licensing
- BABLO: Online Qualified Catering applications
- ConnectME: Grant Reporting and Tracking
- Municipal: Property Tax Payments

IFW: Electronic Game Tagging

ConnectME: Grant Reporting and Tracking



Best Place to Work, October, 2017

Maine Information Network, the network manager for InforME, was named Maine's Best Small Business to Work at the 12th annual Best Places to Work competition, awarded by the Maine Council of the Society of Human Resources Management. A total of 80 companies placed in one of three categories, small, medium and large businesses. Maine Information Network was noted as consistently fostering an outstanding work-place environment.



Maine.Gov Receives WebAward for Government Standard of Excellence (September, 2017)

The Web Marketing Association has honored Maine's official state Web portal, www.Maine.gov, with a WebAward for Government Standard of Excellence.

The Web Marketing Association was founded in 1997 to help set a high standard for Internet marketing and development of the best websites on the World Wide Web. The Web Marketing Association is the producer of the WebAward Competition. Now in its twentieth year, the WebAward program is the premier annual website award competition that names the best websites in 96 industries while setting the standard of excellence for all website development.



Maine Bureau of Veterans' Services Website Receives Silver Communicator Award of Distinction (May, 2017)

The Maine Bureau of Veterans' Services Website, www.maine.gov/veterans/, has been honored as a top government website receiving an award that recognizes achievements in the fields of both creativity and communications. The website received a Silver Communicator Award of Distinction from the International Academy of Visual Arts.

The Communicator Awards are an annual competition honoring the best in advertising, corporate communications, public relations and identity work for print, video, interactive and audio. The awards are judged and overseen by the International Academy of the Visual Arts (IAVA), a 600+ member organization of leading professionals from various disciplines of the visual arts dedicated to embracing progress and the evolving nature of traditional and interactive media.



Maine.gov Receives Gold Customer Sales and Service Award for Front-Line Customer Service Team of the Year (May, 2017)

Maine.gov has been recognized as a winner in the Annual 2017 Customer Sales and Service World Awards for its Front-Line Customer Service Team. The annual awards program honors a broad spectrum of industry voices, encompassing the best in sales and service, contact center individuals, teams, departments, and achievements.



Maine.gov is a Recipient of a 2017 Gold Hermes Creative Award (April, 2017)

The Maine State Web Portal, www.Maine.gov, has recently been recognized with a Hermes Creative Award for outstanding achievement and service in the field of communication. Hermes competition entrants come from a variety of corporate marketing and communication departments, advertising agencies, PR firms, graphic design shops, production companies, web and digital creators and freelancers.

Creative award recipients are determined by the Association of Marketing and Communication Professionals; a panel of marketing, communication, advertising, public relations, media production, web and freelance professionals.

Actions of the Board

January

No Board meeting was held.

February

No Board meeting was held.

March

The Board approved the following:

- Department of Economic and Community Development Common Checkout, Schedule A Update.
- Department of Health and Human Services Health Inspection Program Licensing, Schedule A Update.
- Department of Environmental Protection, Schedule A Update.

April

No Board meeting was held.

May

The Board approved the following:

- Department of Education Event Registration, Statement of Work and Schedule A.

June

No Board meeting was held.

July

The Board approved the following:

- Department of Labor Unemployment Claims, Service Deactivation.
- Department of Health and Human Services Webshop, Statement of Work, Schedule A.

August

No Board meeting was held.

September

The InforME Board Strategic Planning Session was held.

October

The Board approved the following:

- Department of Public Safety Inspection Station and Technician Online Licensing Statement of Work, Schedule A and Schedule B.
- Department of Inland Fisheries and Wildlife, Game Tagging Prioritization, Statement of Work and Schedule A.

Board of DIRECTORS

Paul Sandlin, *Associate Chief Information Officer,
Department of Administrative and Financial Services*
InforME Board Chair

Matthew Dunlap, *Secretary of State*

David Demers, *CIO, University of Maine System*
Representing the University of Maine

Tim Poulin, *Deputy Director, Bureau of Alcoholic
Beverages & Lottery Operations*
Representing the Department of Administrative &
Financial Services

Adam Fisher, *Web Coordinator/Special Projects*
Representing the Maine State Library

Dan Andrews, *General Manager, InforME*
Representing InforME (non-voting member)

David Packard, *Chief Information Officer*
Representing the Judicial Branch (non-voting member)

Anne Head, *Commissioner, Department of Professional &
Financial Regulation*
Representing Major Data Custodians in the Executive
Branch

Julie Rabinowitz, *Press Secretary, Office of Governor
Paul R. LePage*
Representing Major Data Custodians in the Executive Branch

Vacant

Representative of a non-profit or user association advancing citizens' rights of access to information

Kathy Montejo, *City Clerk & Registrar of Voters,
City of Lewiston*
Representing a Statewide Association of Municipalities

David Simsarian, *Director, Business Technology
Solutions, Department of Health and Human Services*
Representing Major Data Custodians in the Executive
Branch

Anne Davis, *Library Director, Gardiner Public Library*
Representing a Statewide Association of Public Librarians

Vacant

Representing a User Association

Christopher W. Pinkham, *President, Maine Bankers
Association*
Representing a User Association

Richard Trahey
Public member appointed by the Speaker of the House

Kelly Hokkanen
Public Member appointed by the President of the Senate

STAFF TO THE BOARD

Eric Stout, *IT Consultant, Office of Information Technology*



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