

**State of Maine
Master Score Sheet**

RFP# 202410192					
Maine Immunization Information Sys, including Electronic Blood Lead Tests					
Bidder Name:		Envision Technology Partners, Inc.	IMMY Technology Group (ITG)	STChealth LLC	VAULT Technologies
Proposed Cost:		\$11,992,873	\$3,340,000	\$10,472,823	\$6,685,067
Scoring Sections	Points Available				
Section I: Preliminary Information	Pass/Fail	Pass	Pass	Pass	Pass
Section II: Organization Qualifications and Experience	25.00	22.00	*11.00	24.00	*5.00
Section III: Proposed Services	50.00	42.00	N/A	47.00	N/A
Section IV: Cost Proposal	25.00	21.83	N/A	25.00	N/A
TOTAL	<u>100.00</u>	<u>85.83</u>	<u>*Did not advance</u>	<u>96.00</u>	<u>*Did not advance</u>

Janet T. Mills
Governor

Sara Gagné-Holmes
Commissioner



Maine Department of Health and Human Services
Division of Contract Management
11 State House Station
109 Capitol Street
Augusta, Maine 04333-0011
Tel.: (207) 287-3707; Fax: (207) 287-5031
TTY: Dial 711 (Maine Relay)

Award Justification Statement RFP# 202410192

Maine Immunization Information System, including Electronic Blood Lead Tests

I. Summary

Through RFP# 202410192, Maine Immunization Information System, including Electronic Blood Lead Tests, the Department sought proposals to replace its current immunization and lead testing information system to a comprehensive, configurable, COTS-SaaS Immunization Information System (IIS) solution, which includes electronic reporting of blood lead tests. Four (4) Bidders responded to the RFP:

Envision Technology Partners, Inc.
IMMY Technology Group (ITG)
STChealth LLC
VAULT Technologies

Through the evaluation process, STChealth LLC, received the highest score and was determined to provide the best value to the State of Maine.

II. Eligibility and Evaluation Process

An Evaluation Team, composed of six (6) State employees, utilized a multi-staged approach verifying the Bidders' eligibility requirements and applied the consensus method in scoring the Bidders' Qualifications & Experience and Proposed Services. Scores for the Cost Proposals were assigned using a mathematical formula.

III. Qualifications & Experience of Conditional Awardee

STChealth LLC offered an accomplished, experience-laden portfolio demonstrating the ability to deliver the services required by the RFP and successfully perform under the prospective contract.

IV. Proposed Services by Conditional Awardee

STChealth LLC provided a well-rounded response outlining an understanding of, and ability to meet, programmatic requirements of the RFP. Additionally, STChealth LLC's demonstration of their proposed solution exhibited the means and skills necessary to meet the RFP's performance requirements.

V. Cost Proposal

STChealth LLC provided a competitive proposed cost of \$10,472,823.

VI. Conclusion

Out of 100 possible points, the Evaluation Team awarded STChealth LLC a score of 96.00. The strength of STChealth LLC's proposal outweighed the other Bidders through its qualifications and experience, proposed services and cost. The Evaluation Team determined that the proposal submitted by STChealth LLC represents the best value to the State of Maine.

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Mar-26-2025

Via Electronic Mail: gwheeler@envisiontechnology.com

Sage Pursuits, Inc. DBA Envision Technology Partners, Inc.
Gary Wheeler, Executive Vice President and General Manager
7995 East Prentice Avenue, Suite 305-E
Greenwood Village, CO. 80111

SUBJECT: Notice of Conditional Contract Award under RFP #202410192, Maine Immunization Information System, including Electronic Reporting of Blood Lead Tests

Dear Mr. Wheeler,

This letter is in regard to the subject Request for Proposals (RFP), issued by the State of Maine Department of Health and Human Services, Maine Center for Disease Control and Prevention for Maine Immunization Information System, including Electronic Reporting of Blood Lead Tests. The Department has evaluated the proposals received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to the following bidder:

- STChhealth, LLC

The bidder listed above received the evaluation team's highest ranking. The Department will be contacting the aforementioned bidder soon to negotiate a contract. As provided in the RFP, the Notice of Conditional Contract Award is subject to execution of a written contract and, as a result, this Notice does NOT constitute the formation of a contract between the Department and the apparent successful vendor. The vendor shall not acquire any legal or equitable rights relative to the contract services until a contract containing terms and conditions acceptable to the Department is executed. The Department further reserves the right to cancel this Notice of Conditional Contract Award at any time prior to the execution of a written contract.

As stated in the RFP, following announcement of this award decision, all submissions in response to the RFP are considered public records available for public inspection pursuant to the State of Maine Freedom of Access Act (FOAA). 1 M.R.S. §§ 401 et seq.; 5 M.R.S. § 1825-B (6).

This award decision is conditioned upon final approval by the State Procurement Review Committee and the successful negotiation of a contract.

Any person aggrieved by an award decision may request an appeal hearing. The request must be made to the Director of the Bureau of General Services, in writing, within 15 days of notification of the contract award as provided in 5 M.R.S. § 1825-E (2) and the Rules of the Department of Administrative and Financial Services, Bureau of General Services, Office of State Procurement Services [formerly the Division of Purchases], Chapter 120, § (2) (2).

Thank you for your interest in doing business with the State of Maine.

Sincerely,

Signed by:

Veronica Smith

FEC16F5FF697476...

Veronica Smith

Chief Operating Officer

Maine Center for Disease Control and Prevention

DocuSigned by:

Debra Downer

5DC6307B8558482...

Debra Downer

Deputy Director for Competitive Procurement

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Mar-26-2025

Via Electronic Mail: Sonda-walsh@immytech.com

IMMY Technology Group
Sonda Walsh, Proposal Writer
600 N. Robinson, Suite 682
Oklahoma City, OK 73102

SUBJECT: Notice of Conditional Contract Award under RFP #202410192, Maine Immunization Information System, including Electronic Reporting of Blood Lead Tests

Dear Ms. Walsh,

This letter is in regard to the subject Request for Proposals (RFP), issued by the State of Maine Department of Health and Human Services, Maine Center for Disease Control and Prevention for Maine Immunization Information System, including Electronic Reporting of Blood Lead Tests. The Department has evaluated the proposals received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to the following bidder:

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Mar-26-2025

Via Electronic Mail: david_mora@stchome.com

STChealth, LLC
David Mora, Contract Manager
411 S. 1st Street
Phoenix, AZ 85004

SUBJECT: Notice of Conditional Contract Award under RFP #202410192, Maine Immunization Information System, including Electronic Reporting of Blood Lead Tests

Dear Mr. Mora,

This letter is in regard to the subject Request for Proposals (RFP), issued by the State of Maine Department of Health and Human Services, Maine Center for Disease Control and Prevention for Maine Immunization Information System, including Electronic Reporting of Blood Lead Tests. The Department has evaluated the proposals received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to the following bidder:

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Mar-26-2025

Via Electronic Mail: Tiffany.tate@vaulttechinc.com

Vault Technologies, LLC
Tiffany Tate, CEO
1 Reservoir Circle, Suite 101
Pikesville, MD, 21208

SUBJECT: Notice of Conditional Contract Award under RFP #202410192, Maine Immunization Information System, including Electronic Reporting of Blood Lead Tests

Dear Ms. Tate,

This letter is in regard to the subject Request for Proposals (RFP), issued by the State of Maine Department of Health and Human Services, Maine Center for Disease Control and Prevention for Maine Immunization Information System, including Electronic Reporting of Blood Lead Tests. The Department has evaluated the proposals received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to the following bidder:

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Chief Operating Officer

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Deputy Director for Competitive Procurement

Division of Contract Management

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: Envision Technology Partners

DATE: January 15, February 7 & 25, March 5, 2025

SUMMARY PAGE

Department Name: Health and Human Services

Name of RFP Coordinator: Stacy Martin

Names of Evaluators: Mikayla Bolduc, Ann Farmer, Melanie Messina, Sara Robinson, Jessica Shiminski, Kayla Strout

<u>Pass/Fail Criteria</u>	<u>Pass</u>	<u>Fail</u>
Section I. Preliminary Information (Eligibility) a. Appendix C (Eligibility to Submit a Bid)	X	
<u>Scoring Sections</u>	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	25.00	22.00
Section III. Proposed Services	50.00	42.00
Section IV. Cost Proposal	25.00	21.83
<u>Total Points</u>	<u>100.00</u>	<u>85.83</u>

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DATE: January 15, February 7 & 25, March 5, 2025

**OVERVIEW OF SECTION I
Preliminary Information**

Section I. Preliminary Information

Evaluation Team Comments:

Part I. Preliminary Information
Eligibility Requirements
Envision Technology Partners has a configurable off-the shelf IIS solution, implemented within the past five (5) years, and is currently in production use and has been operational for a minimum of three (3) years in at least one (1) Federal, state, or local public sector governmental agency within the Continental United States.

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**EVALUATION OF SECTION II
Organization Qualifications and Experience**

	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	25.00	22.00

Evaluation Team Comments:

Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • Provided three (3) project examples all within the timelines stated in the RFP. • Project 3 displays adaptability to changes in software per jurisdictions request for sexual orientation and gender identity. • Specializing in public health software with 23 years of dedicated Immunization Information System (IIS) implementation experience. • Supports 20/62 CDC IIS awardee jurisdictions with 35 unique implementations. • Hosted in Azure Government cloud. • Leader in interoperability supporting systems connections to; 63 IZ Gateway, 16 PPRL and 12 VHA. • Actively engaged in AIRA, AIM, and CDC-sponsored workgroups. • Awarded the Data at Rest (DAR) Stars by AIRA. • Only COTS IIS product to achieve Full Validata on AIRA's IIS validation. • Each client is assigned a Client Engagement Manager. • Over 60 experienced staff.
2. Letters of Reference
<ul style="list-style-type: none"> • Provided letters of reference from three (3) separate jurisdictions.
3. Subcontractors
<ul style="list-style-type: none"> • Indicated none.
4. Organizational Chart
<ul style="list-style-type: none"> • Organizational chart provided roles and responsibilities.
5. Litigation
<ul style="list-style-type: none"> • Indicated none.
6. Financial Viability
<ul style="list-style-type: none"> • Did not provide required financial information.
7. Certificate of Insurance
<ul style="list-style-type: none"> • Provided a valid COI including Cyber liability (\$5M) good through December 2025.

**STATE OF MAINE
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**EVALUATION OF SECTION III
Proposed Services**

	<u>Points Available</u>	<u>Points Awarded</u>
Section III. Proposed Services	50.00	42.00

Evaluation Team Comments:

Part IV, Section III Proposed Services
1. Services to be Provided
Part II
A. Business Requirements
<ul style="list-style-type: none"> • Plans to utilize WebIZ (.NET code base, SQL Server database, Azure). • Aggregate Analysis Reporting Tool (AART) validated and will continue to remain fully validated as new standards emerge. • Shared code base, configurations for one client will be available for all clients (but optional). • Blood Lead will be a new module that has to be developed will be released at go live with current data. • Demonstrated experience in several items including ACIP imm schedules, vaccine inventory management, MIROW, deduplication of patient records, interfacing with EMR vendors and integrating with VTRCKS. • Plans to utilize PMBOK and Waterfall principles. • IZ Gateway and PPRL supports multiple IZ gate linkages. • Administer System: <ul style="list-style-type: none"> ○ Item 17 (E), Provides forecasting following ACIP, no customized forecasting. ○ Item 63 (E), Provided a description on why they do not allow master role changes (limits security risk). ○ Meets all other essential requirements. • Manage Organization and Facilities: <ul style="list-style-type: none"> ○ Item 3 (E), System includes enrollment form validation so it will need to be complete before being submitted, eliminating resubmittals. ○ Items 21, 35, 78 (E), No general folder for each provider, but files can be saved within specific workflows. ○ Items 26, 28, 32, 40 (E), Plans to provide an enhancement to include this feature. ○ Item 60 (E), Enrollments expire 2 years from approval date. ○ Item 63 (E), PDFs are the only allowable format.

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- Meets all other essential requirements.
- **Manage Users:**
 - Items 7, 8 (E), Only jurisdiction admins can assign roles.
 - Meets all other essential requirements.
- **Support Interoperability:**
 - Items 28, 37-42 (E), Add module – will work to configure the interface.
 - Item 46 (E), No automated way to compare data, requires manual comparison.
 - Items 57-61 (E), Plans to be evaluated as part of moving onboarding application process to Production environment.
 - Meets all other essential requirements.
- **Data Quality:**
 - Item 26 (E), Flagging duplicate vaccinations for manual review is not supported.
 - Meets all other essential requirements.
- **Evaluate and Forecast:**
 - Item 3 (E), Enhancement – Requires customization with 1–2-month project duration.
 - Item 35 (E), Coverage reports are not available by a user defined cohort.
 - Meets all other essential requirements.
- **Manage Patient and Immunization Records:**
 - Item 40 (E), Adjuvants are not part of CSDi specifications
 - Items 45, 46 (E), Offline data capture is not supported.
 - Items 52-54, 56 (E), No feature for patient consent in the system.
 - Meets all other essential requirements.
- **Manage Vaccine Inventory**
 - Item 9 (E), Field does not exist.
 - Item 10 (E), Funding source is at the vaccine level, not lot level.
 - Item 43 (E), Cannot select pre-defined order sets.
 - Item 48 (E), Has the ability to activate vaccine ordering for individual facilities.
 - Item 65 (E), Contact update uses change request process.
 - Items 79, 82 (E), Approval/rejection process for transfers not supported in workflow.
 - Meets all other essential requirements.
- **Data Access**
 - Met all essential requirements.
- **Non-functional – Technical requirements across key attributes:**
 - Item 37 (E), Being considered for future enhancement.
 - Item 52 (E), Inability for system administrator to terminate user connections.
 - Item 85 (E), No Boolean searches but offers other search parameters.
 - Item 89 (E), Moving to WCAG 2.0 AA with an active project.
 - Meets all other essential requirements.
- **Manage Blood Lead Tests:**

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- All essential requirements – enhancement.
- Provided information on a proposed new module and documented how they will meet the requirements.
- Project duration – 9 months.
- Plans to collect and store the Core Data Elements.
- Can be received via HL7, calculated, or manually entered.
- Identified Vaccine Event ID as a field that does not exist but provided an alternative solution (unique ID for the vaccine).
- New enhancements and adaptive are permissible and encouraged.
- Ability to turn on and off enhancements/modules funded by other jurisdictions.
- New data comes in many forms within IIS.
- Has the ability to create code tables which allow new data values.

B. Information Technology Requirements and Security Requirements

- Plans to follow guidelines for NIST, HITRUST, and CIS.
- Centralized authentication will launch June 2025.
- Planning for full WCAG 2.1 compliance for accessibility starting in July 2025.
- Windows Defender for Endpoint and EDR for backend serves and Arctic Wolf as a SIEM to store and monitor logs.
- Security is reinforced with Burp Suite and Microsoft Defender for Azure DevOps.
- Barracuda Web application Firewall.
- Did not specifically address each NIST requirement individually but stated they plan to follow guidelines for NIST, HITRUST, and CIS.
- WebIZ platform leverages industry standard frameworks to ensure robust security and privacy controls.
- Demonstrated compliance for SOC II.
- Plans to provide full backups every 6 hours and transaction logs every 5 minutes.
- Utilizes SQL server always on for host production data.
- Plans to provide a “cool” disaster recovery site for quick data restoration and RTO.
- Provides data restoration and recovery within 24 hours.
- Will provide a documented recovery plan to describe and define all roles and responsibilities (both vendor and state).
- Will review the DR plan with the Department for approval prior to go live.
- Plans to utilize Azure Gov’t cloud within the continental U.S.
- Will provide data to the Department using several methods and ensure data is isolated in a unique Azure subscription.
- The Department will maintain ownership over state data through contract terms and can request data at end of contract or throughout with no additional cost.
- Expected to be developed after funding in June 2025.
- Maintains diagrams available upon request to jurisdictions.
- Maintains data dictionary which is updated with each release.

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- Did not provide details for: system design and functional capabilities; security models including authentication, authorization, data protection, auditing, and physical and network infrastructure; data model; or technical assumptions.

C. Document Repository Requirements

- Plan to use Microsoft SharePoint site for document repository at no additional cost.
- Acknowledges mutual agreement, and details how access will be granted and some basic architecture for the site.

D. Operations and Maintenance Requirements

- Plans to assign a Client Engagement Manager who has demonstrated experience working with the Department.
- Plans to utilize SysAid, a centralized ticket support system for Maine Web IZ.
- Will have the Department review and approve any plans.
- Software license agreement with the State for their COTS product.
- Updates will come with written consent from department and IT prior to implementation at least 30 days in advance.
- D Hosting- Azure Government Cloud and uses NIST CSF 2.0 and CIS Controls Version 8.
- Plans to provide the Department with attestation on past information security.
- Detail plan and flow chart included.
- Included language from Software License Agreement.
- Does not specifically acknowledge the 99.9% uptime requirement.

E. Technical Support Requirements

- Did not address Critic Critical Production Performance Requirements
- Plans to notify the Department for urgent updates.
- Routine updates are on a regular schedule.
- Server updates do not require downtime.
- Plans to follow established Service Level Agreement (SLA).
- Plans to provide support for data extracts and queries relating to the Immunization Information Systems Annual Report.
- The Department will perform Tier 1 help desk support.
- A self-service portal will be available.
- Vendor will supply daily support (M-F 8-5) to Department's request when submitted through SysAid.
- Severity Guidelines cited as:
 - Critical response within 1 hour
 - High response in 4 hours
 - Medium response in 48 hours
- Low response in 72 hours
- Critical tickets can be addressed 24/7 using remote support.
- Will utilize the self-service help desk portal.

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- Will provide monthly reviews of product releases in community meetings to discuss and demonstrate the new functionality. These trainings will be recorded and sent to the Department as available training materials.
- Client Engagement Manager will assess training requirements.
- Plans to deliver a Change Management Plan for review and approval by the Department within 90 calendar days of contract execution.
- Change request will be reviewed by designated approvers and follow detailed change request process.

F. Reports

- Met the requirements.

2. Staffing

- Identified four (4) staff that will make up the core Maine team.
- Provided job descriptions for nine (9) additional positions.

3. Implementation

Implementation – High-Level Road Map

- Proposed a minimum 18-month implementation including:
 - Data conversion
 - Customizations
 - UAT
 - Provider onboarding
 - Training
- Identified services and costs that are not included in the proposal.
- High level roadmap was included with basic timeline broken out by month.
- Proposed project period is July 2025 through March 2027.

Implementation – Detailed Work Plan

- Provided a diagram of how the data would be converted.
- Implementation workplan included with time estimates for each task, including timeframe, steps, resource name and title, % complete, and cost.
- Presented in a monthly visualization Gantt chart.

Demonstrations

Manage Patient Immunization record

- Ability to add multiple races.
- Configurable patient search criteria.
- Jurisdictional customizable tables.
- Patient address is SMARTY validated.
- SMARTY only works with a license which is a separate cost.
- Multiple patients can be deactivated at one time.
- Recommender is an included service.
- Multiple configurable funding sources.

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- A borrowing reason is required if choosing the wrong vaccine funding inventory.
- Shows inactive/active lot numbers for inventory selection.
- State ability to change manufacturer/vaccine details.
Manage Vaccine Inventory
- Out of date vaccine field is customizable.
- Ability to manually add in any adult vaccine inventory. Funding source is configurable.
- Configurable modification (add/remove) reasons for inventory.
- Ability to choose ordering intent when approving vaccine orders by the Department; this is configurable.
- Support a flat file or API for VTRCKS.
- Recommender is updated automatically.
- Configurable user roles.
- Ability to assign users to clinics.

Interoperability

- Capability to analyze HL7 messages that have a warning which may include incorrect PIDs, RXA, ORC, etc..
- Ability to extract individual segments from the HL7 message to see the actual immunization linked to system inventory; this also is available for batch files.
- Supports both Batch and Flat files converting flat files into HL7.
- Ability to create outbound batch files and can deliver them to a partnering organization.
- Customizable HL7 functionality, activate/inactivate settings, e.g., accepting VXU/QBP messages.
- They will configure, test and manage the IZ Gateway connections.
- IZ Gateway is customizable to support routine and flu uploads to CDC depending on the Department's needs.
- Ability to import a file from vitals into IIS including birth/death and adoption records.
- User friendly features includes vital record demographics that will not be overridden during HL7 uploads.
- Paired incoming and outgoing HL7 messages.

Data Access

- Dashboard displays complete patient records including records missing phone, email, race, etc.; the ability to filter the data including displaying how the record was created (HL7, Flat file, etc.) and the clinic the patient is associated with.
- Ability to export dashboard data (xls, CSV.)

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: Envision Technology Partners

DATE: January 15, February 7 & 25, March 5, 2025

- Dashboard for Vaccinations given, when a vaccine was administered vs entered including the ability to determine which sites these administrations are associated with.
- Dashboards/Analytics are only available for Jurisdictional Admins.
- Analytic dashboards include CDC/AIRA quality assurance threshold standards for comparison.
- IQIP standard reporting measures, including childhood and adolescent reports at provider level.
- County and state level vaccination coverage reports.
- Acknowledged lead module, will have more additional functionality than requested with input from other states.

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: Envision Technology Partners

DATE: January 15, February 7 & 25, March 5, 2025

**EVALUATION OF SECTION IV
Cost Proposal**

Lowest Submitted Cost Proposal	÷	Cost Proposal Being Scored	x	Score Weight	=	Score
\$10,472,823.00	÷	\$11,992,873.00	x	25 points	=	21.83

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: IMMY Technology Group

DATE: January 15, February 7, 2025

SUMMARY PAGE

Department Name: Health and Human Services

Name of RFP Coordinator: Stacy Martin

Names of Evaluators: Mikayla Bolduc, Ann Farmer, Melanie Messina, Sara Robinson, Jessica Shiminski, Kayla Strout

<u>Pass/Fail Criteria</u>	<u>Pass</u>	<u>Fail</u>
Section I. Preliminary Information (Eligibility) a. Appendix C (Eligibility to Submit a Bid)	X	
<u>Scoring Sections</u>	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	25.00	11.00
Section III. Proposed Services	50.00	N/A
Section IV. Cost Proposal	25.00	N/A
<u>Total Points</u>	<u>100.00</u>	<u>N/A</u>

IMMY Technology Group did not meet the minimum scoring requirement for Stage Two – Qualifications and Experience, and is therefore disqualified from further evaluation.

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: IMMY Technology Group

DATE: January 15, February 7, 2025

**OVERVIEW OF SECTION I
Preliminary Information**

Section I. Preliminary Information

Evaluation Team Comments:

Part I. Preliminary Information
Eligibility Requirements
IMMY Technology Group has a configurable off-the shelf IIS solution, implemented within the past five (5) years, and is currently in production use and has been operational for a minimum of three (3) years in at least one (1) Federal, state, or local public sector governmental agency within the Continental United States.

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: IMMY Technology Group

DATE: January 15, February 7, 2025

**EVALUATION OF SECTION II
Organization Qualifications and Experience**

	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	25.00	11.00

Evaluation Team Comments:

Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • Provided three (3) project examples that suggest stand-alone modules interfacing with an existing IIS. It is unclear if the projects refer to individual IIS implementations, or if they are just an interface for IIS. • One project specifically refers to electronic transfer of lab results. • Specializes in implementing web-based COTS SaaS solutions. • Streamline combines lab testing and IIS. • IMMY Technology Group (ITG) was created in 2021. • Hosted by Google cloud.
2. Letters of Reference
<ul style="list-style-type: none"> • Provided three (3) letters of reference from one (1) jurisdiction.
3. Subcontractors
<ul style="list-style-type: none"> • Indicated none.
4. Organizational Chart
<ul style="list-style-type: none"> • Met the requirements.
5. Litigation
<ul style="list-style-type: none"> • Indicated none.
6. Financial Viability
<ul style="list-style-type: none"> • Provided three (3) years of financial statements. • Financial documents indicate a recent decrease in revenue.
7. Certificate of Insurance
<ul style="list-style-type: none"> • Provided a valid COI including Cyber liability (\$2M) good through June 2025.

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: STChealth LLC

DATE: January 15, February 7 & 27, March 7, 2025

SUMMARY PAGE

Department Name: Health and Human Services

Name of RFP Coordinator: Stacy Martin

Names of Evaluators: Mikayla Bolduc, Ann Farmer, Melanie Messina, Sara Robinson, Jessica Shiminski, Kayla Strout

<u>Pass/Fail Criteria</u>	<u>Pass</u>	<u>Fail</u>
Section I. Preliminary Information (Eligibility) a. Appendix C (Eligibility to Submit a Bid)	X	
<u>Scoring Sections</u>	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	25.00	24.00
Section III. Proposed Services	50.00	47.00
Section IV. Cost Proposal	25.00	25.00
<u>Total Points</u>	<u>100.00</u>	<u>96.00</u>

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: STChealth LLC

DATE: January 15, February 7 & 27, March 7, 2025

**OVERVIEW OF SECTION I
Preliminary Information**

Section I. Preliminary Information

Evaluation Team Comments:

Part I. Preliminary Information
Eligibility Requirements
STChealth LLC has a configurable off-the shelf IIS solution, implemented within the past five (5) years, and is currently in production use and has been operational for a minimum of three (3) years in at least one (1) Federal, state, or local public sector governmental agency within the Continental United States.

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: STChealth LLC

DATE: January 15, February 7 & 27, March 7, 2025

**EVALUATION OF SECTION II
Organization Qualifications and Experience**

	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	25.00	24.00

Evaluation Team Comments:

Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • Provided three (3) valid projects with large implementations demonstrating recent IIS conversions. • Projects were full SaaS and COTS solutions. • Has been in business for 36 years. • Supported the original ImmPact System. • Managed over 1 billion immunization events during the Covid19 pandemic. • CDC compliant, implemented in 17 jurisdictions. • Works with pharmacies for data connectivity. • Provided current IIS utilization and vaccination records for all project examples. • Implemented School Nurse Module and SMaRT AFIX product. • Meets CDC/NCIRD IIS Functional Standards v4.1. • Maintains a Learning Management System (LMS) to house a multitude of e-courses for end-user training.
2. Letters of Reference
<ul style="list-style-type: none"> • Provide three (3) letters of reference provided from separate jurisdictions.
3. Subcontractors
<ul style="list-style-type: none"> • Provided a list of subcontractors but did not describe their qualifications.
4. Organizational Chart
<ul style="list-style-type: none"> • Met the requirements.
5. Litigation
<ul style="list-style-type: none"> • Indicated none.
6. Financial Viability
<ul style="list-style-type: none"> • Appears financially viable.
7. Certificate of Insurance
<ul style="list-style-type: none"> • Provided a valid COI including Cyber liability (\$5M) good through March 2025.

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: STChealth LLC

DATE: January 15, February 7 & 27, March 7, 2025

**EVALUATION OF SECTION III
Proposed Services**

	<u>Points Available</u>	<u>Points Awarded</u>
Section III. Proposed Services	50.00	47.00

Evaluation Team Comments:

Part IV, Section III Proposed Services
1. Services to be Provided
Part II
A. Business Requirements
<ul style="list-style-type: none"> • Plans to provide a COTS-SaaS II System including Blood Lead module, a school nurse module and a consumer access portal. • Features include inventory management, reminder recalls and reporting. Along with: <ul style="list-style-type: none"> ○ Tracking patient observations, contraindications, serology results, and exemptions. ○ Data exchange is detailed and broken down in five (5) areas projects, test, imports, exports and reports. ○ Vital records upload ○ Follows ACIP guidelines for forecasting ○ Smarty streets, utilizing the Smarty integration project through AIRA to validate and clean addresses. ○ Patient Deduplication ○ VTrks • Ability to customize vaccine order sets per site level if needed. • Cites the STC ONE public health IIS essentials package includes 1D and 2D barcoding. • Flexible for different configurations. • Organization and Facility Management allowing a hierarchy of relationship groups, organizations, facility groups and facilities. • Prebooking for use in allocations and season vaccines. • Lot decrementing and reporting based on the lot number and funding source. • Includes access to PetMyIR. • Administer System: <ul style="list-style-type: none"> ○ 63 (E), describes why they do not allow master role changes (limits security risk).

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: STChealth LLC

DATE: January 15, February 7 & 27, March 7, 2025

- Meets all other essential requirements.
- Manage Organizations and Facilities:
 - 2,3, (E), system does not allow users to submit incomplete forms
 - 21, 35, 63, 78 (E), add module – capability included in the Enhanced Documentation Center which is available for a fee.
 - 28 (E), functionality doesn't currently exist but it can be included as a service add on post implementation.
 - Meets all other essential requirements.
- Manage Users:
 - 23 (E), currently not met as there are security concerns, but are evaluating best practices moving forward.
 - Meets all other essential requirements.
- Support Interoperability:
 - 46, 57-61 (E), add module – functionality is an optional service add-on post implementation included for a fee in the proposal.
 - Meets all other essential requirements.
- Data Quality:
 - Meets all requirements.
- Evaluate and Forecast:
 - 26 (E), enhancement – Can be met through Executive Reports package included in proposal.
 - 30 (E), add module – Part of current modernization efforts and will be available by implementation.
 - Meets all other essential requirements.
- Manage Patient and Immunization Records:
 - Meets all essential requirements.
- Manage Vaccine Inventory
 - Meets all essential requirements.
- Data Access:
 - 35 (E), add module – Functionality for pre-book orders is on the roadmap for inclusion and will be available for no cost prior to go-live.
 - Meets all other essential requirements.
- Non-functional – Technical requirements across key attributes.
 - Meets all essential requirements.
- Manage Blood Lead Tests:
 - 3, 40, 41 (E), enhancement – comments are currently not allowed. Development is required but could be completed prior to go-live.
 - 24-29 (E), enhancement – current reports are aggregated at county level, development is required but could be completed prior to go-live.
- Meets all other essential requirements.
- Plans to utilize a Consortium model to share ideas, leverage funding, and work

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: STChealth LLC

DATE: January 15, February 7 & 27, March 7, 2025

together.

- Plans to utilize Human-Centered-Design process and Agile sprint lifecycles.
- Clients are included in conversations prior to changes. In addition to written documentation, requirement discussions, demos, and feedback sessions happen regularly to ensure real time communication.

B. Information Technology Requirements and Security Requirements

- State adherence to all of the requirements and dedication to maintaining security controls but lacked specificity in their response as to how they plan to meet MainIT policies.
- Architectural efforts are focused on enabling rapid adaptability and change.
- Plans to utilize containerization and Kubernetes for redundancy and scale.
- Plans to utilize Apache Tomcat application servers, Oracle databases, and Java coding.
- Applications are available in both AWS and Azure Government.
- Provided architecture deployment diagram.
- States to comply with accessibility standards.
- Obtained a SOC2 Type II Attestation.
- AWS is SOC2 and FedRamp certified, currently pursuing SOC2 certification.
- Provides detailed information about their security and privacy controls including vulnerability and penetration tests.
- Security control selection is derived from NIST Special Publication 800-53 Rev 4.
- States compliance with the underlying NIST Control Domains, as well as HIPAA.
- Cites the ability to comply with the State polices, guidelines, and standards.
- Integration to any Oath 2.0 or SAML directory source is available, in compliance with NIST 800-63.
- Did not address each requirement individually.
- Provided a Disaster Recovery Plan as an attachment which is customizable.
- Identifies continuity facilities with a plan to salvage, restore and recover primary operations within 24 hours.
- Planned exercises for annual Disaster Recovery tests.
- Appears to be heavily focused on losing the primary physical location, spends less time on data storage, but does mention alternate storage and processing sites.
- All data shall be the property of the Department.
- No ability to view or access outside the United States.
- Each customer has their own instance to keep data separated.
- Did not address having an annual audit only that they hold a Soc 2 Type 2 attestation.
- Will provide a copy of the audit and plan of action for remediation of any deficiencies to the Department and/or MainIT.
- The proposed solution is a SaaS solution and will maintain a technical architecture

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: STChealth LLC

DATE: January 15, February 7 & 27, March 7, 2025

plan.

- Will not publish their technical architecture diagram and narrative in any external shared space and will provide to the Department upon request.

C. Document Repository Requirements

- Plans to maintain documents in Sharepoint but is subject to change per operational needs.
- Plans to work with the State to ensure documents are available and accessible via an online repository.

D. Operations and Maintenance Requirements

- Full time PMP certified project manager will be assigned along with a program manager and client partner for the duration of the transition.
- Hypercare service available after go-live with joint success plans.
- Service level agreement provided as attachment 2.
- Two SLA options (standard and high availability).
- Operates 24 hours a day, 7 days a week for critical issues – will respond within 15 minutes of triggering an alert.
- 99.9% uptime available with high availability SLA option.
- Service credits available if uptime percentages not met.
- Jurisdictions must request version upgrades through a ticket.
- Plans to provide security plans and have plans approved prior to being placed in operation.

E. Technical Support Requirements

- Did not address if access will be available for users.
- Plans to work with the Department to come up with agreed upon routine maintenance.
- Table lock outages are not tracked against system uptime. It is unclear how this will impact normal day-to-day operations.
- Will notify immediately for unplanned or emergency outages.
- Plans to develop a post-implementation support plan.
- Service Desk provides applications levels one (1) through three (3) for support during business hours.
- Uses ticketing system as well as interactive forums.
- Provides Tier 1 support.
- Will update forecasting within 30 days after being published on MMWR.
- Documentation including multiple manuals, specifications, data dictionary, release notes, and more are available within the Client Hub.
- Monthly consortium leadership calls.
- Did not specifically address training.
- Use Agile SDLC transition methodology for change management.
- Plans to deliver a Change Management Plan within 90 days and work with

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: STChealth LLC

DATE: January 15, February 7 & 27, March 7, 2025

department to agree on plan.

- Will ensure all changes to the SOW align with the contract using pricing adjustments.

F. Reports

- Met the requirements.

2. Staffing

- Provided a staffing model plan with a 12-1 ratio (12 Provider members to 1 Department team member).
- 3-7 Provider staff involved in the day-to-day efforts.
- Provided team titles, project roles, and combined years of experience.
- Provided job descriptions for numerous positions.
- Plans to partner with subcontractor Tharseo for the data conversion process.
- Oversight and management will be performed by Project Manager.
- Provided staffing plan with name, education/experience, area of support and national affiliations.
- 18 primary staff, and 10 supplemental staff named.
- Did not provide time allocation for the project staff.

3. Implementation

Implementation – High-Level Road Map

- Provided a high-level implementation timeline including initiation, future state planning, data migration, interface integration, training, testing, go-live, and post go-live.
- Project plan will be developed and updated as key project events occur.
- Project schedule will be reviewed and shared weekly.
- Proposed timeline is July 2025-September 2026.

Implementation – Detailed Work Plan

- Plans to utilize proprietary Rapid Implementation Process which includes pre-assessment, interview and observations, rapid application review and design, business process recommendations, system configurations, and post go-live handoff.
- Uses System Development Life Cycle process utilizing the Agile approach.
- Provided a fee structure, price modifications, and assumptions.
- Implementation workplan included with time estimates for each task including steps, time frame, and resource names.
- Implementation plan may not be specific to Maine and includes milestones unrelated to this RFP, e.g. newborn screenings.

Demonstrations

Manage Vaccine Inventory

- Vaccine funding is customizable.

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: STChealth LLC

DATE: January 15, February 7 & 27, March 7, 2025

- Vaccine Wastage Reason are customizable.
- Prepopulated vaccine inventory.
- Prebooking functionality allows provider to choose funding option.
- Inventory reconciliation is available as an additional workflow.
- Orders for facility can be searched with manual overrides.

Managing Patient Immunization user

- Ability to view lot # per patient.

Eval Forecast and Reporting

- Forecaster is updated by CSDi and is also customizable by the State.
- Coverage rate reports and reminder recall report for clinics.
- Many records can be selected for State review to combine to main record.
- Reminder recall is part of workflow.

Blood Lead Module

- Provider able to edit BLLs added.
- Records can be added manually.
- Test ID added manually.
- Provider ability to add venous level.
- Flat file has ability to import bulk BLL and patients.
 - Access is permission based.
- HL7 submission of BL draw.
- Provider has the ability to delete records.
- Forecasting for BL based on level.
- BL follow-up summary provided in vaccine forecasting.
- Provider has the ability to conduct a risk assessment questionnaire.
- Serology module accepts any HL7 from any provider (not specific to lead).
- Warning of blood lead level are in module.
- Vaccine notifications come in blood lead module.

Interoperability

- Ability to filter data exchange messages that are rejected, submitted, and accepted.
- Connected to IZ Gateway.
- Dashboard is available to display immunizations, breaking down to sex, county, vaccine, etc..
- Dashboard reports can be exported as raw data or as visuals.
- ISAAR Report is available for the Department.
- Bulk entry is available (for the entire IIS) many file types are allowed.
- Completes data in federal CDC format to submit such as wastage.
- Validating Vtrck's API with federal CDC.

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: STChealth LLC

DATE: January 15, February 7 & 27, March 7, 2025

- VFC Provider agreements can be handled through the system and allows for electronic signatures. Additionally, the Department can remove ordering ability for non-compliant providers by unapproving of the agreement.
- Ability view data exchanges nationwide.
- Reports available for IQIP visits.

Admin system

- HL7 quick view available which break it down to assist in finding errors as well as sending HL7 reports with errors to providers.
- Multiple modernization initiatives (cohort development, adhoc report development).
- Demoed in story mode showing different views of the system based off permission types.
- Smarty address is integrated at user and facility level and may not require a separate license.
- Try to keep each location within the last two (2) versions of upgrades/updates.
- Epidemiological experts are available to analyze data.
- Staff can write SQL scripts for the Department.

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: STChealth LLC

DATE: January 15, February 7 & 27, March 7, 2025

**EVALUATION OF SECTION IV
Cost Proposal**

Lowest Submitted Cost Proposal	÷	Cost Proposal Being Scored	x	Score Weight	=	Score
\$10,472,423.00	÷	\$10,472,423.00	x	25 points	=	25.00

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: VAULT Technologies

DATE: January 15, February 7, 2025

SUMMARY PAGE

Department Name: Health and Human Services

Name of RFP Coordinator: Stacy Martin

Names of Evaluators: Mikayla Bolduc, Ann Farmer, Melanie Messina, Sara Robinson, Jessica Shiminski, Kayla Strout

<u>Pass/Fail Criteria</u>	<u>Pass</u>	<u>Fail</u>
Section I. Preliminary Information (Eligibility) a. Appendix C (Eligibility to Submit a Bid)	X	
<u>Scoring Sections</u>	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	25.00	5.00
Section III. Proposed Services	50.00	N/A
Section IV. Cost Proposal	25.00	N/A
<u>Total Points</u>	<u>100.00</u>	<u>N/A</u>

VAULT Technologies did not meet the minimum scoring requirement for Stage Two – Qualifications and Experience, and is therefore disqualified from further evaluation.

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: VAULT Technologies

DATE: January 15, February 7, 2025

**OVERVIEW OF SECTION I
Preliminary Information**

Section I. Preliminary Information

Evaluation Team Comments:

Part I. Preliminary Information
Eligibility Requirements
Vault Technologies has a configurable off-the shelf IIS solution, implemented within the past five (5) years, and is currently in production use and has been operational for a minimum of three (3) years in at least one (1) Federal, state, or local public sector governmental agency within the Continental United States.

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER: VAULT Technologies

DATE: January 15, February 7, 2025

**EVALUATION OF SECTION II
Organization Qualifications and Experience**

	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	25.00	5.00

Evaluation Team Comments:

Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • Three (3) project examples provided, none of the projects show an implementation of an IIS, only products that integrated with an IIS. • OptimillIS is a COTS IIS, integrated within PrepMod which offers Electronic Health Record (EHR) integration, forecasting, and real time data exchange. • Over three (3) decades of experience serving state and local health departments. • Did not demonstrate experience and expertise in performing the services required for this RFP.
2. Letters of Reference
<ul style="list-style-type: none"> • Provided three (3) letters of reference from three separate (3) jurisdictions for PrepMod ecosystem but none of the letters mention the implementation of an IIS component.
3. Subcontractors
<ul style="list-style-type: none"> • It is unclear if subcontractors will be utilized as the Bidder did not provide Appendix E or indicate whether or not subcontractors would be utilized.
4. Organizational Chart
<ul style="list-style-type: none"> • Met the requirements.
5. Litigation
<ul style="list-style-type: none"> • Indicated none.
6. Financial Viability
<ul style="list-style-type: none"> • Only provided 2 years of unaudited financial statements. • Financial documents indicate a recent decrease in revenue.
7. Certificate of Insurance
<ul style="list-style-type: none"> • Provided a certificate with only general liability insurance coverage.

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Envision Technology Partners

DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none">• Does meet requirements

Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none">• P – 23 years of IIS implementation experience• P- currently supporting 20 jurisdictions in CDC• P – team proposed to Maine has participated in 11 implementations efforts• I – currently completing an implementation in another state
2. Letters of Reference
<ul style="list-style-type: none">• Kentucky public health letter of recommendation<ul style="list-style-type: none">○ P – customer service in prompt and effective○ I – states system in working towards being 508 compliant• New Mexico public health division letter of recommendation<ul style="list-style-type: none">○ I – web based system that can be accessed on phones/tablets○ Product updated monthly and includes bug fixes and enhancements○ P – updates are schedule outside of work ours and have minimul downtime○ I – one week allowance for user acceptance testing and regression testing. If issue identified, discussion on how to proceed and weather to hold the release or not is had○ P – monthly releases allow for consistent advancement of the IIS○ P – customer portal to view own or dependent records○ Q – would this include blood lead?○ P – address validation○ I – have meeting with all jurisdictions that are clients to discuss product related issues○ Q – are monthly updates across all jurisdictions?• Oklahoma state department of health letter of recommendation<ul style="list-style-type: none">○ P - robust and user friendly○ P – meet IIS functional standards○ P – integrated reporting use PowerBI○ I – internally cloud hosted○ P – collaboration across jurisdictions to review system updates

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Envision Technology Partners

DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

<ul style="list-style-type: none"> ○ P – provide opportunity for cost sharing of solutions ○ Q – could the creation of the blood lead module be included in cost sharing if other jurisdictions would utilize this feature?
3. Subcontractors
<ul style="list-style-type: none"> ● No subcontractors or consultants expected to be used
4. Organizational Chart
<ul style="list-style-type: none"> ● Provided detailed organization chart that outlines 4 major teams within organization <ul style="list-style-type: none"> ○ Infrastructure <ul style="list-style-type: none"> ▪ Includes 6 DevOps Engineers and a cyber security director ○ QA and Data Developers <ul style="list-style-type: none"> ▪ Includes 8 QA engineers, over 20 developers and a data analyst ▪ Provide detailed chain of command ○ Product Management <ul style="list-style-type: none"> ▪ 9 Bas, 2 Scrum masters, a UI/DX designer, and a training specialist ○ Client Management <ul style="list-style-type: none"> ▪ HL7 subject matter experts
5. Litigation
<ul style="list-style-type: none"> ● No litigations
6. Financial Viability
<ul style="list-style-type: none"> ● Will provide unaudited financials of last 3 year upon request
7. Certificate of Insurance
<ul style="list-style-type: none"> ● Provided proof of liability insurance

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Envision Technology Partners

DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

Part IV, Section III Proposed Services
1. Services to be Provided
Part II
A. Business Requirements
<ul style="list-style-type: none"> • P – COTS system • P – validated with current AART requirements and standards • P – 22 year of experience with IIS implementation and currently supports 20 or the 62 CDC IIS jurisdictions • P – experience with 35 unique IIS implementations • N – currently does not have a blood lead module • P – collaboration in requirement gathering to customization of a blood lead module to have available to Go Live (must include data mapping) • I – HyperCare period of 2 months.
<p>A</p> <ul style="list-style-type: none"> • I – Do not allow for jurisdictions to provide any modifications to the Recommender for vaccine forecasting (Optional requirement) • I – Does not have a auto populate for user information with the information on the enrollment form when creating a new facility (Optional requirement) • N – unable to update all users assigned to a role based on changes made to the master” role abilities (Essential requirement) <ul style="list-style-type: none"> ○ I – they currently have the ability to fine-grain control permissions at the role level to limit security risks • P – meets all required fields but one, and offers interesting alternative to unmet requirement <p>B</p> <ul style="list-style-type: none"> • N – unable for applicant from unauthorized org to resubmit a rejected IIS enrollment (Essential requirement) <ul style="list-style-type: none"> ○ P – enrollment forms include data validation to ensure completeness before submission ○ I - Jurisdiction admin has the ability to edit information in an application or reject and require a re-submission • N – currently unable to electronically notify applicants that IIS enrollment information has been submitted/rejected (Essential requirement) <ul style="list-style-type: none"> ○ I – enhancement project will include a feature to send notifications to enrollment applicant • N – unable to save documents to a specific organization in a general folder.

**STATE OF MAINE
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EVALUATOR DEPARTMENT: DHHS CDC

(Essential requirement)

- P – able to documents within specific workflow records
- I – unable for unauthorized orgs to return a partially complete IIS enrollment (Optional requirement)
- I – unable to capture electronic signatures for enrollment, but able to capture electronic signatures for vaccine program enrollments. Projected enhancement in enhancement project (Optional requirement)
- I – unable to retrieve organization/facility information from a scanned form and auto populate fields (Optional requirement)
- I – currently unable for vaccine program admin to customize vaccine enrollment alerts, but able to send standard alerts through WebIZ alert and email
- I – unable for vaccine program admin to enter an expiration date, expiration dates are set to expire 2 years from the approval date
- I – only able to accept PDF file type for attached VFC documentation
- P – clinic registration enhancement project to be completed within 4-5 months
 - Q – is this 4-5 months from the contract date or the go live date?
- P – met most of the essential and optional requirements and offered many solutions to the essential requirements not met

C

- N – unable for organization admin to assign a role to authorized users within their organization, can only be assigned by jurisdictional admin on an individual user level (Essential requirement)
- N – unable for organizational admin to inactivate users within their organization, can only be inactivated by jurisdictional admin on an individual user level (Essential requirement)
- I – user is not electronically notified if their account is inactivated/locked, but are told on the log in page when attempting to log in and fail authentication (Optional requirement)
- I – A multi factor authentication will be available by the project post go-live date
- P – meets most of the essential and optional requirements and offer many solutions to the essential requirements not met

D

- P – dashboard ability to sort error messages by various criteria
- N – Only able to accept HL7 v2.5.1 messages and all other version will be rejected
- N – unable to detect if a newborn record is a potential duplicate

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

- I – states they will work to gather requirements to configure interface
 - N – currently unable to update IIS data from vital records for adoption, birth, death, and name change events.
 - States they will work to gather requirements to configure interface
 - N – unable to compare onboarding application information to current records without manual user review
 - N – unable to edit, resubmit, or save and rejected onboarding application
 - N – IIS staff currently unable to review and approve/reject onboarding forms
 - I – in the process of moving onboarding to production environment
 - Most requirements met or solutions provided to meet essential requirements
- E
- N – unable to flag duplicate vaccine events for manual review (Essential requirement) with no solution provided
 - P – meets all requirements but one in this section
- F
- I – enhancement proposed to take 1-2 months to add vaccine series complete indication, no cost associated with timeline
 - Q – is this enhancement to be completed within the implementation or post Go Live? Is this enhancement included in the proposal or additional cost?
 - I – unable to create own test cases for User Acceptance Testing.
 - Q – test cases created by Envision, are used for their employees only. How are state users to complete UAT testing for releases?
 - N – unable to generate reports on immunization coverage for patient cohort
 - P – able to generate reports on immunization coverage by provider/clinic or geographical area
 - I – unable to aggregate multiple notices going to the same address into one notification (Optional requirement)
- G
- I – unable to identify effective date for use of a patient's address
 - N – unable to rapidly capture patient demographic or vaccine information offline, data capture is not supported (Essential requirement)
 - N – does not include feature to collect consent for patients to participate in IIS
 - I/Q – states that an opt out feature will prevent the collection of vaccine data for that patient. Blood lead is a state requirement for all 1-2 year olds. Would we be able to still collect BLL for 1 and 2 year olds even if they opt out of the IIS?
 - I – unable to export a patient record in user-defined format (optional requirement)

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EVALUATOR DEPARTMENT: DHHS CDC

H	<ul style="list-style-type: none"> • I – Geocodes exist int eh database • P – meets all essential requirements for this section
I	<ul style="list-style-type: none"> • N – unable for system administrator to terminate user connections • N – unable to execute Boolean searches • N – currently does not meet all of the United State Access Board Section 508 Standards
J	<ul style="list-style-type: none"> • N – unable to edit inventory funding source at the lot level
K	<ul style="list-style-type: none"> • N – currently no BLM • P- enhancement will meet all essential and majority of optional requirements
	<ul style="list-style-type: none"> • P – can store all core data elements • P – Core data elements can be received via standard interfaces (Include HL7) • P – able to store multiple phone numbers per patient • P – Medicaid/Medicare ID and birth certificate IDs can be add to patient demographics data
	<ul style="list-style-type: none"> • P – provide jurisdictions with maximum control over their data and IIS functionality • I – able to turn on/off enhancements from other jurisdictions • P – values are linked to code tables to allow new data to be created easily • I – self-service structure to allow new data values when applicable
	B. Information Technology Requirements and Security Requirements
	<ul style="list-style-type: none"> • I – Efforts in progress with application accessibility should conclude in July of 2025 • I – internal user will be able to consume authentication from State Executive Branch Office Active Directory prior to go live
	<ul style="list-style-type: none"> • P – NIST guidelines, HITRUST standards, and CIS benchmarks for baselines • P – validated in 2024 with completion of successful SOC II audit
A	<ul style="list-style-type: none"> • P – Back up every hour, and transactional log back up every 5 minutes
B	<ul style="list-style-type: none"> • P – uses pre-created deployment pipelines and scrips to reconstructed affected data in the event of a system crash

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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EVALUATOR DEPARTMENT: DHHS CDC

C	<ul style="list-style-type: none"> I – uses SQL Sever Always On availability groups to host prod data Plan will be submitted prior to go live I – “Cool’ disaster recovery sit in geographically distant data center separate from main production site for quick data restoration
	<ul style="list-style-type: none"> P - Meets requirements Will validate during initiation the various security artifacts and timing to remain compliance throughout contract period
	<ul style="list-style-type: none"> P - Meets requirements I – if any exception require, will get explicate approval from SOM
	<ul style="list-style-type: none"> P - Meets requirements P – include detailed HIPAA logs to document access and viewing of individual records
A	<ul style="list-style-type: none"> Meets requirement – department shall maintain ownership over their data Data will be provided to department at the end of the contract period or upon request P – no cost solutions to access data on ongoing basis I – additional solutions can be provided with additional infrastructure and maintenance
B	<ul style="list-style-type: none"> Meets requirement – unable to view or access data outside of continental US I – data hosted in a unique Azure subscription per customer, including separate networks which isolate each customers environment and data from all others
	<ul style="list-style-type: none"> Meets requirements – will provide a QA summary and SOC2 report to Maine IT Note will sign as part of contracting process
	<ul style="list-style-type: none"> I – in current process of securing this feature, and will be implemented prior to go live N – dependent of securing funding Q – what if funding is not secured and feature cannot be integrated as currently planned?
	<ul style="list-style-type: none"> Meets requirement – maintains technical diagrams that detail the infrastructure and networking component that are available upon request P – maintains data dictionary that is update with each release to define the database schema and describe the data contained within each table
C. Document Repository Requirements	
	<ul style="list-style-type: none"> Meets requirements – utilizes Microsoft SharePoint

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EVALUATOR DEPARTMENT: DHHS CDC

<ul style="list-style-type: none"> • P - Will assume responsibility for granting user access by jurisdiction defined user access levels
D. Operations and Maintenance Requirements
<ul style="list-style-type: none"> • P – monthly releases • P – ongoing Security monitoring and scans • P – weekly communication meetings • 24/7 critical ticket support • Monthly reporting to include performance metrics, status of operation activities, and status of help desk tickets • I – annual site visit offered if desired • I - Written consent from department required with a 30 day notice for all network operation or architectural changes • P – data storage is 3x locally redundant limiting downtime with outages • P – includes “cool” DR site
E. Technical Support Requirements
<ul style="list-style-type: none"> • I – production ticketing support helpdesk tracking tool used to report out help desk statistics as well as other features • Q – is production software environment available 24/7/35?
<ul style="list-style-type: none"> • I – monthly releases on predetermined dates approved by state and vendor • Q – if releases are predetermined date, will UAT testing be expected to be completed on the same schedule? What is the flexibility? • P – software updates are deployed in a fashion that does not require downtime in the production application
<ul style="list-style-type: none"> • P – helpdesk available 8am-5pm est M-F • P- critical system failure to be addressed within an hour
<ul style="list-style-type: none"> • Meets requirement – provides on-call support 24/7/365 to resolve critical tickets • Environments are monitored 24/7
<ul style="list-style-type: none"> • Provides self-service help desk portal to resolve technical problems • P - Portal includes training guides, data dictionaries, user guides, release notes, and previously recorded webinars • Q – is this available by security role? Would only state user be able to view the data dictionary and release notes? • Q – Are state users to keep own user documentation? • P – assigned a client engagement manager to assess training needs

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<ul style="list-style-type: none"> • Meets requirements of section • P - Change requests will include description, justification, and impact assessment • P – change control log to be maintained
F. Reports
<ul style="list-style-type: none"> • Meets requirements • P – will work of report format and content prior to initial delivery
2. Staffing
<ul style="list-style-type: none"> • Completed • 20+ years of combined experience with IIS implementations.
<ul style="list-style-type: none"> • No subcontractors proposed
<ul style="list-style-type: none"> • Meets requirements • P – 5 implementations since 2020, most recent completing in January of 2024 • I – work with IIS only • I – currently have one active implementation schedule to complete in June of 2025 • I – have ran 4 implementations concurrently through COVID-19 pandemic
3. Implementation
<ul style="list-style-type: none"> • I – minimum of 18 month implementation • Q – how can data be migrated prior to BLM creation? • N – BLM not listed in the high level implementation plan • P – completion of enhancements prior to go live
<ul style="list-style-type: none"> • I – implementation to be completed by March 2027 (21 months) with the option to be shorter if some features postpone to post go live • P – detail data mapping and conversion plan including responsibilities • N – Blood lead module not included in implementation, requirement prior to go live • Meets requirements

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Envision Technology Partners

DATE: 1/14/2025,

EVALUATOR NAME: Ann Farmer

EVALUATOR DEPARTMENT: DHHS/ Maine CDC

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> • Pass eligibility
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • Positive complete description with an overview of experience , Maine Key Personnel, Enterprise Scale Project Experience , and IIS Infrastructure, Azure Government Cloud • Project 1- PA- Project timeline meets requirements. Limited but complete information • Project 2 – CT Change Request Module -Project timeline meets requirements. Limited but complete information • Project 3- CO/NV- Sexual Orientation and Gender Identity - Project timeline meets requirements. Limited but complete information
2. Letters of Reference
<ul style="list-style-type: none"> • Positive – Three letters from KY, NM and OK. Meets requirements
3. Subcontractors
<ul style="list-style-type: none"> • Meets requirements – No subcontractors
4. Organizational Chart
<ul style="list-style-type: none"> • Positive- Org Chart was complete and listed out sections to explain duties
5. Litigation
<ul style="list-style-type: none"> • Meets requirements
6. Financial Viability
<ul style="list-style-type: none"> • Interesting- Three years of unaudited financials are available upon request. No financial information included in packet.
7. Certificate of Insurance
<ul style="list-style-type: none"> • Positive- Meets requirements

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DATE: 1/14/2025,

EVALUATOR NAME: Ann Farmer

EVALUATOR DEPARTMENT: DHHS/ Maine CDC

Part IV, Section III Proposed Services
1. Services to be Provided
Part II
A. Business Requirements
<ul style="list-style-type: none">• Positive Functionality for collecting data related to vaccine administration – In 2023, the only COTS product to achieve full validation on AIRA’s IIS validation requirements. IZ Gateway and PPRL supports 63 IZ gatelinkages. All work funded by clients becomes part of the shared code base but if a new feature is not wanted client can enable or disable. , Azure Government Cloud – Since 2015 and supports 20 clients Detailed implementation plan• Electronic reporting and viewing Patient blood lead tests results- New module but would go live with IIS with current data
<ul style="list-style-type: none">• Positive Overview states can meet requirements. Highlights key customization such as Blood lead, Clinic Requirement, Vaccine Series Maine Immunization Record and Vital Record interface with limited but complete explanation• Administer System Meets all requirements and provided detail narrative notes for all items - System Capability- # 17 but will follow ACIP and allow customization in situations. Capability # 63 but gives detailed explanation on why and how this improves security and function• Manage Organization and Facilities- Meets all requirements with detailed notes and has 4 enhancements. Did not meet #3 Jurisdiction admin can edit or reject, This enhancement should eliminate need to reject unauthorized org. #21 a general folder is not available but specific folders are for users. #35- users can upload files but they are saved in workflow and not in general folder. #60 enrollments have a set 2 year expiration. #63 files can only be added in PDF but could do other formats if needed• Manage Users - Meets all requirements with detailed notes except #7 only jurisdictional admin can assign roles, # 8 only jurisdictional admin can assign roles such as deactivate. # 19 mutli authorization will be available for go live• Support Interoperability - Meets all requirements and #37,38 and 39 add module for Vital Records expect Not Met # 46 No automatic way to compare Onboarding and Production environments, #57-61- Changing onboarding process• Data Quality- Meets all requirements with detailed notes except #26 does not support manual flag for duplicates,• Evaluate and Forecast- Meets all requirements with detailed notes and 1 enhancement, expect #35 reports are available for Provider/clinic but not user

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EVALUATOR DEPARTMENT: DHHS/ Maine CDC

<ul style="list-style-type: none"> • Manage Patient and Immunization Records - Meets all requirements with limited notes except #40 Adjuvants are not tracked in WebIZ, #45 and #46 Offline data is not captured, #52-54 and 56 application does not include feature to collect consent for patients but does include an opt out. • Manage Vaccine Inventory - Meets all requirements with detailed notes expect # 12 geocodes are in the system but not linked to visuals, • Data Access Meets all requirements with limited notes except # 52 Function is not available, #85 does not support Boolean searches but other searches , #89 moving to the standards in the project • Non functional Tech requirements- Meets all requirements with detailed notes except # 9 does not support field for storage capacity, #10 can set funding source at vaccine level, #43 cannot due pre set order sets but provide suggested vaccine based on historical data, #48 vaccinate ordering is available for providers/clinics, #65 must access a separate page for updating contact information #79 users can select authorization for transfer • Manage Blood Lead Test – All requirements are listed as enhancement with detailed narrative section including details on the blood lead module, data exchange, reporting, data migration and project timeline
<ul style="list-style-type: none"> • Positive- Patient Demographic Data Elements- Meets requirements with narrative for each group. Vaccination Events Data – Meets requirements except Vaccination event ID
<ul style="list-style-type: none"> • Positive- New enhancements and adaptive are permissible and encouraged. Maine can turn on and off enhancements that are funded by other jurisdiction. New data comes in many forms. Envision can create code tables which allow new data values.
<p>B. Information Technology Requirements and Security Requirements</p>
<ul style="list-style-type: none"> • Maine IT policies and standards – Meets and will comply with IT policies. Accessibility is up to date on public pages but will for full application by July 2025
<ul style="list-style-type: none"> • Positive- WebIZ IIS platform leverages industry standards (NIST, HITRUST and CIS) This was validated in 2024 and completion of a successful SOC II audit in Oct 2024.
<ul style="list-style-type: none"> • Positive- A. Full customer data once every six hours and transaction log backups of data once every five minutes. • B- Utilizes pre-created deployment pipelines and scripts to reconstruction and uses SQL Server Always On. • C- “Cool” disaster recovery site in geographically distant data center. Fully

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EVALUATOR DEPARTMENT: DHHS/ Maine CDC

documented recovery plan will be submitted to Maine approval prior to go live.
<ul style="list-style-type: none"> • Positive- During project, will validate with Maine the various security artifacts and timing to remain compliant.
<ul style="list-style-type: none"> • Meets requirements
<ul style="list-style-type: none"> • Positive- Complies with HIPAA and HITECH including logs
<ul style="list-style-type: none"> • A- Maine shall maintain ownership over their data through the contract term • B- Maine's data cannot be viewed or accessed outside the Continental U.S. • C-Envision hosts each customer's data in unique Azure and host a standalone edition of WebIZ IIS.
<ul style="list-style-type: none"> • Meets requirements- Will provide a copy of annual SOC2 Type 2. Audit in amendment 1.
<ul style="list-style-type: none"> • Meets requirement and will sign agreement as part of contracting
<ul style="list-style-type: none"> • Functionally is expected by Maine's go live
<ul style="list-style-type: none"> • Meets requirement- Maintains technical diagrams and will submit on request at any time. The document includes the requirements and has data dictionary
C. Document Repository Requirements
<ul style="list-style-type: none"> • Meets requirements- Envision utilized Microsoft SharePoint site and is central repository. A copy will be provided at contract termination. All decisions will be mutually agreed upon.
D. Operations and Maintenance Requirements
<ul style="list-style-type: none"> • Positive A Operational Support - Maine assigned staff have experience with Maine system and workflow. Listed general support with details • B Network operations will be approved by Maine and Maine IT in writing in less than 30 days • C Workflow and will have written consent • D Hosting- Azure Government Cloud and uses NIST CSF 2.0 and CIS Controls Version 8. Will provide Maine with attestation on passed information security. Detail plan and flow chart included • Security- Listed general security protections in summary and outlined details of security in a Design and development process including Software license agreement
E. Technical Support Requirements
<ul style="list-style-type: none"> • Questioning- Listed IIS support by tracking request with SysAid. Missing time availability
<ul style="list-style-type: none"> • Questioning- Time Period for outages . Updates our on a monthly cadence for

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EVALUATOR NAME: Ann Farmer

EVALUATOR DEPARTMENT: DHHS/ Maine CDC

<p>WebIZ environment as well as server maintaince If this changes than will notify Department</p>
<ul style="list-style-type: none"> • Positive- Will maintain system stabilization but require Support fees for information, documentation, technical assistance and access Listed out severity Table and detailed response process
<ul style="list-style-type: none"> • Meets requirements of 24/7/365 to resolve critical tickets
<ul style="list-style-type: none"> • Positive- Technical Support- A Will release documentation for each release and updated documents. Timeline for this is not given • B- Training will be assigned to Client Engagement manager
<ul style="list-style-type: none"> • Positive- Complete summary on Change Management plan and the process. 90 day requirement is met.
<p>F. Reports</p>
<ul style="list-style-type: none"> • Positive- Software Set up and Configuration report – Meets requirements and time line , Performance Report- meetings requirements and timeline
<p>2. Staffing</p>
<ul style="list-style-type: none"> • Meets requirements, Summary with names and then attachment 8 includes job description
<ul style="list-style-type: none"> • N/A No subcontractor will be used
<ul style="list-style-type: none"> • Meets requirements- Table lists out staff , timeline, job description and tasks
<p>3. Implementation</p>
<ul style="list-style-type: none"> • Meets requirements- Lists high-level requirements by month and year
<ul style="list-style-type: none"> • Positive -Detailed and Realistic Workplan – Implementation Workplan included task name, duration, start., finish and predecessors Very detailed on tasks. Included a chart with % complete and costs. Project includes Reports and management

**STATE OF MAINE
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RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Envision Technology Partners

DATE: 1/14/2025, 02/04/2025, 02/06/2025

EVALUATOR NAME: Melanie Messina

EVALUATOR DEPARTMENT: ALM Team - DHHS

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> • The proposed solution is a COTS solution • They have implemented it 5 times in the past 5 years • 21 years using WebIZ – supporting 13 states and 1 city gov’t agency
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • 23 years of IIS implementation, with 35 unique implementations • Working exclusively on IIS since 2001 • Hosted in Azure Gov’t cloud • Leader in interoperability with systems connected to the IZ Gateway • Specialize in public health software • Only COTS IIS product to achieve Full Validata on AIRA’s IIS validation • Each client is assigned a Client Engagement Manager • Provided 3 projects, Project 2 and 3 do not seem relevant as a whole IIS system request
2. Letters of Reference
<ul style="list-style-type: none"> • Provided
3. Subcontractors
<ul style="list-style-type: none"> • None
4. Organizational Chart
<ul style="list-style-type: none"> • Provided but no names even at higher levels
5. Litigation
<ul style="list-style-type: none"> • None
6. Financial Viability
<ul style="list-style-type: none"> • Will provide upon request
7. Certificate of Insurance
<ul style="list-style-type: none"> • Provided, valid

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BIDDER NAME: Envision Technology Partners

DATE: 1/14/2025, 02/04/2025, 02/06/2025

EVALUATOR NAME: Melanie Messina

EVALUATOR DEPARTMENT: ALM Team - DHHS

Part IV, Section III Proposed Services
1. Services to be Provided
Part II
A. Business Requirements
<ul style="list-style-type: none"> • WebIZ is a full validated IIS COTS-SaaS solution
<ul style="list-style-type: none"> • WebIZ IIS platform meets most of these requirements • Will have to develop a blood lead test module • Will enhance with adding notifications and electronic acceptance • Will enhance to display vaccine series completion data • Will develop the official Maine Immunization record • Will implement a vital records interface
<ul style="list-style-type: none"> • WebIZ collects and stores the IIS Core Data elements outlined in App. K • Provided detailed response
<ul style="list-style-type: none"> • State can turn on and off enhancements or modules based on future needs • Flexible self service structure
B. Information Technology Requirements and Security Requirements
<ul style="list-style-type: none"> • Follow guidelines for NIST, HITRUST, CIS • Offer enhanced protection • Centralized authentication will launch June 2025
<ul style="list-style-type: none"> • Successful SOC II audit October 2024 • Will meet all of the requirements
<ul style="list-style-type: none"> • Full backups every 6 hours, transaction logs every 5 minutes • Utilizes SQL server always on for host production data • Standard data/disaster record • Provide a “cool” disaster recovery site for quick data restoration and RTO
<ul style="list-style-type: none"> • Will meet this requirement
<ul style="list-style-type: none"> • They comply with all relevant State and Fed security policies
<ul style="list-style-type: none"> • Complies including detailed HIPAA logs to document access and viewing of records
<ul style="list-style-type: none"> • Azure Gov’t cloud – only in the USA • Will provide Data to the state using several methods • Will ensure data is isolated in a unique Azure subscription
<ul style="list-style-type: none"> • Will provide a copy of annual Soc2 Type 2 report
<ul style="list-style-type: none"> • Will sign as requested
<ul style="list-style-type: none"> • Expected to be developed after funding in June 2025.

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Envision Technology Partners

DATE: 1/14/2025, 02/04/2025, 02/06/2025

EVALUATOR NAME: Melanie Messina

EVALUATOR DEPARTMENT: ALM Team - DHHS

<ul style="list-style-type: none"> • Maintain technical diagrams • Any required infrastructure are documented in the diagrams • Data dictionary updated with each release
C. Document Repository Requirements
<ul style="list-style-type: none"> • Use Sharepoint for collaborative workspace • Will provide Sharepoint access and provide user access
D. Operations and Maintenance Requirements
<ul style="list-style-type: none"> • Will be assigned a client engagement manager – one point of contact • Centralized ticket support • Will have the State review and approve any plans • Software license agreement with the State for their COTS product • Described in detail how they will meet all the requirements
E. Technical Support Requirements
<ul style="list-style-type: none"> • Use a tool called SysAid for tracking tickets, support • Did not answer this question for the environment being available or how to access it. The answer is more of providing production support which is another question.
<ul style="list-style-type: none"> • They will notify the department for urgent, other updates are on a regular schedule • Server updates do not require downtime
<ul style="list-style-type: none"> • Will follow established SLA's • Will provide support for data extracts, queries • State will perform Tier 1 help desk support • Can use self service portal • Can provide support throughout the day
<ul style="list-style-type: none"> • State will have 24 hour access to on-call support for critical support tickets
<ul style="list-style-type: none"> • Will utilize the self-service help desk portal • They record monthly reviews of product releases which are made part of training materials • Client Engagement Mgr will assess training requirements
<ul style="list-style-type: none"> • They will provide a change mgmt plan along with a change control log • Will work with the State and create a plan, monitoring and reporting and report to appropriate State members
F. Reports
<ul style="list-style-type: none"> • Will provide all reports with required timelines and work with State for format, and report requirements

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

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EVALUATOR NAME: Melanie Messina

EVALUATOR DEPARTMENT: ALM Team - DHHS

2. Staffing
<ul style="list-style-type: none">• Provided, included list of project staff
<ul style="list-style-type: none">• No subcontractors
<ul style="list-style-type: none">• Provided a staffing plan in the attachment – month but not time allocation
3. Implementation
<ul style="list-style-type: none">• Minimum 18 month implementation plan
<ul style="list-style-type: none">• Provided as requested
<ul style="list-style-type: none">• Provided, in detail

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Envision

DATE: 1/14/2025, 2/5/2025, 2/24/2025

EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> • Meets eligibility requirements • COTS solution. Implemented in 5 states in the last 5 years with one in progress. 14 sites operational for more than 3 years
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • 23 years of IIS implementations • Supports 20 jurisdictions • Over 60 staff • Only works in public health software • Azure Government Cloud • Project 1 (2022) – Pennsylvania IIS conversion • Project 2 (2023) – Change request module, allows public to request changes to their records within the Connecticut IIS (optional for other jurisdictions) • Project 3 (2023) – Sexual Orientation and Gender Identity (SOGI) – project initiated by Colorado to allow SOGI data to be integrated into the IIS, picked up by Nevada. Created permissions to ensure confidentiality
2. Letters of Reference
<ul style="list-style-type: none"> • Three letters of reference provided from other jurisdictions
3. Subcontractors
<ul style="list-style-type: none"> • None
4. Organizational Chart
<ul style="list-style-type: none"> • Meets requirements • Includes titles instead of names
5. Litigation
<ul style="list-style-type: none"> • None noted
6. Financial Viability
<ul style="list-style-type: none"> • States they are financially viable but financials are not publicly available. • Can provide 3 years of unaudited financials upon request
7. Certificate of Insurance
<ul style="list-style-type: none"> • General, Automobile, umbrella and employers liability good through November 2025

**STATE OF MAINE
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EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

- | |
|---|
| <ul style="list-style-type: none">• Cyber liability (5M) good through December 2025 |
|---|

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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DATE: 1/14/2025, 2/5/2025, 2/24/2025

EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

Part IV, Section III Proposed Services
1. Services to be Provided
Part II
A. Business Requirements
<ul style="list-style-type: none"> • Existing platform – WebIZ (.NET code base, SQL Server database, Azure) • AART validated, will continue to remain fully validated as new standards emerge • Shared code base, configurations for one client will be available for all clients (but optional) • Blood Lead will be a new module that has to be developed • Will come onsite for training and launch
<ul style="list-style-type: none"> • 5 customizations needed to meet requirements • A. Administer System <ul style="list-style-type: none"> ○ 17 (E), not met – provides forecasting following ACIP, no customized forecasting ○ 48 (O), not met – no notes provided ○ 63 (E), not met – describes why they do not allow master role changes (limits security risk) ○ Meets all other requirements with narrative notes • Manage Organizations and Facilities <ul style="list-style-type: none"> ○ 3 (E), not met – system includes enrollment form validation so it will need to be complete before being submitted, eliminating resubmittals ○ 21, 35, 78 (E), not met – no general folder for each provider, but files can be saved within specific workflows ○ 26, 28, 32, 40 (E), enhancement – current enhancement project will include this feature ○ 38, 39, 42, 47 (O), not met – no notes provided ○ 45 (O), not met – identified standard alerts but needs more information to create customized alerts ○ 49, 50 (O), add module – Task module provides this functionality ○ 60 (E), not met – enrollments expire 2 years from approval date ○ 63 (E), not met – PDFs are the only allowable format ○ Meets all other requirements with narrative notes • Manage Users <ul style="list-style-type: none"> ○ 7, 8 (E), not met – only jurisdiction admins can assign roles ○ 11,12 (O), not met – no ability to notify a user that their account is inactive or locked

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EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

- 13 (O), not met – no notes provided
- 19 (O), not met – MFA not currently available but will be available by go-live
- Meets all other requirements
- Support Interoperability
 - 23 (O), not met – only accepts HL7 V2.5.1 messages
 - 28 (E), add module – will work to configure the interface
 - 37-42 (E), add module – will work to configure the interface
 - 44 (O), not met – no notes provided
 - 46 (E), not met – no automated way to compare data, requires manual comparison
 - 57-61 (E), not met - will be evaluated as part of moving onboarding application process to Production environment
 - Meets all other requirements
- Data Quality
 - 26 (E), not met – flagging duplicate vaccinations for manual review is not supported
 - Meets all other requirements
- Evaluate and Forecast
 - 3 (E), enhancement – requires customization with 1-2 month project duration
 - 20, 24 (O), not met – system does not allow creating our own test cases but the system has a full set of test cases that can be used. We can request additional scenarios that Envision will include
 - 35 (E), not met – coverage reports are not available by a user defined cohort
 - 54, 60 (O), not met – functionality does not exist
 - 55 (O), not met – system allows a specific date, but not a time interval
 - 62 (O), not met – no time limit for reminder recalls
 - Meets all other requirements
- Manage Patient and Immunization Records
 - 21,42, 82 (O), not met – no notes provided
 - 25 (O), add module – module exists that supports the requirement but with an annual support fee
 - 40 (E), not met – adjuvants are not part of CSDi specifications
 - 45, 46 (E) – offline data capture is not supported
 - 52-54, 56 (E), - no feature for patient consent in the system
 - Meets all other requirements

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EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

- Manage Vaccine Inventory
 - 9 (E), not met – field does not exist
 - 10 (E), not met – funding source is at the vaccine level, not lot level
 - 14 (O), not met – does not support barcode scanning
 - 20 (O), not met – available in Prebook feature, but not standard workflow
 - 43 (E), not met – cannot select pre-defined order sets
 - 48 (E), not met – have the ability to activate vaccine ordering for individuals facilities
 - 65 (E), not met – contact update uses change request process
 - 71 (O), not met – no inventory alerts
 - 72 (O), not met – no electronic notification for order discrepancies
 - 73 (O), not met – no electronic notification for damaged orders
 - 79,82 (E), not met – approval/rejection process for transfers not supported in workflow
 - Meets all other requirements
- Data Access
 - 12 (O), not met – geocodes exist but aren't linked to mapping functions in the system. They can be pulled and used for visualizations
 - 21, 22 (O), not met – supported through application interface
 - 60 (O), not met – no notes provided
 - Meets all other requirements
- Non-functional – Technical requirements across key attributes
 - 36 (O), not met – being considered for future enhancement
 - 37 (E), not met – being considered for future enhancement
 - 52 (E), not met – functionality not available
 - 85 (E), not met – no Boolean searches but offers other search parameters
 - 89 (E), not met – moving to WCAG 2.0 AA with an active project
 - 93,95, 97, 98 (O), not met – functionality doesn't exist
 - 96, 99 (O), not met – long running reports include a counter
 - Meets all other requirements
- Manage Blood Lead Tests.
 - 16 (O), not met – no notes provided
 - All other requirements, enhancement
 - Provided information on proposed new module and documented how they will meet the requirements
 - Project duration – 9 months

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EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

<ul style="list-style-type: none"> • State they collect and store the Core Data Elements • Can be received via HL7, calculated, or manually entered • Provided a description of how they meet each category • Identified Vaccine Event ID as a field that does not exist, but provided an alternative solution (unique ID for the vaccine)
<ul style="list-style-type: none"> • Future enhancements are permissible and encouraged • Option to turn on and off enhancements and/or modules • Allows for jurisdictions to add new data values independently
<p>B. Information Technology Requirements and Security Requirements</p>
<ul style="list-style-type: none"> • Committed to complying with policies and standards <ul style="list-style-type: none"> ○ Do not address each requirement individually • Adheres to NIST, HITRUST standards and CIS benchmarks • Utilizes Windows Defender, Artic Wolf, and Barracuda Web Application Firewall • Planning for full WCAG 2.1 compliance for accessibility starting in July 2025 • Working on Centralized authentication, targeted to launch June 2025
<ul style="list-style-type: none"> • Adheres to NIST, HITRUST standards and CIS benchmarks • Successful SOC II audit in October 2024 • Do not address each requirement individual
<ul style="list-style-type: none"> • Backs up data every six hours and log backup every five minutes • Utilized SQL Server Always On availability groups • Maintains a standard data/disaster recovery program with a cool disaster recovery site in a geographically distant data center • Recovery plan will be submitted for approval prior to go-live
<ul style="list-style-type: none"> • Acknowledges requirement and commits to validation in order to state compliant
<ul style="list-style-type: none"> • Acknowledges requirement
<ul style="list-style-type: none"> • Acknowledges requirement
<ul style="list-style-type: none"> • Azure US Government Cloud – all physically within the US • Acknowledges the data remains the property of the Department and that it will be available upon request and at the end of the contract, and that they will not retain or use the data at the end of the contract • Acknowledges data will not be viewable outside the US, and that the data will be an in unique Maine Azure environment
<ul style="list-style-type: none"> • Acknowledges requirement
<ul style="list-style-type: none"> • Acknowledges requirement and express intent to sign NDA as part of the

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EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

contract
<ul style="list-style-type: none"> Functionality doesn't currently exist, but they are actively pursuing it and expect it will be in place by go-live date.
<ul style="list-style-type: none"> Maintains diagrams available upon request to jurisdictions Maintains data dictionary, updated with each release Does not specifically acknowledge sub-bullets (except infrastructure)
C. Document Repository Requirements
<ul style="list-style-type: none"> Plan to use Microsoft SharePoint site for document repository, no additional cost Acknowledges mutual agreement, and details how access will be granted and some basic architecture for the site
D. Operations and Maintenance Requirements
<ul style="list-style-type: none"> Client Engagement Manager (named in proposal) to facility meetings Detailed General Support services <ul style="list-style-type: none"> Monthly releases Security monitoring and scans Centralized ticket support Monthly status report including metrics Quarterly leadership meetings Annual site visit (if desired) Change requests will be in writing 30 days in advance Azure Government Cloud servers with a Security information and event management (SIEM) – provide information on security risk assessment Redundant infrastructure that are load balanced. Data storage with 3x locally redundant Transitioning to PowerBI reporting Security practices will follow MainelT standards <ul style="list-style-type: none"> Will use defect tracking system Peer review coding Annual third-party penetration and vulnerability assessments Monthly vulnerability scans Will develop a security plan to be reviewed and approved by MainelT Included language from Software License Agreement Does not specifically acknowledge the 99.9% uptime requirement
E. Technical Support Requirements
<ul style="list-style-type: none"> Does not address requirements in this section
<ul style="list-style-type: none"> Monthly updates

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EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

<ul style="list-style-type: none"> • Acknowledge they will notify the Department immediately for urgent updates
<ul style="list-style-type: none"> • Follow standard SLA • Maine will perform all Tier-1 held desk support, and Envision will provide Tier-2 and above support • Self-service portal • Envisions helpdesk is staffed 8-5 EST excluding weekends and holidays • Critical tickets can be addressed 24x7 using remote support • Provided severity guidelines table
<ul style="list-style-type: none"> • Critical tickets can be addressed 24x7 using remote support
<ul style="list-style-type: none"> • Self-service help desk portal includes a Knowledge Base of User guides, training guides, dictionaries, release notes, test cases, and webinars • Documentation is updated with each monthly release • Client Engagement Manager will assess training needs and coordinate additional training as needed
<ul style="list-style-type: none"> • Agrees to provide a change management plan within 90 calendar days and identifies the basic contents of the plan <ul style="list-style-type: none"> ○ Process, documentation, approvals, minimum requirements, and monitoring and reporting
<p>F. Reports</p>
<ul style="list-style-type: none"> • Acknowledges reporting requirements, will work collaboratively on a report format
<p>2. Staffing</p>
<ul style="list-style-type: none"> • Identified 4 staff that will be the core Maine team • Provided titles and job descriptions including minimum qualifications for these four individuals • Provided job descriptions for nine additional positions
<ul style="list-style-type: none"> • No subcontractors will be used
<ul style="list-style-type: none"> • Proposing a staff model used in their last five implementations • Maine will have access to full team (executive, senior leadership) throughout the project • Staffing plan includes job title, time allocation, project role, and job descriptions
<p>3. Implementation</p>
<ul style="list-style-type: none"> • Proposing a minimum 18-month implementation including: <ul style="list-style-type: none"> ○ Data conversion ○ Customizations ○ UAT

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EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

<ul style="list-style-type: none">○ Provider onboarding○ Training● Identified services and costs that are not included in the proposal● High level Roadmap included with basic timeline broken out by month<ul style="list-style-type: none">○ Proposed project period is July 2025 through March 2027
<ul style="list-style-type: none">● Data conversion (provided diagram)● Implementation workplan included with time estimates for each task● Each item includes timeframe, steps, Resource name/title, % complete, and cost● Also presented in monthly visualization

**STATE OF MAINE
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RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Envision Technology Partners

DATE: 1/14/2025, 2/4/2025, 2/6/2025, 2/18/2025, 2/20/2025

EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> Meets eligibility requirements
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> 23yrs IIS experience Supporting 20/62 CDC IIS awardee jurisdictions IIS cots is WebIZ – azure government cloud hosted FedRAMP certified As of 2023, the only COTS IIS product to achieve full validation on AIRA’s IIS validation requirements Project 1: Pennsylvania IIS Implementation – WebIZ project implementation timeline provided Project 2: Change Request Module – implementation functionality into the Public Portal Module to allow patients to request a change to their IIS record Project 3: IIS SOGI Data – updates to WebIZ, HL7 and Flat file submission to include SOGI fields – limited user restrictions <p>Overview of organization reflects that bidder’s IIS has experience and expertise for requirements outlined in part 2 – scope of work. Additionally, projects 2 & 3 demonstrate the bidders ability to development additional modules or data collection points based on jurisdictional need.</p>
2. Letters of Reference
<ul style="list-style-type: none"> Kentucky – WebIZ 2015 New Mexico – WebIZ 2016 Oklahoma – WebIZ 2020 <p>All references were for the WebIZ Cots IIS and favorable</p>
3. Subcontractors
<ul style="list-style-type: none"> Form indicates no subcontractors needed
4. Organizational Chart
<ul style="list-style-type: none"> Organizational chart included along with brief outlines and responsibilities of the organization teams
5. Litigation
<ul style="list-style-type: none"> No current litigation
6. Financial Viability

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EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

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| <ul style="list-style-type: none">• Envision is in a solid financial position and has financial viability to complete the work required in this proposal. As a small, privately held company, our financials are not publicly available. We can provide the most recent three (3) years of unaudited financials to Maine upon request. |
|--|

7. Certificate of Insurance

- | |
|---|
| <ul style="list-style-type: none">• Current certificate of insurance provided |
|---|

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EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

Part IV, Section III Proposed Services
1. Services to be Provided
Part II
A. Business Requirements
<ul style="list-style-type: none"> • WebIZ – configured to meet SOM requirements, hosted in Azure • AART validation standards, fully validated • Key Personnel – Lacey Dean – previous working relationship with ImmPact • IZ Gateway and PPRL • Enable/disable functionality or configured to different client environments • PMBOK and Waterfall principles • Monthly releases of system functionality • Centralized ticketing system to pose questions, report issues, request enhancements • 18-month quality implementation – extensive outline
<ul style="list-style-type: none"> • Vast majority are met • Key customization – blood lead, clinic registration, vaccine series complete, Maine immunization record, vital records interface • Appendix I completed • National recognized for meeting standards • IZ Gateway – EDN, RIISE, VHA, EMPI, MCI, WIC, Vital Records • System admins can manage provider account creation, user accounts, permissions, update HL7 crosswalk • 15 Dashboards in the analytics module including data quality dashboard for completeness, timeliness and validity, duplicate, patient merges and dupes, vaccine coverage HL7 messages • Forecaster: 100% aligned CDSi • Inventory module supports multiple vaccine funding types
<ul style="list-style-type: none"> • WebIZ collects and stores the IIS Core Data Elements. Can be added via standard interfaces, calculated from proceses with the IIS or added via UI • Appendix K completed – additional details made
<ul style="list-style-type: none"> • Intentionally designed to provide jurisdictions with maximum control over data and IIS functionality • Shared code-set controlled by code tables and system parameters • Future enhancements permissible and encouraged • Enhanced functionality/module can be turned on/off at jurisdictional discretion • Flexible self-service structure allows jurisdictions to add new data values

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EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

<ul style="list-style-type: none"> No need for release dates 170 code tables across 15 functional areas
<p>B. Information Technology Requirements and Security Requirements</p>
<ul style="list-style-type: none"> WebIZ platform integrates industry standard frameworks Adheres to guidelines from NIST, HITRUST, CIS Windows defender for Endpoint and EDR for backend serves and Arctic wolf as a SIEM to store and monitor logs Security is reinforced with Burp Suite and Microsoft Defender for Azure DevOps Barracuda Web application Firewall WCAG 2.1 AA Compliance Centralized authentication targeted to launch 6/2025
<ul style="list-style-type: none"> WebIZ platform leverages industry standard frameworks to ensure robust security and privacy controls NIST, HITRUST, CIS 2024 successful SOC II audit
<ul style="list-style-type: none"> Full backups once every 6 hours and transaction log backups once every 5 minutes Recovery point objective 5 minutes, can meet the 24hr Utilizes pre-created deployment pipelines and scrips to reconstruct affected data Utilizes SQL server always on availability groups to host production environment data, high level uptime and additional layer Maintains a standard data/disaster recovery program for all customers. Standard offering includes a “cool” disaster recovery site in a geographically distant data center, separate from main production site. All roles and responsibilities elated to recovery will be submitted prior to go-live.
<ul style="list-style-type: none"> Envision will collaborate with Maine IT to ensure all info is submitted. Will validate with Maine the various security artifacts and timing to remain complian throughout the contract period
<ul style="list-style-type: none"> Configs and customization proposed will comply unless any exception is explicitly approved by Maine program and Maine IT
<ul style="list-style-type: none"> Solution complies with the HIPAA and HITECH Available of detailed HIPAA logs to document
<ul style="list-style-type: none"> Axure government cloud uses physically isolated datacenters and networks located in the us only and limits data to screened US persons Department shall maintain ownership over data

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EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

<ul style="list-style-type: none"> • Envision provides several methods the department can access data at no cost
<ul style="list-style-type: none"> • Envision will provide a copy of our annual SOC2 Type 2 report leveraging the same product and deployment as maine with a self-attestation of maine specific contracting terms
<ul style="list-style-type: none"> • Envision intents to sign/execute the MainIT non-disclosure agreement • Formality of standard contracting process
<ul style="list-style-type: none"> • Securing PHIG funding to add this feature • This functionality would be in place for internal (state) users by go-live
<ul style="list-style-type: none"> • Envision maintains technical diagrams that detail infrastructure and networking components – available anytime upon request to hosted jurisdictions. Required specs for infrastructure are documented in diagrams • Envision maintains a data dictionary that is updated with each release – defining the database schema and the data contained within each table within the database
<p>C. Document Repository Requirements</p>
<ul style="list-style-type: none"> • Microsoft sharepoint • Patching and updates are continuously managed by them • Will serve as a central repository of all project artifacts, accessible throughout the project lifecycle, initiation to closeout • Envision will provide at no cost • Maine will provide a list of users and required access levels • Envision will work with department and IT to finalize format, structure, and location and all decisions will be mutually agreed upon • Sharepoint site will be the primary method for submitting deliverables in the agreed upon format and schedule • Before termination, Envision will provide a copy of the repository to Maine IT and collaborate to determine format, frequency, and transfer method
<p>D. Operations and Maintenance Requirements</p>
<ul style="list-style-type: none"> • Client engagement manager, Lacey Dean. Lacey worked with Maine for several years and is known to most ImmPact staff • A-E addressed • Envision will develop a security plan to be reviewed and approved by MainIT prior to being operationalized • Starting language of software license agreement included
<p>E. Technical Support Requirements</p>
<ul style="list-style-type: none"> • Envision uses SysAid to track tickets related to questions, issues, enhancements

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RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Envision Technology Partners

DATE: 1/14/2025, 2/4/2025, 2/6/2025, 2/18/2025, 2/20/2025

EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

<ul style="list-style-type: none">• In addition, Envision monitors production environment and underlying infrastructure, security monitoring, maintenance, patching, ongoing capacity planning, support automated IIS reporting
<ul style="list-style-type: none">• Transparent and effective maintenance to keep the web app running smoothly, minimizing downtime• All webI2 environments are updated on a regular monthly cadence approved by department and envision. Cadence set prior to go-live and change in future if necessary.• If emergency, quickly deploy hotfix releases for urgent updates after notifying department• Server software updates are applied monthly and as needed for critical issues. Deployed so that it doesn't require downtime
<ul style="list-style-type: none">• To deliver within budget and timing requirements, response will follow standard SLAs within our license agreement• Maine reports to Envision errors, malfunctions, defects. Envision shall only be obligated to provide support if the recipient has paid the applicable support fees and provides Envision with all info needed• Support includes defect repairs, min 4/max 12 full upgrades per year• IISAR extracts!• Tier 2 and above support• SysAid tickets will be managed by client engagement manager and reviewed during status meetings. Quarterly help desk stats reviewed during leadership meetings.• Envision will support critical tickets outside of standard hours. 24/7 access to helpdesk ticketing system to open critical tickets
<ul style="list-style-type: none">• Envision provides on call support 24/7/365 to resolve critical support tickets, mission critical, system down, major component• Environments are monitored 24/7 and provide timely feedback to the operations team when anomalies are detected
<ul style="list-style-type: none">• Self-Service help desk portal sysaid provides support and solutions needed to resolve technical problems• Help desk portal includes helpful info including user guides, training guides, data dictionaries, release notes, test cases, previously recorded webinars• Monthly release – product SMEs provide release documentation and updated online help and training materials• Product release is reviewed in community meetings with demo of new functionality, which is recorded and sent as available training materials

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Envision Technology Partners

DATE: 1/14/2025, 2/4/2025, 2/6/2025, 2/18/2025, 2/20/2025

EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

<ul style="list-style-type: none"> Beyond implementation, client engagement manager will continue to assess training needs and provide additional training if necessary
<ul style="list-style-type: none"> Will deliver a change management plan for review/approval within 90 calendar days of contract execution All addressed
<p>F. Reports</p>
<ul style="list-style-type: none"> Envision will submit both required reports and will mutually agree with Maine on the report format and content prior to initial delivery Envision will submit by due dates
<p>2. Staffing</p>
<ul style="list-style-type: none"> Core Maine team collective represents 20+ years IIS experience and participated in 10 IIS implementation efforts “best of the best” team including most senior employees Attachment 8 included
<ul style="list-style-type: none"> No subcontractors
<ul style="list-style-type: none"> Proposing a similar staffing model, successful 5 implementations since 2020 with the most recent 1/2024 Maine will have access to the executive team and senior leadership throughout the project 4 implementations concurrently in 2020 at the beginning of the pandemic Attachment 9 included
<p>3. Implementation</p>
<ul style="list-style-type: none"> Minimum 18-month implementation to assure smooth transition that retains community trust – can be done shorter but runs the risk of quality Emphasis on legacy data conversion Robust high level roadmap narrative Attachment 10 included
<ul style="list-style-type: none"> Attachment 11 included Data conversion process outlined

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Envision Technology Partners

DATE: 01/13/2025;02/06/2025; 2/24/2025

EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> Met- Vendor was validated by AIRA as the only COTS IIS in 2023. It has been a COTS IIS since 2023.
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> Has 23 years of being an IIS Vendor along with implementation experience and a fully functioning COTS <p>Vendor provides monthly releases of system functionality, including vaccine recommendations and providing release notes outlining new functionality.</p> <p>Connected via IZ Gateway, PPRL and VHA</p> <ul style="list-style-type: none"> PR1-Pennsylvania uses this WebIZ IIS platform, HL7 Migration, training, SOC2 report, supplies a back up and disaster recovery support. Project launched 8/22 and went live 1/24 PR2- CT requested a public-facing request application to gain access to individuals imms. Uses webIZ, dashboards and analytics. PR3- CO initiated a discovery project to collaborate with the Envision community. These meetings allowed other states to collaborate and create enhancements based on mutual agreement. <p>Oklahoma transitioned from a homegrown IIS to envision in 2019 which resulted in a smooth IIS transition that has met all IIs functional standards and have been awarded the Data at Rest stars award by AIRA.</p>
2. Letters of Reference
<ul style="list-style-type: none"> Yes, KY, NM, OK
3. Subcontractors
<ul style="list-style-type: none"> No subcontractors
4. Organizational Chart
<ul style="list-style-type: none"> Yes, large org chart displaying infrastructure, QA, Data, DV, Procut support, Client engagement and executive office
5. Litigation

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Envision Technology Partners

DATE: 01/13/2025;02/06/2025; 2/24/2025

EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

<ul style="list-style-type: none">• None listed
6. Financial Viability
<ul style="list-style-type: none">• Yes, can provide 3 years of unaudited financials
7. Certificate of Insurance
<ul style="list-style-type: none">• Yes insurance proof provided

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Envision Technology Partners

DATE: 01/13/2025;02/06/2025; 2/24/2025

EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

Part IV, Section III Proposed Services
1. Services to be Provided
Part II
A. Business Requirements
<ul style="list-style-type: none"> • Vendor is able to provide a COTS-SaaS IIS that aligns and meets AART standards. Extensive experience in several items including ACIP imm schedules, vaccine inventory management, MIROW, deduplication of pt records, interfacing with EMR vendors and integrating with VTRCKS. They outline their cloud, the implementation process (in great detail), their connections to/with IZ gateway and PPRL, data migration, interface establishments, trainings, UAT testing environment and how they will achieve a blood lead module “Blood Lead – This will be a new module we will develop and have available at go-live of the new IIS with current data migrated to the new solution.”
<ul style="list-style-type: none"> • They have listed and supplied examples of the key customizations ME is requiring, including, BL, electronic UA. Eval and forecasting of imms, an official ME immunization record, and a vitals interface to support both birth and death feeds. Connection to WebIZ platform, IZ Gateway, EDN, RIISE and VHA (all CDC IZgateway functionalities) . • Dashboards and analytics.(15 main dashboard/analytics) • Vaccine recommender is 100% aligned with CDSi • Multiple vaccine funding types within IIS, allowing to order appropriately in IIS
<p>Met what is requested</p> <p>Providing:</p> <ul style="list-style-type: none"> • Patient Name • Patient AKA • Address • Birth info (mothers name, etc) • Demographics(Gender, race, ethnicity) • Communications (patients email, phone number) • unique patient identifiers (including Medicare and birth certificate) • responsible persons • patient protectors • reminder recalls • opt out • patient history of disease, titers <p>Vaccination information</p>

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

<ul style="list-style-type: none"> • Contraindications/precautions • Vaccine date • Dose level • Exemptions • Vaccine dose level • Admin or hx • Funding • Lot number • Manufacture • Product • Route • Site <p>Vaccine provider info</p> <ul style="list-style-type: none"> • Ordering provider • Administering provider • Admin location • Sending org • Responsible org
<ul style="list-style-type: none"> • Maine is able to turn on and off enhancements/ modules that were funded by other jurisdictions as needed. • Maine is able to request a new enhancement or functionality that meets needs • A flexible, self service structure allows maine to add in new data values in a matter of minutes
<p>B. Information Technology Requirements and Security Requirements</p>
<ul style="list-style-type: none"> • Integrates with industry standards • NIST • HITRUST • CIS • EDR • SIEM • Centralized authentication come June 2025
<ul style="list-style-type: none"> • Mets NIST, HITRUST, CIS and completion of a successful SOC II Audit in October of 2024
<p>A</p> <ul style="list-style-type: none"> • Performs full back ups every 6 hours • transaction log back ups every 5 mins

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

B	<ul style="list-style-type: none"> • Can meet 24 hour standard
C	<ul style="list-style-type: none"> • Utilizes pre-created deployment pipelines and scripts to recontract • Utilizes SQL server to assist in hosting production environment data to help prevent a system trash
C	<ul style="list-style-type: none"> • Provides data restoration and recovery within 24 hours • Supplies a documented recovery plan to describe and define all roles and responsibilities (both vendor and state) • ME will review the DR for approval prior to go live
C	<ul style="list-style-type: none"> • Vendor will work with MEIT to meet compliance
C	<ul style="list-style-type: none"> • Vendor will ensure configurations and customizations will comply to both state and federal security policies
C	<ul style="list-style-type: none"> • Meets both HIPAA and HITECH
A	<ul style="list-style-type: none"> • Azure Gov Cloud uses isolated data centers and networks located in US only • Department will maintain ownership over state data through contract terms. State can request data at end of contract or by request throughout with no additional cost • Each customers data is isolated in a standalone network
A	<ul style="list-style-type: none"> • Vendor will provider a SOC2 type 2 report per contract terms
A	<ul style="list-style-type: none"> • Vendor will meet and sign agreement as part of the contract execution
A	<ul style="list-style-type: none"> • Vendor is relying on PHIG funds to implement and will be in place by states go live
A	<ul style="list-style-type: none"> • Vendor can supply, upon request to hosted jurisdictions, diagrams for tech architecture, tech capabilities. • Vendor maintains a data dictionary that is updated each release. Data dictionary defines database, maps and describes each data table
C. Document Repository Requirements	
C	<ul style="list-style-type: none"> • Vendor utilizes Microsoft share point to collaborate for both vendor. • At no cost vendor will provide access to sharepoint • Vendor will request state to provide approved users and access levels to vendor for access • Sharepoint folders are recommended to store meeting notes, documents and materials • Vendor will work with state on formatting, delivery and transfer methods so

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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BIDDER NAME: Envision Technology Partners

DATE: 01/13/2025;02/06/2025; 2/24/2025

EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

ensure all data is copied over to our requested locations

D. Operations and Maintenance Requirements

- | | |
|---|--|
| 1 | <p>A:</p> <ul style="list-style-type: none"> • Vendor will provide us with a CEM (Lacey) to meet regularly to discuss ME needs, tickets and questions • i. Vendor will work with MEIT to review a security plan prior to go live. • Vendor will meet SOCII and Pen Test <p>B:</p> <ul style="list-style-type: none"> • i. Vendor will be on call 24 hours a day • ii. Updates will come with written consent from department and IT prior to implementation at least 30 days in advance <p>C:</p> <ul style="list-style-type: none"> • Updates will come with written consent from department and IT prior to implementation at least 30 days in advance <p>D:</p> <ul style="list-style-type: none"> • i. vendor uses Microsoft Azure Gov Cloud servers. These servers use a baseline of NIST CSF 2.0 and CIS controls version 8 • ii. Vendor has several applications that monitor system. They will also supply a security risk assessment, a pen test and web app scans prior to go live and annually thereafter. <p>E:</p> <ul style="list-style-type: none"> • i. vendor will ensure there is security, confidentiality for all patient info. Protect against threats or hazards, unauthorized access or use. • ii. 1) yes, they will conduct and provide a monthly vulnerability scan
2) • iii. Vendor will complete a SOC2 Type 2 report and supply a copy annually • iv. • v. Vendor will complete a security plan and have ME IT review prior to go live |
|---|--|

E. Technical Support Requirements

- | | |
|---|--|
| 1 | <ul style="list-style-type: none"> • A. vendor will provide IIS production support by tracking tickets related to questions, issues and enhancements using SysAid. They also will provide monitory of PRD, security monitoring and scans. Monthly PRD releases, maintenance and patching of PRD • Support for IIS dashboard and antalytics |
|---|--|

A.

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

<ul style="list-style-type: none"> • i. Vendor will provide regular monthly updates but, in an urgent request or emergency, vendor will be able to quickly deploy hotfixes and will notify department immediately. • ii. State will be notified immediately. Server does not need any downtime to push a release.
<ul style="list-style-type: none"> • Vendor will supply daily support to state request when submitted through SysAid. M-F 8-5 • Vendor will supply support for critical or system down outside of standard business hours. Severity Guidelines- Critical respond within 1 hour High respond in 4 hours Medium respond in 48 hours Low respond in 72 hours • In addition ME will have 24x7 access to licensors helpdesk ticketing system to open critical tickets and gain technical support for PRD.
<ul style="list-style-type: none"> • ME will receive 24/7/365 support to resolve critical tickets (critical functionality, system down, major component not working) • ME will have 24x7 access to licensors helpdesk ticketing system to open critical tickets and gain technical support for PRD.
<ul style="list-style-type: none"> • A. Vendor will provide release documents, including online help and training materials. • B. Vendor will also provide monthly review of releases in community meetings to discuss and demonstrate the new functionality. These trainings will be recorded and sent to state as available training materials.
<ul style="list-style-type: none"> • A. Vendor will deliver a change management plan for review and approval by state within 90 calendars days of contract execution. • i. Change request will be reviewed by designated approvers • ii. Change request will follow detailed request process • iii. Outlines how to fill out a change request, not seeing estimated time frame or who will sign off.
<p>F. Reports</p> <ul style="list-style-type: none"> • A. vendor utilizes detailed software configuration docs to track all pending and finalized decisions. These are reviewed and updated weekly. It is also stored on share point that is accessible to both ME and Vendor. These will be submitted as a monthly implementation and is completed 15 days after the last day of the month, or otherwise specified in contract.

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

- B. monthly reports will be supplied by vendor. These will address, service levels. Summary of tickets. Updates and/or specific change requested/enhancements from ME, any accomplishments, and any upcoming deliverables in the coming month

Report formatting will be agreed upon prior to initial delivery or report

2. Staffing

- Vendor supplied information as requested
- No subcontractors/consultants
- Yes, provided staffing attachment but also gave in great detail how they are able to meet our needs and requirements. They are currently onboarding Hawaii and this will be completed in June 2025.

3. Implementation

- Suggested an 18 month implementation. Provided a list of key milestones for implementation. Which includes a bloodlead module and vital records upload as requested.
- Data conversion
- Maine Customization
- Time for UAT
- Provider HL7 onboarding
- Training

They can provide a shorter implementation is require extra support and Maines customizations would have to come post go live.

B.

- i. Yes, supplied in great detail
- ii. Yes, supplied in great detail
- iii. Yes, supplied in great detail
- iv. Yes, supplied in great detail
- 1. Yes, supplied in great detail
- 2. Yes, supplied in great detail
- 3. Yes, supplied in great detail

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: IMMY Technology Group (ITG)

DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> • Does meet requirements
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • P – preformed multiple implementations • I – currently implementing lab request portal for Maine HETL • I - COTS web-based SaaS platform created during COVID-19 pandemic • I – Oklahoma county health departments and public health lab system use • Q – what state immunization department currently uses this IIS? • N - It is unclear if the IIS is used by a state immunization group. • P – SOC 2 standards and complies with HIPAA and HITECH
2. Letters of Reference
<ul style="list-style-type: none"> • I – for Oklahoma State Department, COTS-SaaS solution integrated with the States existing Immunization Information System • P – multi portal views for patients and providers to digitally access patient records • P – allows patients to submit intake and demographic information and receive results for lab/tests • IMMYlabs letter of reference <ul style="list-style-type: none"> ○ I – Streamline platform created during pandemic efforts ○ P – customer focus and transparent communication • Oklahoma State Department of Health Letter <ul style="list-style-type: none"> ○ I – integration in LIMS and statewide epidemiology system in 2021 ○ Q – is the COTS system utilized by the state? Unclear in letter • Second Oklahoma State Department of Health Letter <ul style="list-style-type: none"> ○ I – integrated Streamline platform in existing Oklahoma IIS to reduce manual process ○ P – responsive, collaborative, and delivered a high-quality system
3. Subcontractors
<ul style="list-style-type: none"> • No subcontractors will be used
4. Organizational Chart
<ul style="list-style-type: none"> • VP of technologies will oversee all developers and engineers and will serve as the project manager

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: IMMY Technology Group (ITG)

DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

<ul style="list-style-type: none">• Team consists of project manager, technical lead, senior software engineer, a software engineer, and a system analyst.
5. Litigation
<ul style="list-style-type: none">• No litigations
6. Financial Viability
<ul style="list-style-type: none">• Provided three (3) years of audited financials.• Appears financially viable.
7. Certificate of Insurance
<ul style="list-style-type: none">• Provided – Expires 10/2025

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: IMMY Technology

DATE: 1/14/2025

EVALUATOR NAME: Ann Farmer

EVALUATOR DEPARTMENT: DHHS/Maine CDC

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> • Q OSDH COTS-SaaS IIS
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • Questioning- Complete but limited organization overview. • Project 1- IMMY labs – Project completed in timeline. ITG and IMMY were connected. Unsure if IMMY labs is independent of ITG. Unclear about IIS function for immunization. Example of use for blood lead • Project 2 and 3 are with same state- Questioning • Project 2 OK Health immunization Project complete in timeline, Limited but complete information • Project 3 OK Health Department- Project complete in timeline. COVID example without IIS or blood lead link
2. Letters of Reference
<ul style="list-style-type: none"> • Questioning – Two references from 1 state. First letter- Unknown if this is an independent company from ITG
3. Subcontractors
<ul style="list-style-type: none"> • Meets requirements
4. Organizational Chart
<ul style="list-style-type: none"> • Questioning- Limited organization chart. QA and cybersecurity is not listed
5. Litigation
<ul style="list-style-type: none"> • Positive- Meets requirements
6. Financial Viability
<ul style="list-style-type: none"> • Questioning- Submitted 3 audits. Total income in audit for 6 months is limited
7. Certificate of Insurance
<ul style="list-style-type: none"> • Positive- Meets requirements

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: IMMY Technology Group

DATE: 1/14/2025, 02/04/2025, 02/05/2025, 02/06/2025

EVALUATOR NAME: Melanie Messina

EVALUATOR DEPARTMENT: ALM Team - DHHS

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none">• It is a COTS application- SaaS• It is currently being implemented for the CDC Lab Web Portal Project• Implemented for Oklahoma Dept of Health started in 2021• Provided list of contacts
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none">• Established in 1979.• Hosted by Google cloud• Integrates with other systems• Allows for future enhancements• IMMY was created in 2021, only a few installations• Provided 3 projects, 1 for it's own company, 2 for Oklahoma, one was for covid testing
2. Letters of Reference
<ul style="list-style-type: none">• Letter of reference from it's own company?• 2 other letters from the same State of Oklahoma
3. Subcontractors
<ul style="list-style-type: none">• None
4. Organizational Chart
<ul style="list-style-type: none">• Provided, included project org chart
5. Litigation
<ul style="list-style-type: none">• None listed
6. Financial Viability
<ul style="list-style-type: none">• Negative Profit
7. Certificate of Insurance
<ul style="list-style-type: none">• Provided, valid with professional and cyber security

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: ITG

DATE: 1/14/2025, 2/5/2025

EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> • Meets eligibility requirements • COTS solution. Streamline platform implemented in Oklahoma within the last five years and has been operation in Oklahoma for at least 3 years.
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • Specializes in implementing web-based COTS SaaS solutions • Streamline combines lab testing and IIS • ITG branched out from IMMY in 2021 • Project 1 (2024) – IMMYLabs COVID testing and vaccinations digital platform • Project 2 (2024) – Oklahoma DOH – web-based portal for patients and providers that interfaces with the state IIS • Project 3 (2021) – Oklahoma DOH – web-based portal for providers and patients that uploaded to the state platform for testing results • Unclear if the projects refer to individual IIS implementations, or if they are just an interface for IIS • One project specifically mentions electronic transfer of lab results
2. Letters of Reference
<ul style="list-style-type: none"> • Three letters of reference provided • All three references are from Oklahoma
3. Subcontractors
<ul style="list-style-type: none"> • None
4. Organizational Chart
<ul style="list-style-type: none"> • Meets requirements
5. Litigation
<ul style="list-style-type: none"> • None noted
6. Financial Viability
<ul style="list-style-type: none"> • Provided audited balance sheets for 2021, 2022, and 2023 • Viability is unclear (company appears to have operated at a loss for 2023)
7. Certificate of Insurance
<ul style="list-style-type: none"> • General and professional liability – good through October 2025 • Cyber liability (2M) – good through June 2025

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: IMMY Technology Group

DATE: 1/14/2025, 2/3/2025, 2/6/2025

EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> Meets eligibility requirements
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> Web-Based Cots SaaS solution operating in 75 OK county health depts Currently in implementation with Me HETL Designed for integration with existing systems, not stand-alone Project 1: COVID-19 PCR testing/vaccination module that interfaced with external OK state health platforms Project 2: immunization exemption module that integrates with the OK state IIS Project 3: Patient health record module that interfaced with OK state health platforms <p>All three projects are stand alone modules that interface with an existing IIS. They do not demonstrate the experience or expertise of Part 2 – Scope of work</p>
2. Letters of Reference
<ul style="list-style-type: none"> IMMYLabs – testing/vaccination module development OK State Department of Health – portal for PCR/vaccine management, scheduling & reporting. OK State Department Immunization Services – modular platform that integrates with their state IIS <p>All three references indicate high customer support, quality and timeliness. No reference was given on a fully functioning IIS as outlined in Part 2 – scope of work.</p>
3. Subcontractors
<ul style="list-style-type: none"> Form indicates no subcontractors are needed
4. Organizational Chart
<ul style="list-style-type: none"> 2 org charts included – one for enterprise wide and one for project org structure
5. Litigation
<ul style="list-style-type: none"> No current litigation
6. Financial Viability
<ul style="list-style-type: none"> 3 years included

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: IMMY Technology Group

DATE: 1/14/2025, 2/3/2025, 2/6/2025

EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

<ul style="list-style-type: none">• 2023 showed net income loss
7. Certificate of Insurance
<ul style="list-style-type: none">• Current certificate provided

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: IMMY Health

DATE: 01/13/2025; 02/06/2025

EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> Q: Does not appear vendor has been operational with their COTS platform within a state for more than a year.
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> Has connected with Labs, including HETL, an IIS assistance tool for OK largest Hospital, A public School immunization assistance but no direct IIS Module capabilities. IMMY looks to be an in-between system that was used in OK to take out manual entry to the IIS. They provide vaccine scheduling and tracking. They are not Oks IIS system. PR1- Assistance in pop up clinics, access to query patient records quickly, implemented to interface with OK State Healths platforms PR2- Assistance in removing manual entry on vaccine exemptions for public school's, connects interfaces with OK State health platforms PR3- Created a digital portal for OSDH. For healthcare providers at the county health department to access patient records.. also incorporated a module to interface and upload data to external OK state platforms. <p>Does not appear to have a COTS system up and running with any states that is a fully Immunization COTS</p> <p>Reviewing feed back from the state, does not appear OK is using IMMY as their IIS platform but as an add on.</p>
2. Letters of Reference
<ul style="list-style-type: none"> IMMY Labs, OK- Yes
3. Subcontractors
<ul style="list-style-type: none"> None listed on form
4. Organizational Chart
<ul style="list-style-type: none"> Yes, provided the president, VP, and dozen engineers. Small group
5. Litigation
<ul style="list-style-type: none"> None listed on form
6. Financial Viability
<ul style="list-style-type: none"> Financial Audits available for 2021-2023

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: IMMY Health

DATE: 01/13/2025; 02/06/2025

EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

7. Certificate of Insurance
<ul style="list-style-type: none">• YES this has been provided

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STHealth LLC

DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> • Does meet requirements
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • P- in business for 36 years • I – supported the original ImmPact system • P – COTS application, Saas, cloud-based solution • P – CDC complaint and currently • I - used in 17 jurisdictions national wide and internationally
2. Letters of Reference
<ul style="list-style-type: none"> • Puerto Ricos Letter of Recommendation <ul style="list-style-type: none"> • Partnership since 2020 • Provides a full service SaaS platform that meet CDC/NCIRD IIS • South Dakota Letter <ul style="list-style-type: none"> • Partnership since 2022 • Provides a full service SaaS platform that meet CDC/NCIRD IIS functional standard requirements • Arizona Letter <ul style="list-style-type: none"> • Partnership since 1994 • Robust system through COVID-19 pandemic • Meets CDC/NCIRD IIS functional standards • Note: Letters from AWS, Walgreens, and Walmart in support
3. Subcontractors
<ul style="list-style-type: none"> • Will require a subcontractor, Tharseo • Subcontract will be responsible to data conversion • Subcontract has been used before in the implementation efforts in Washington DC, Puerto Rico, Virginia, and Michigan
4. Organizational Chart
<ul style="list-style-type: none"> • Submission is blurry and unable to read most titles withing the provided organization chart
5. Litigation
<ul style="list-style-type: none"> • No litigations

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STHealth LLC

DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

6. Financial Viability
<ul style="list-style-type: none">• Provided 3 PDF of audited financials.• Appears financially viable.
7. Certificate of Insurance
<ul style="list-style-type: none">• Provided certificate of insurance that expires on 5/9/2025 and is current at time of submission

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STHealth LLC

DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

Part IV, Section III Proposed Services	
1. Services to be Provided	
	Part II
	A. Business Requirements
	<ul style="list-style-type: none"> • P – has a blood lead module <ul style="list-style-type: none"> • P – able to complete risk assessment within system • P – lead screening information can be seen at the bottom of the vaccination view/add page • I – does not explicitly state it is a COTS system feature • I – school nurse feature to support schools and childcare facilities in obtaining immunization information • Does not state it is a COTS system, does state it is a SAAS
A	<ul style="list-style-type: none"> • N – unable to automatically update all users assigned to a role based on a master • I – permissions specific to each user role and can be customized • P - All other requirements both essential and optional met
B	<ul style="list-style-type: none"> • N – Applicant of enrollment cannot edit rejected IIS enrollment information • I – jurisdiction can choose to only accept completed forms • If enrollment is rejected, a new form must be submitted • Unable to retrieve organization/facility information from a scanned form (optional requirement) • Vaccine program enrollment alerts not customizable, standard alters provided
C	<ul style="list-style-type: none"> • N – unable to electronically notify authored users of their username • P – meets all other requirements of section both essential and optional
D	<ul style="list-style-type: none"> • P – meets or able to add modules for all requirements of this section
E	<ul style="list-style-type: none"> • P – meets all requirements of this section, both essential and optional
F	<ul style="list-style-type: none"> • I – enhancement to generate reports to display immunization coverage by ethnicity N – currently does not have this feature and did not disclose details on cost or timeline to implement • P – all other requirements were met
G	

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

H	<ul style="list-style-type: none"> • P – meets all essential requirements and most optional requirement
I	<ul style="list-style-type: none"> • P – meets all essential requirements
J	<ul style="list-style-type: none"> • I – ability to add on mapping using geocodes • P – meets all essential requirements
K	<ul style="list-style-type: none"> • Meets all essential requirements • N – currently unable to attach comments to blood lead tests • P – able to add enhancement prior to go live to allow comments for blood lead tests • Able to add enhancement to display when a blood lead testing requirement has been completed • Able to add enhancement to display when a patient is due for a blood lead test • N – currently unable for users to generate reports of patient due for required blood lead tests • P – able to add enhancement to include this report • N – currently unable to view patients’ blood lead test history – enhancement required • N – missing some required report, but can be enhance and be developed prior to Go Live
	<ul style="list-style-type: none"> • P – supports all core data elements, no other detail provided
	<ul style="list-style-type: none"> • Meets requirements • Continuous communication that include the client hub • Notified in writing of upcoming changes • Written documentation, requirement discussions, demos, and feedback sessions happen regularly
B. Information Technology Requirements and Security Requirements	
	<ul style="list-style-type: none"> • 12-factor principles and leverage containerization • Note: Unable to see the context of the photo provided, image in blurry • Robust DR • Strict data residency requirements, within continental US • After view of section, appears this application Meets requirements
	<ul style="list-style-type: none"> • P – obtained SOC2 Type II Attestation • In compliance with underlying NIST control Domains and HIPPA

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STHealth LLC

DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

<ul style="list-style-type: none"> • Revision 4, not revision 5 is mentioned in this proposal • 45-60 coordination period to conduct vulnerability scans • Based of details required, Meets all other requirements
<ul style="list-style-type: none"> • P – completed this plan for over a dozen IIS entities • Does not explicitly state that they will be in compliance on the 24 hour objective • Meet requirements
<ul style="list-style-type: none"> • States they will be in compliance with policies
<ul style="list-style-type: none"> • Meets requirement, says they will be in compliance with security policies
<ul style="list-style-type: none"> • Says they will comply with current and future HIPAA/HITECH business associate agreement
<ul style="list-style-type: none"> • Meets requirement • PHI is hosted on one or more server within the continental US that have secure physical locations • Use of encryption with PHI • Data shall remain the property of the department
<ul style="list-style-type: none"> • Documentation to be provided to MaineIT • Meets requirement
<ul style="list-style-type: none"> • Will review and sign
<ul style="list-style-type: none"> • Already established for other customers • Will work with MaineIT to understand security needs and workflows
<ul style="list-style-type: none"> • Will share at request of MaineIT, not shared in public documentation due to intellectual property considerations
<p>C. Document Repository Requirements</p>
<ul style="list-style-type: none"> • Will utilized SharePoint • Will work with state to ensure relevant format • Online shared repository. Not need for an official transfer mechanism • Meet requirements
<p>D. Operations and Maintenance Requirements</p>
<ul style="list-style-type: none"> • 1.a.i – meets requirement • 1.b. 24/7 critical issue support with action within 15 minutes, 24/7/365 monitoring of all client production instances • 1.b.i meets requirement • 1.b.ii meets requirement • 1.c.stste will have ownership of requesting upgrades • 1.d.cloud to allowed rapid scaling without needing hardware procurement

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

<ul style="list-style-type: none"> • Unique Insite into seasonal volume trend again immunization registries • Alerted when 80% of storage volume is exceeded. • All storage scale operation are completed without interrupting the application
E. Technical Support Requirements
<ul style="list-style-type: none"> • Meets requirements, provide 24/7/365 incident response for critical issues • Action to be taken within 15 minutes of reported issue • 24/7/356 monitoring of production and automatic notification when instance issues arise and automatic attempt to remediate without client facing impact
<ul style="list-style-type: none"> • Regular weekly maintenance window day and time to be mutually agreed upon both parties • Minimum of 5-day notice is STC planned down time required • Meets requirements
<ul style="list-style-type: none"> • I – does not state the hours of availability for the helpdesk • Post-implementation support plan to be created in project team • Ticketing system provided
<ul style="list-style-type: none"> • 24/7/365 monitoring of all client prod • Automatic notification when instances occur • Meets requirement
<ul style="list-style-type: none"> • P – crosswalk between current table and fields to new system • P – data dictionary provided • Meets requirements
<ul style="list-style-type: none"> • Meets requirement
F. Reports
<ul style="list-style-type: none"> • States that the reports will be in compliance with requirement
2. Staffing
<ul style="list-style-type: none"> • Detailed staffing positions Provided • Roles include, executive lead, account manager, project manager, implementation lead, technical architect lead, testing and qa lead, change management lead, and training lead
<ul style="list-style-type: none"> • Will have a subcontractor for data conversion
<ul style="list-style-type: none"> • Provided, with specific details about staff assigned to this proposal
3. Implementation
<ul style="list-style-type: none"> • I - Implementation to be completed in 15 months • Timeline includes initiation, future state planning, data migration, interface integration, training, testing, and go live
<ul style="list-style-type: none"> • Details implementation provided

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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EVALUATOR DEPARTMENT: DHHS CDC

- | |
|--|
| <ul style="list-style-type: none">• Conversion to be completed by subcontractor• Q – has blood lead data been converted with other customers? |
|--|

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STChealth

DATE: 1/14/2025,

EVALUATOR NAME: Ann Farmer

EVALUATOR DEPARTMENT: DHHS/Maine CDC

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
Bidders must provide documentation to demonstrate meeting eligibility requirements stated in PART I, C. of the RFP. This documentation includes:
<ul style="list-style-type: none"> a. Appendix C (Eligibility to Submit a Bid)
<ul style="list-style-type: none"> • Pass
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • Positive- Overview of the Organization - Summary of STChealth Relevant experience is limited but complete. • Project 1 Puerto Rico- Project meets the timeline. Limited but complete information • Project 2 Washington DC- Project meets the timeline. Limited summary about COTS includes summary of current IIS utilization and vaccination records for the project. • Project 3 South Dakota- Project meets the timeline. Complete summary and includes summary of current IIS utilization and vaccination records for the project
2. Letters of Reference
<ul style="list-style-type: none"> • Positive- Three letters of reference from 3 different jurisdiction and 3 additional letters of support from different organizations
3. Subcontractors
<ul style="list-style-type: none"> • Positive. Meets requirements and limited but complete summary on the duties of the subcontractor
4. Organizational Chart
<ul style="list-style-type: none"> • Questioning – This appears to be a partial organization with out Senior leadership.
5. Litigation
<ul style="list-style-type: none"> • Positive- Meets requirements
6. Financial Viability
<ul style="list-style-type: none"> • Positive- Submitted 3 audits . Meets requirements
7. Certificate of Insurance
<ul style="list-style-type: none"> • Positive- Meets requirements

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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DATE: 1/14/2025,

EVALUATOR NAME: Ann Farmer

EVALUATOR DEPARTMENT: DHHS/Maine CDC

Part IV, Section III Proposed Services

1. Services to be Provided

**Part II
A. Business Requirements**

- STC|ONE® Registry, STC|ONE® Inventory Management, STC|ONE® Data Exchange, STC|ONE® Reporting and STC|ONE® Consumer Access. To ensure all of Maine’s needs are met, we are including our School Nurse and Lead Screening modules. Our proposal includes full support and consultative
- Visual and description of the Registry, Inventory Management, Data exchange, Consumer access and reporting
- Registry including forecasting, patient and vaccine management, deduplication and matching, address cleansing, and data capture within the user interface. They have detail breakdown of task performed.
- Lead module is an existing and have 4 states using the lead module and have visual of each section of the module.
- Clinical Decision Support follows ACIP guidance and CDC. The logic evaluates a patient’s immunization, contraindication and immunity history and forecasts future doses for vaccination as needed.
- User Management- User Management supports an administrator role for the creation, modification, and deactivation of all users. STC|ONE® allows administrative users to manage their population of approved users conveniently and easily within the application.
- A user role is defined by the access level and permissions assigned to that user, based on their specific access needs. The configurations are highly customizable to ensure adequate access
- Application administrators can create an unlimited number of users each with unique access specific to their role from within the application.
- Submitter gave screen shots of system.
- Workflow
- Application administrators can set required activities, criteria, fields, and access within STC|ONE® that align with Department-specific workflows. For example, if a state needs to adjust for changing State laws around Opt-In/Opt-Out or school-entry vaccine requirements, the platform can be updated with ease for these adjustments
- Reporting
- STC|ONE® reporting can be done based on the hierarchies defined at the organization and facility level. Organizations and Facilities can be edited either

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EVALUATOR NAME: Ann Farmer

EVALUATOR DEPARTMENT: DHHS/Maine CDC

manually by an administrative user or through the approval of the VFC Provider Agreement. They can also be marked as inactive and/or removed from the VFC program as needed.

- STC|ONE® is a lifetime registry and public health solution, meaning that patients of all ages are supported. The result is a consolidated-complete immunization record for all people vaccinated within the jurisdiction. STC|ONE® allows data to be reported in multiple ways,
- The ability to import data from external systems such as Vital Records and Birthing Hospitals
- Detailed descriptions of every section.
- STC|ONE® is utilizing the Smarty integration project through AIRA to validate and clean addresses. In addition to the integration with Smarty, STChhealth has been in conversations
- Detailed plan on patient searches and duplication
- Inventory management system is compliant with CDC Vaccine Tracking System
- This system automatically conducts lot decrementing and reporting based on the lot number and funding source to ensure accurate reporting and provide a vehicle for improved data quality. This process happens for both vaccines submitted via the manual entry by logging into the application or through the messages submitted via HL7. Inventory can also be manually reconciled by selecting a valid reason to report waste and loss.
- Information on Approving Orders, Receiving Shipments and Dose level accountability such as vaccine type and lot #
- Details the CDC standards that this system mets
- The application automatically conducts lot decrementing and reporting based on the lot number and funding source to ensure accurate reporting and provide a vehicle for improved data quality. This process happens for both vaccines submitted via the manual entry by logging into the application or through the messages submitted via HL7. Inventory can also be manually reconciled by selecting a valid reason to report waste and loss.
- Data exchange is detailed and broken down in 5 areas projects, test, imports, exports and reports
- Breakdown of the visual and security for consumer viewing the IIS
- Variety of reports and show the visuals.
- Reminder recalls – by age vaccine series, reference date and can be on user requirements

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DATE: 1/14/2025,

EVALUATOR NAME: Ann Farmer

EVALUATOR DEPARTMENT: DHHS/Maine CDC

- | |
|---|
| <ul style="list-style-type: none">• Gave example of extra modules with visuals |
| <ul style="list-style-type: none">• Administrative System- Meets 59/60 E.• Does not meet #68 with a complete response for every item. STC ONE® provides a set of permissions specific to each user role which then can be further customized for the individual user. Because it is common to have variation in permissions within a user role STC ONE® does not allow for automatic updates to a "master" role that would then be applied to all users with that role. This could result in unintentional assignment of permissions and is not best practice. STChhealth can support the Department if any global permission changes are required.• B Manage Organizations and Facilities- Complete responses for all sections• # 7 not met, Complete response- STC ONE® does not have this capability, however STChhealth can achieve this during the implementation period through our professional services and this is included in our proposal. This would be an optional service add-on post implementation.• Additionally, STC will work to understand the intended outcome of what Maine is trying to solve for, and that will be included in our scope discovery for modernization.• # 8 not met- Complete response STC ONE® fulfills this requirement as it allows the jurisdictional admin to configure the enrollment in a way that does not permit users to submit incomplete forms but instead requires a new form to be submitted for review. If an enrollment is rejected the user must submit a new form for review to maintain the integrity of the data flow. This is an established best practice for current clients.• #33 Not met- STC ONE® fulfills this requirement as it allows the jurisdictional admin to configure the enrollment in a way that does not permit users to submit incomplete forms but instead requires a new form to be submitted for review. If an enrollment is rejected the user must submit a new form for review to maintain the integrity of the data flow. This is an established best practice for current clients.• Manage Users• #28 Not met - In STC ONE®, the username is not provided to a new user as they are often easy to discover, be guessed or hacked. STChhealth is currently evaluating a best practice in the new modern platform.• Interoperability• Complete responses for all E including new onboarding• Data Quality |

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INDIVIDUAL EVALUATION NOTES**

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DATE: 1/14/2025,

EVALUATOR NAME: Ann Farmer

EVALUATOR DEPARTMENT: DHHS/Maine CDC

<ul style="list-style-type: none"> • Complete responses for all E • Evaluate and forecast • Complete responses for all E including new onboarding and enhancements • Managing Patient Records • Complete responses for all E • Manage Vaccine Inventory • Complete responses for all E • Data Access • Complete Responses for all E • Non Functional • Complete response for all E • Manage Blood Lead Tests • Complete responses for all E including Enhancements
<ul style="list-style-type: none"> • Meets requirements
<ul style="list-style-type: none"> • Positive- Based on Consortium model with company and partners which has three sections · People-Centric vs. Organization-Centric, Outside In vs Inside Out, Iterations and Cycles vs. Linear and Rigid. . Visuals on the process. • Clients are included in conversations prior to changes occurring and are always notified via email of any upcoming changes. In addition to written documentation, requirement discussions, demos, and feedback sessions happen regularly to ensure real time communication.
<p>B. Information Technology Requirements and Security Requirements</p>
<ul style="list-style-type: none"> • Meets requirements and provided individual responses for all sections
<ul style="list-style-type: none"> • Meets requirements and has a detailed explanation for all sections in one response. • 35 years for security experience • STChealth has obtained SOC2 Type II Attestation. • STChealth’s security control selection is derived from NIST Special Publication 800-53 Rev 4, Security and Privacy Controls for Federal Information Systems and Organizations, using the baseline for information systems in the Moderate Information Group as adjusted for the specific risks and requirements of STChealth Information Systems. STChealth is complaint with the underlying NIST Control Domains, as well as HIPAA. STC is also able to comply with the State polices, guidelines, and standards. Integration to any Oath 2.0 or SAML directory source is available, in compliance with NIST 800-63. • All Cloud solutions are operated under Amazon Web Services. These services are SOC2 and FedRamp certified. As an additional measure, STChealth is

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EVALUATOR NAME: Ann Farmer

EVALUATOR DEPARTMENT: DHHS/Maine CDC

currently in pursuit of SOC 2 certification. Documentation can be made available.
<ul style="list-style-type: none"> • Meets requirements and included Disaster plan
<ul style="list-style-type: none"> • Meets requirements
<ul style="list-style-type: none"> • Meets requirements. Application data is located in the USA and is will complete and maintain all licenses.
<ul style="list-style-type: none"> • Meets requirements with complete response
<ul style="list-style-type: none"> • Meets requirements and will store data within the continental USA
<ul style="list-style-type: none"> • Meets requirements SOC Type II attestation and will provide documentation as required.
<ul style="list-style-type: none"> • Meets requirements
<ul style="list-style-type: none"> • Positive- Meets requirements. SSO system
<ul style="list-style-type: none"> • Questioning - the items listed in bullets a.i-iv. Due to the intellectual property considerations of such • documentation, STChealth does not publish this in any external shared space. However, if there is a • They will send items if requested. The architecture is listed in details in other sections
C. Document Repository Requirements
<ul style="list-style-type: none"> • Meets requirements and has a complete answer for each section. The bidder has a shared folder with the State for documents and operations.
D. Operations and Maintenance Requirements
<ul style="list-style-type: none"> • Meets requirements with a complete response for each section. . Detailed response for 1b with explanation of the SLA and common products as well as the time of operations. STC Operations provides 24 hours per day, seven days per week, incident response for critical issues with the production instance. If a production automated system alert occurs for a critical issue, STC will take action within 15 minutes of the alert being triggered to begin to triage the issue and work towards system restore. • 1b – Supports access 99.9% • 1b11- Will provide 30 day notice for any architectural changes • 1c- Manage all upgrades • 1 d complete • 1 e- Application scanning meet Maine Requirements- DAST, SAST, SCA • 1e 2- The application meets Maine security requirements and requirements of STChealth Information Systems. STChealth is complaint with the underlying

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DATE: 1/14/2025,

EVALUATOR NAME: Ann Farmer

EVALUATOR DEPARTMENT: DHHS/Maine CDC

<p>NIST Control Domains, as well as HIPAA. STC is also able to comply with the State polices, guidelines, and standards. Integration to any Oath 2.0 or SAML directory source is available, in compliance with NIST 800-63.</p> <ul style="list-style-type: none"> • 1e3 , 4 and 5, Complete requirements
<p>E. Technical Support Requirements</p>
<ul style="list-style-type: none"> • Meets requirements
<ul style="list-style-type: none"> • Meets requirements
<ul style="list-style-type: none"> • Complete and through response on levels of service including monthly reports, tracking of calls, total resolution and help desk
<ul style="list-style-type: none"> • Meets requirements and listed critical issues are resolved in 15 min
<ul style="list-style-type: none"> • Question- A- Missing time for user manual • B- Questioning- Listed materials are available on web and phone call but no training
<ul style="list-style-type: none"> • Complete response with details on each section of the change management plan- Iniation of the Change request, Change Request evaluation, impact analysis, change approval or rejection, documentation and communication, implementation of approved changes, monitoring and control and closure
<p>F. Reports</p>
<ul style="list-style-type: none"> • Positive- Report will be delivered in 15 days and post go live will deliver key reports with required deliverables.
<p>2. Staffing</p>
<ul style="list-style-type: none"> • Complete with 160 FTE, The IIS client implementation teams involved in the day-to-day efforts will range from 3-7 depending upon the size of the state team. The STChealth ratio of 12 to 1 would equate to 36-84 individuals instrumental at some level in the new IIS rollout. STChealth has the expertise and staff size to support this caseload and total effort for the State. • Table with roles for each team and years of experience
<ul style="list-style-type: none"> • Yes- TharseoIT- assisting with the data conversion process for the IIS. Certified partner. Expert experience in migrating and conversion of Oracle Data. Described reporting chain
<ul style="list-style-type: none"> • Meets requirements with a table that lists name, Major area of support and national affiliations
<p>3. Implementation</p>
<ul style="list-style-type: none"> • Meets requirements with narrative and visual of the timelines
<ul style="list-style-type: none"> • Questioning- There is a narrative but not clear dates. I think I missed something.

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STC Health LLC

DATE: 1/14/2025, 02/05/2025, 02/06/2025, 02/11/2025, 02/24/2025

EVALUATOR NAME: Melanie Messina

EVALUATOR DEPARTMENT: ALM Team - DHHS

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> • A COTS application • First implementation was 1997 • Numerous implementations for States- gov't entities • Multiple states operational for at least one year with the oldest being since 1994, 2021. • Provided contact information
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • Been in business 36 years • Supported original ImmPact System • Fully SaaS and COTS solutions • Active User Consortium • Managed over 1 billion immunization events during covid19 • CDC compliant – implemented in 17 jurisdictions • Provided 3 valid projects, large implementations, recent
2. Letters of Reference
<ul style="list-style-type: none"> • Provided multiple letters of reference
3. Subcontractors
<ul style="list-style-type: none"> • Tharseo IT – supports converting legacy WIR data to the COTS IIS platform.
4. Organizational Chart
<ul style="list-style-type: none"> • Provided, with names, for the project
5. Litigation
<ul style="list-style-type: none"> • None
6. Financial Viability
<ul style="list-style-type: none"> • Provided, appear viable
7. Certificate of Insurance
<ul style="list-style-type: none"> • Provided

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STC Health LLC

DATE: 1/14/2025, 02/05/2025, 02/06/2025, 02/11/2025, 02/24/2025

EVALUATOR NAME: Melanie Messina

EVALUATOR DEPARTMENT: ALM Team - DHHS

Part IV, Section III Proposed Services
1. Services to be Provided
Part II
A. Business Requirements
<ul style="list-style-type: none"> • Offering the STC ONE public health IIS essentials package to meet all needs • Includes a registry, inventory management, data exchange, reporting, consumer access, plus school nurse and lead screening for modules. • Flexible for different configurations • STC ONE module lowers administrative burden for program staff
<p>They do not have the capability to do all of the items listed under manage organizations and facilities -will have to look at each feature and determine what additional development they will require.</p> <p>The ability to compare onboarding will require a service add-on</p> <p>Ability to reject or resubmit for both staff and applicant will require a service add-on post implementation</p> <p>Cannot meet evaluate and forecast requirements – will have to look at these requirements</p> <p>No electronic notification for inventory not matching</p> <p>Add on services for creating maps and calculating average vaccine usage</p> <p>No ability for event logging or session expire notification</p> <p>Comments, notification and reports for blood lead would require development</p>
<ul style="list-style-type: none"> • They state STC ONE will support all core data elements in Appendix K • In a consortium model since 2003 – a partnership between STCHealth and clients to reach continued goals • Use product teams to reach goals and track changes and outcomes
B. Information Technology Requirements and Security Requirements
<ul style="list-style-type: none"> • Full committed to adhere to General Architecture Principles • Dedicated to maintaining security controls but not specifically to SOM policy • State they will adhere to all of the policies but a lot of them are not specific in their answers as to meeting the specifics of the State policies
<ul style="list-style-type: none"> • They do not specifically address meeting NIST 800-53 Rev 5
<ul style="list-style-type: none"> • Will meet this requirement and can make it customizable
<ul style="list-style-type: none"> • Will meet this requirement
<ul style="list-style-type: none"> • States they are compliant
<ul style="list-style-type: none"> • States they will comply

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STC Health LLC

DATE: 1/14/2025, 02/05/2025, 02/06/2025, 02/11/2025, 02/24/2025

EVALUATOR NAME: Melanie Messina

EVALUATOR DEPARTMENT: ALM Team - DHHS

<ul style="list-style-type: none"> • All data shall be the property of the Department no additional cost • No ability to view or access outside the United States • Each customer has their own instance to keep data separated
<ul style="list-style-type: none"> • Does not address having an annual audit only that they hold a Soc 2 Type 2 attestation • They will make documentation available
<ul style="list-style-type: none"> • Will comply
<ul style="list-style-type: none"> • They will comply with this requirement
<ul style="list-style-type: none"> • Their solution is a SaaS solution and will maintain a technical architecture plan • They do not publish this in any external shared space but will provide upon request
<p>C. Document Repository Requirements</p>
<ul style="list-style-type: none"> • Maintain documents in Sharepoint but is subject to change • Will work with the State to ensure documents are available and access to an online repository are met.
<p>D. Operations and Maintenance Requirements</p>
<ul style="list-style-type: none"> • Will provide a full time PMP certified project manager, program manager and client partner from start to finish • Post implementation they provide hypercare and have joint success plans • 24/7 SLA Agreements and available support • Will ensure they meet any security plans and have everything approved.
<p>E. Technical Support Requirements</p>
<ul style="list-style-type: none"> • Really didn't address uptime for their systems but will take action within 15 minutes and start to work towards a resolution • Didn't really address access under a.
<ul style="list-style-type: none"> • Will work with the state to come up with agreed upon routine maintenance. • Table lock outages are not tracked against system uptime? • Will notify immediately for unplanned or emergency outages
<ul style="list-style-type: none"> • Will meet this requirement
<ul style="list-style-type: none"> • They provide 24/7/365 support for critical issues – on-call basis within 15 minutes of an alert. • Updates will be provided as available or once every 24 hours (M-F)?
<ul style="list-style-type: none"> • Will meet this requirement with user manuals and materials • Users can use the document hub for training – self training
<ul style="list-style-type: none"> • Use Agile SDLC transition methodology for change management • Will deliver within 90 days and work with department to agree on plan

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STC Health LLC

DATE: 1/14/2025, 02/05/2025, 02/06/2025, 02/11/2025, 02/24/2025

EVALUATOR NAME: Melanie Messina

EVALUATOR DEPARTMENT: ALM Team - DHHS

<ul style="list-style-type: none">• Will ensure all changes to the SOW align with the Contract using pricing adjustments
F. Reports
<ul style="list-style-type: none">• Will meet this requirement
2. Staffing
<ul style="list-style-type: none">• Provided, in detail
<ul style="list-style-type: none">• Partner with subcontractor Tharseo – for the data conversion process. They will be under the direction of the Project Manager.
<ul style="list-style-type: none">• Provided
3. Implementation
<ul style="list-style-type: none">• Provided
<ul style="list-style-type: none">• Provided• Do not see a separation of time of State and Vendor time estimates

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STChalth

DATE: 1/14/2025, 2/5/2025, 2/25/2025

EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> • Meets eligibility requirements • COTS solution. Implemented in 2 states in the last 5 years with 2 in progress. 13 sites operational for more than 3 years
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • In business for 36 years with over 200 staff. • Supported the original ImmPact system • What is WIR? Wisconsin Immunization Registry? • Current COTS IIS application is CDC compliant and implemented in 17 jurisdictions • Works with pharmacies for data connectivity • Project 1 (2020) – Puerto Rico IIS conversion • Project 2 (2021) – Washington DC IIS conversion • Project 3 (2023) – South Dakota IIS conversion
2. Letters of Reference
<ul style="list-style-type: none"> • Three letters of references provided from other jurisdictions • Three additional letters provided from businesses <ul style="list-style-type: none"> ○ Two letters of support provide information about STC's work with pharmacies in Maine
3. Subcontractors
<ul style="list-style-type: none"> • One listed and information provided
4. Organizational Chart
<ul style="list-style-type: none"> • Meets requirements
5. Litigation
<ul style="list-style-type: none"> • None noted
6. Financial Viability
<ul style="list-style-type: none"> • Provided audited balance sheets for 2020, 2021, 2022, and 2023 • Company appears to be financially viable
7. Certificate of Insurance
<ul style="list-style-type: none"> • General liability, and automobile liability good through May 2025 • Employers liability good through April 2025

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STHealth

DATE: 1/14/2025, 2/5/2025, 2/25/2025

EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

- | |
|--|
| <ul style="list-style-type: none">• Cyber liability (5M) good through March 2025 |
|--|

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STChhealth

DATE: 1/14/2025, 2/5/2025, 2/25/2025

EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

Part IV, Section III Proposed Services

1. Services to be Provided

**Part II
A. Business Requirements**

- STC | ONE IIS Essentials Package, (registry, inventory management, data exchange, consumer access, reporting)
- System is configurable
- Proposal includes optional school nurse and lead screening modules
 - Existing lead module in use by 4 states
 - School nurse module can produce Certificate of Immunization Status
- Registry can also track patient observations, contraindications, serology results, and exemptions
- User management allows organizational clients to add and control user permissions
- Supports linkage with vital records
- Supports VTrckS formats (downloading and importing files)
- Includes access to PetMyIR
- Can generate reports that can be sent directly to US CDC
- Cohort Immunity Assessment Tool – can review immunity for a group
- Provides information on additional optional modules (mass immunization, serology, oral health)

- Administer System
 - 63 (E), not met - describes why they do not allow master role changes (limits security risk)
 - Meets all other requirements with narrative notes
- Manage Organizations and Facilities
 - 2,3, (E), not met – system does not allow users to submit incomplete forms
 - 21, 35, 63, 78 (E), add module – capability included in the Enhanced Documentation Center which is available for a fee
 - 28 (E), not met – functionality doesn't currently exist but it can be included as a service add on post implementation
 - 38,39 (O), not met – enrollment forms must be completed in their entirety at submission
 - 42 (O), not met – online forms are provided so scanned forms are not necessary
 - 45 (O), not met – customized enrollment alerts are not available, but

**STATE OF MAINE
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EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

- customized messaging is an available function
- 81 (O), not met – functionality not currently available
- Meets all other requirements with narrative notes
- Manage Users
 - 23 (E), not met – currently not met as there are security concerns, but are evaluating best practices moving forward
 - Meets all other requirements with narrative notes
- Support Interoperability
 - 46, 57, 58, 59, 60, 61 (E), add module – functionality is an optional service add-on post implementation (for a fee which is included in proposal)
 - Meets all other requirements with narrative notes
- Data Quality
 - Meets all requirements with narrative notes
- Evaluate and Forecast
 - 26 (E), enhancement – Can be met through Executive Reports package included in proposal
 - 30 (E), add module – Part of current modernization efforts and will be available by implementation
 - 54 (O), not met – reminder notifications are individual based to protect PHI
 - Meets all other requirements with narrative notes
- Manage Patient and Immunization Records
 - 21 (O), not met – Captures last user update, but does not specifically identify effective dates
 - 44 (O), enhancement - (E), not met – refusals are documented but a paper form for signature is not currently available, could develop by go-live
 - Meets all other requirements with narrative notes
- Manage Vaccine Inventory
 - 72, 73 (O), not met – electronic notification for vaccine order mismatch doesn't exist but could be developed
 - Meets all other requirements with narrative notes
- Data Access
 - 12 (O), add module – geocodes for mapping are available with an add-on Analytics module
 - 35 (E), add module – Functionality for pre-book orders is on the roadmap for inclusion and will be available for no cost prior to go live

**STATE OF MAINE
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EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

<ul style="list-style-type: none"> ○ 56 (O), add module – average vaccine usage reports are available with an add-on Analytics module ○ Meets all other requirements with narrative notes ● Non-functional – Technical requirements across key attributes <ul style="list-style-type: none"> ○ 2 (O), not met – functionality is not recommended due to security best practices ○ 83 (O), not met – capacity does not exist not notify about session expiration ○ Meets all other requirements with narrative notes ● Manage Blood Lead Tests <ul style="list-style-type: none"> ○ 3, 40, 41 (E), enhancement – comments are currently not allowed. Development is required, but could be completed prior to go-live ○ 14, 16 (O), enhancement - development is required, but could be completed prior to go-live (included in proposal) ○ 24-29 (E), enhancement – current reports are aggregated at county level, development is required, but could be completed prior to go-live ○ Meets all other requirements with narrative notes
<ul style="list-style-type: none"> ● Acknowledges requirement
<ul style="list-style-type: none"> ● Uses Consortium model to share ideas, leverage funding, and work together ● Uses Human-Centered-Design process and Agile sprint lifecycles
<p>B. Information Technology Requirements and Security Requirements</p>
<ul style="list-style-type: none"> ● Architectural efforts are focused on enabling rapid adaptability and change ● Use containerization and Kubernetes for redundance and scale ● Use Apache Tomcat application servers, Oracle databases, and Java coding ● Available in both AWS and Azure Government ● Provided architecture deployment diagram ● Compliant with accessibility standards ● Provided detailed information about each policy and standard and acknowledged commitment to follow each one
<ul style="list-style-type: none"> ● Acknowledges the requirements and states intent to maintain compliance ● Has 35 years experience in security and privacy ● Has SOC2 Type II Attestation ● AWS is SOC2 and FedRamp certified, STChealth is currently pursuing SOC2 certification ● Provides detailed information about their security and privacy controls ● Does not address each requirement individually
<ul style="list-style-type: none"> ● Includes Disaster Recovery Plan as an attachment

**STATE OF MAINE
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EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

<ul style="list-style-type: none"> ○ Identifies continuity facilities with a plan to salvage, restore and recover primary operations within 24 hours ○ Tests plan annually ○ Seems to be heavily focused on losing the primary physical location, spends less time on data storage – but does mention alternate storage and processing sites
<ul style="list-style-type: none"> ● Acknowledges requirement and commits to validation in order to stay compliant
<ul style="list-style-type: none"> ● Compliant with GSA federal Government contracts, 14 state government contracts, one Canadian territory contract, plus more
<ul style="list-style-type: none"> ● Acknowledges requirement
<ul style="list-style-type: none"> ● Add data located in secure physical locations within the continental US ● Acknowledges the data remains the property of the Department and that it will be available upon request and at the end of the contract, and that they will not retain or use the data at the end of the contract ● Acknowledges data will not be viewable outside the US, and that the data will be an in unique dedicated instance
<ul style="list-style-type: none"> ● Holds SOC2 Type II attestation and hoss with FedRamp authorized providers ● Documentation is available
<ul style="list-style-type: none"> ● Acknowledges requirement and expresses intent to sign NDA as part of the contract
<ul style="list-style-type: none"> ● Acknowledges requirement, and it is currently integrated with SSO in two other jurisdictions ● Supports both OAuth and SAML
<ul style="list-style-type: none"> ● Maintains technical architecture diagram and narrative ● Not available publicly, but can provide appropriate documentation upon request
<p>C. Document Repository Requirements</p>
<ul style="list-style-type: none"> ● Currently utilizes SharePoint for document repository ● Acknowledges each point individually
<p>D. Operations and Maintenance Requirements</p>
<ul style="list-style-type: none"> ● Full time PMP certified project manager will be assigned along with a program manager and client partner for the duration of the transition ● Hypercare service available after go-live ● Client success is a shared responsibility with Joint Success Plans ● Service level agreement provided as attachment 2 <ul style="list-style-type: none"> ○ Two SLA options (standard and high availability) ○ Operates 24 hours a day, 7 days a week for critical issues – will respond

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

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EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

<ul style="list-style-type: none"> within 15 minutes of triggering an alert <ul style="list-style-type: none"> ○ 99.9% uptime available with high availability SLA option ○ Service credits available if uptime percentages not met • Jurisdiction must request version upgrades • Provided detailed response for each item
E. Technical Support Requirements
<ul style="list-style-type: none"> • Operates 24 hours a day, 7 days a week for critical issues – will respond within 15 minutes of triggering an alert • 24/7/365 monitoring of all client production instances
<ul style="list-style-type: none"> • Uses regularly scheduled maintenance windows (weekly) • 5 days’ notice for scheduled downtime, immediate notice for urgent or emergency downtime
<ul style="list-style-type: none"> • Will develop a post-implementation support plan • Will provide phone and online support during business hours • Service Desk provides applications levels one through three for support • Uses ticketing system as well as interactive forums • Provides Tier 1 support
<ul style="list-style-type: none"> • 24/7/365 monitoring of all client production instances • Operates 24 hours a day, 7 days a week for critical issues – will respond within 15 minutes of triggering an alert
<ul style="list-style-type: none"> • Documentation including multiple manuals, specifications, data dictionary, release notes, and more are available within the Client Hub • Monthly consortium leadership calls • Does not specifically address training
<ul style="list-style-type: none"> • Acknowledges all requirements and provides overview of change management process • Uses Human Centered Design to push forward modernization
F. Reports
<ul style="list-style-type: none"> • Acknowledges reporting requirements • Provides partial sample of monthly report
2. Staffing
<ul style="list-style-type: none"> • Provides staffing model, plan for a 12-1 ratio (1 DOH team to 12 STCHealth staff) • 3-7 staff involved in the day-to-day efforts • Provides team titles, project roles, and combined years of experience • Provides job openings and job descriptions for numerous positions

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

<ul style="list-style-type: none">• TharseoIT will assist with the data conversion process• The team will be fully integrated operating under a single leadership structure under the direction of the Project Manager• STC health will be the single Point of Contact and will manage subcontractors as employees
<ul style="list-style-type: none">• Provided staffing plan with name, education/experience, area of support and national affiliations• 18 primary staff, and 10 supplemental staff named and resumes provided• No time allocation information included
3. Implementation
<ul style="list-style-type: none">• Project plan will be developed and updated as key project events occur• Project schedule will be reviewed and shared weekly• Provides high level implementation timeline including initiation, future state planning, data migration, interface integration, training, testing, go-live, and post go-live• Proposed timeline is July 2025-September 2026
<ul style="list-style-type: none">• STChHealth uses proprietary Rapid Implementation Process which includes pre-assessment, interview and observations, rapid application review and design, business process recommendations, system configurations, and post go-live handoff• Uses System Development Life Cycle process which uses the Agile approach• Provides fee structure, price modifications, and assumptions• Implementation workplan included with time estimates for each task• Each item includes steps, time frame, and resource names• Implementation plan may not be specific to Maine; it includes milestones that don't seem related (newborn screenings?)

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STChalth

DATE: 1/14/2025, 2/3/2025, 2/6/2025, 2/20/2025, 2/24/2025

EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none">Meets eligibility requirements
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none">36yrs experience with IISCOTS IIS implemented in 17 jurisdictionsNoted experience with ImmPactProject 1: Puerto Rico- implementation of COTS STC One with additional school module (4.1m patients, 15.8k users)Project 2: Washington DCF – implementation of COTS STC One with school module (2m patients, 3.8k users)Project 3: South Dakota – implementation of COTS STC One (1.5m patients, 4.5k users) <p>All three projects are implementations of STC One, with two projects including enhancement modules.</p>
2. Letters of Reference
<ul style="list-style-type: none">Arizona – 30yr partnership/supportSouth Dakota – went live in 2023 – outlined key implementation activitiesPuerto Rico – Since 2020 – positive experience <p>All three references provided are for the STC One IIS Platform which meet the experience/expertise requirements of part 2 – scope of work. Additional letters of support from AWS as a partner, Walgreens that supports 152 maine pharmacy locations, Walmart that supports 25 maine pharmacy locations – all favorable references</p>
3. Subcontractors
<ul style="list-style-type: none">Tharseo IT – supports conversion of WIR legacy data. Worked on Washington DC, Puerto Rico, Virginia, and Michigan
4. Organizational Chart
<ul style="list-style-type: none">Included
5. Litigation
<ul style="list-style-type: none">No current litigation

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

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BIDDER NAME: STChalth

DATE: 1/14/2025, 2/3/2025, 2/6/2025, 2/20/2025, 2/24/2025

EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

6. Financial Viability
<ul style="list-style-type: none">• 3 years included
7. Certificate of Insurance
<ul style="list-style-type: none">• Current certificate provided

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

Part IV, Section III Proposed Services

1. Services to be Provided

**Part II
A. Business Requirements**

- STC|ONE Public Health IIS Essentials Package – Registry, Inventory Management, Data Exchange, Reporting, Consumer Access, school nurse & lead screening modules.
- Full support and consultative services for all functionality
- Functionality dependent on user access (authorization) level
- Robust capacity and flexibility to be configured
- Alerts and notifications are configurable and often customizable
- Ability to send messages to selected group of orgs/facilities
- “Message of the day” feature for all users who log on
- Lead screening module in use with 4 jurisdictions
- Lead risk questionnaire, letters, reports
- School & childcare module – immunization requirements, vaccine compliance, communications with parents, outbreak response
- Forecaster = STC|ONE Clinical Decision Support engine – follows the ACIP guidelines and schedules(not ICE)
- User Management – admin role for creation, modification, and deactivation of all users
- Org client user can invite others to join org and set permissions (NOT OKAY FOR MAINE) or state can keep this in their programs – flexibility for us to adapt in the future
- Admin can assign role by access level and then customize permissions further
- Flexible workflows and configurations – set criteria for order volumes, frequency, order sets
- Org & Facility Management – hierarchy relationship groups, orgs, facility group and facilities
- Patient and Vaccination Management – lifetime registry, deduplication algorithm and patient matching engines, ability to generate reports to monitor rates and mange population by demographics
- Vital records, birthing hospitals, DTT an HL7 functionality, death data
- Patient records can be configured for required demographics prior to saving and confidential for opt outs
- Deduplication threshold may be set by jurisdiction for matching logic
- Address cleaning & smarty – utilized smarty integration through AIRA to

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EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

<ul style="list-style-type: none"> validate and clean addresses. • Patient Deduplication and Matching – when an exact match is found the user is not able to enter in another patient record (manual). HL7/batch data uses logic for auto processing and sets aside in a queue for manual review. Nightly processing scan for dupes. Admins can raise or lower matching threshold • Inventory Management – public and private, vaccine orders, transfers, returns and wastage • PREBOOKING – allocations, and flu • Lot decrementing and reporting based on the lot number and funding source (adult vs VFC??) • ID or 2D barcoding • Upload of shipping files from Vtrks • Temps and Reconciling required before placing orders • Data exchange – bidirectional, HL7, SOAP, WSDL, QBP, VXU • Consumer access, reporting, iCAT, IQIP, Reminder Recall
<ul style="list-style-type: none"> • Appendix I completed • Each functionality is addressed
<ul style="list-style-type: none"> • STC One supports all of Maine’s IIS Core data elements as listed in Appendix K
<ul style="list-style-type: none"> • Consortium model since 2003 to share ideas, leverage funding • Utilizes Human Centered Design
<p>B. Information Technology Requirements and Security Requirements</p>
<ul style="list-style-type: none"> • All items A-O are addressed
<ul style="list-style-type: none"> • Amazon Web Services – SOC2 and fedRamp certified, STCHealth is currently in pursuit of SOC 2 certification
<ul style="list-style-type: none"> • STC One disaster recovery plan included as attachment 1 and outlines items for each section
<ul style="list-style-type: none"> • Will work with MaineIT to submit required info in compliance with IT policies
<ul style="list-style-type: none"> • Compliant with GSA federal government contracts, 14 state government, 2 CDC agency, 1 canadian territory, Washington DC, Puerto Rico. Operations are within the lower 48, data communication encryption, TLS, bastions, PEM keys
<ul style="list-style-type: none"> • STC will comply
<ul style="list-style-type: none"> • Data shall remain the property of MeDHHS • Cannot access view outside of continental US

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STChealth

DATE: 1/14/2025, 2/3/2025, 2/6/2025, 2/20/2025, 2/24/2025

EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

<ul style="list-style-type: none"> • Each customer has a dedicated instance
<ul style="list-style-type: none"> • STC hold SOC 2 Type II attestation and hosts with FedRamp authorized providers. Documents available
<ul style="list-style-type: none"> • STC will review and sign
<ul style="list-style-type: none"> • STC complies with this requirement.
<ul style="list-style-type: none"> • STC has a technical architecture diagram that cover 1-4, but does not publish due to intellectual property consideration. May make this available upon request.
<p>C. Document Repository Requirements</p>
<ul style="list-style-type: none"> • STC manages all shared documents in SharePoint • A-H were addressed
<p>D. Operations and Maintenance Requirements</p>
<ul style="list-style-type: none"> • A-E addressed • Certified PMP project manager directly assigned and will lead from kick off to closeout. • Can support 99.9% of the time, but recommends standard essentials option as the most cost-effective solution for Maine
<p>E. Technical Support Requirements</p>
<ul style="list-style-type: none"> • 24/7/365 – STC will take action within 15 minutes of a critical issue • If issue is client facing – ops team will gain client approval to execute the remediation plan
<ul style="list-style-type: none"> • STC will notify the department five days prior
<ul style="list-style-type: none"> • STC service desk includes application levels 1-3 for support. Analysts, develops and QA staff • STC issue tracking system via client ticket portal • Releases of new forecasting within 30 days • Tier 1 help desk – full help desk services for end-users
<ul style="list-style-type: none"> • 24/7/365 monitoring of all client production instances and automatically notified • Critical issues will be addressed within 15 minutes
<ul style="list-style-type: none"> • The department will receive user manuals, operating manuals, tech manuals, specs, data dictionary, crosswalk of tables, and any new functionality as part of releases • STC Hub includes all documents to understand functionality including consortium and release notes
<ul style="list-style-type: none"> • STC has a robust Agile SDLC transition methodology used with ACMP standard-based change management methodology.

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STChalth

DATE: 1/14/2025, 2/3/2025, 2/6/2025, 2/20/2025, 2/24/2025

EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

<ul style="list-style-type: none"> • 1-4 addressed • Description of change management process utilized for the implementation
F. Reports
<ul style="list-style-type: none"> • Both reports will be made available to the department by due dates
2. Staffing
<ul style="list-style-type: none"> • 160 FTEs • Allocated to 10 functional areas to support new jurisdictions • Diagram included • 12-1 migration ratio • 3-7 day to day efforts ratio • Team, project role and experience table included • Attachment 8 included
<ul style="list-style-type: none"> • TharseoIT – assist with data conversion • Expert experience with the migration and conversion of Oracle data • Tharseo IT proprietary data conversion has proven to reduce conversion time and costs by over 50%
<ul style="list-style-type: none"> • 160 FTEs • Selected individuals assigned to support the project have extensive experience • Names, Area of Support and National Affiliation & Work groups included • Attachment 9 includes resumes for key staff
3. Implementation
<ul style="list-style-type: none"> • STC has successfully handled multiple IIS implementations simultaneously • Attachment 10 – High level roadmap indicates go live targeted for 9/2026
<ul style="list-style-type: none"> • STC has proprietary Rapid Implementation Process for quick successes in implementation • SAAS fees billed monthly • Tech/Professional services, 50% upfront, 25% once 75% of work is complete, final 25% of cost due upon completion of deliverable • Attachment 11 – very detailed and indicates a 9/15/2026 go live date

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STC Health

DATE: 01/13/2025; 02/06/2025; 02/24/2025

EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> • Met-Vendor meets years with COTS and as an IIS vendor
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<p>Established IIS COTS with 17 Jurisdictions using STC. ACIP forecasting, Bidirectional real time data exchange connections</p> <ul style="list-style-type: none"> • PR1- Puerto Ricos DOH is using STC COTS. Replaced their legacy system in 12/2020. Has additional modules including School nurse module. • PR2- Washington DC converted to COTS during pandemic. They utilize the standard package along with the School Nurse Module. • PR3- South Dakota uses COTS for Vaccine management, registry and data exchange along with hosting of SMaRT AFIX.
2. Letters of Reference
<ul style="list-style-type: none"> • Yes-AR, SD, Puerto Rico, AWS, Walgreens, walmart
3. Subcontractors
<ul style="list-style-type: none"> • Yes- Tharseo IT
4. Organizational Chart
<ul style="list-style-type: none"> • Yes, showing Executive Lead to PRM to DEVs
5. Litigation
<ul style="list-style-type: none"> • None listed on form
6. Financial Viability
<ul style="list-style-type: none"> • Yes- 2021,2022,2023
7. Certificate of Insurance
<ul style="list-style-type: none"> • Yes proof provided

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STC Health

DATE: 01/13/2025; 02/06/2025; 02/24/2025

EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

Part IV, Section III Proposed Services
1. Services to be Provided
Part II
A. Business Requirements
<ul style="list-style-type: none"> • Yes, they can provide a COTS, including BL and a school nurse module (not requested)
<ul style="list-style-type: none"> • A. Yes, this is included • B. Yes, this is included • C. Yes, this is included • D. Yes, this is included • E. Yes, this is included • F. Yes, this is included • G. Yes, this is included • H. Yes, this is included • I. Yes, this is included • J. Yes, this is included • K. Yes, this is included <p>Vendor supplied well detailed examples of how each functionality works and how it can be customized to Maines needs.</p>
<ul style="list-style-type: none"> • Vendor is able to support all of states core data elements, with examples
<ul style="list-style-type: none"> • vendor brings other states together in a consortium call to leverage, ideas, funding and work together to meet needs per state and federal.
B. Information Technology Requirements and Security Requirements
<ul style="list-style-type: none"> • STC app is built using java and integrates an oracle data base. • STC uses databases for storage data. • They use a cloud (AWS and Azure Gov) • Will meet all state OIT requirements • Their cloud service providers a DR, with minimal disruption. All data stays in the USA
<ul style="list-style-type: none"> • STC will stay in compliance with security requirements. • They have obtained a SOC2 Type II • Compliant with NIST control domains and HIPPA • Complete vulnerability scans 45-60 day coordination period • Pen Test with 45-60 day coordination period
<ul style="list-style-type: none"> • Supplied DR plan in section a,b and C.

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: STC Health

DATE: 01/13/2025; 02/06/2025; 02/24/2025

EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

<ul style="list-style-type: none"> • STC will work with MEIT to stay in compliance with polocies
<ul style="list-style-type: none"> • STC meets all state and federal policies.(TLS, Bastions and PEM keys) • They have business license, insurance certs and tax and licensing requirements
<ul style="list-style-type: none"> • Will and will continue to comply to HIPPA/HITECH
<ul style="list-style-type: none"> • A. vendor will agree that all data will remain the property of the state • B. Vendor will ensure there will be no ability to view or access departments data from any location outside of USA • C. Each customer access is separate from other customers.
<ul style="list-style-type: none"> • STC currently holds an SOC 2 Type II attestation and host with FedRamp. They can make this scan available
<ul style="list-style-type: none"> • will review and sign a MainelT non-disclosure agreement.
<ul style="list-style-type: none"> • Vendor can support logical access and procedures to meet needs. These will meet applicable laws, polices, regulations, standards and guidance.
<ul style="list-style-type: none"> • STC is a SaaS solution . • STC will not publish i-iv to any external shared space but, can supply documentation upon request
<p>C. Document Repository Requirements</p>
<ul style="list-style-type: none"> • A. vendor will work with state to ensure formatting, structure and location is agreed upon • B. STC will make the repository available to state without any cost • C. Will work to meet IT policies and procedures • D. Relevant software updates will be applied to repository • E. will grant access to shared files by request during contract period • F. will supply both program and IT with an electronic copy of any relevant files prior to contract end • G. will work with state • H. will work with state and IT to meet repository
<p>D. Operations and Maintenance Requirements</p>
<p>1.</p> <ul style="list-style-type: none"> • A. STC will meet MEIT polices, standards and procedures • B. <ul style="list-style-type: none"> i. STC can support SLA but suggest we go with Standard essentials option, cheaper and meets the needs of other same size judications ii. STC will provide 30 day notice on system changes

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

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EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

- C. State can request changes and STC will work with state to implement change
- D.
 - a. STC provided scalability examples
 - I i. STC reviews storage and data volumes to ensure they are not running at application capacity.
- E.
 1. Compliant with NIST, HIPAA
 2. Will produce monthly vulnerability scans with reports
Remediation plans will also be providers within agreed timeline
 3. will supply a 3rd party scan to department and IT
 4. STC confirms they meet all security requirements that over see, software, data, data exchange
 5. STC will ensure security plan is reviewed and approved in writing by state and IT before being placed into PRD

E. Technical Support Requirements

a. provides 24/7/365 access and can be available if issues arise

- A. Maintenance windows regularly happen upon agreement. STC scheduled downtime with happen with 5 day heads up
- i. State will be notified immediately if downtime is needed outside of normal scheduled maintenance.
 - ii. State will be notified immediately if emergency downtime is needed

- Vendor will supply a post go live support plan to describe with detail how team will provide ongoing support and maintenance. Which will include roles, responsibilities, operations
- Phone and online support during business hours
- They will utilize STC issued tracking system with state to create tickets for improvements.
- STC will update forecasting within 30 days after being published on MMWR.

- STC provides 24/7/365 support for critical issues. They will take down system within 15 minutes of alert to triage and fix the issues to restore.
- State will receive a written summary of work done and planned within 24 hours of ticket being created.

- A. STC will update all user, operating, technical, data dictionaries, crosswalks and documents and materials in a timely manner

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EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

<ul style="list-style-type: none"> B. STC provides monthly consortium leadership calls to bring together other states to collaborate. STC will also update and provide documentation for all items on platform
<p>a. Will provide a change management plan within 90 days of contract execution.</p> <ol style="list-style-type: none"> Will work with state to ensure mutual agreement on plan plan will provide details on process, procedure, tools that STC will utilize for change management description, tech specs, timeframes and approval signatures <p>STC is in agreement of written and approved change request are a clear way to move forward.</p>
<p>F. Reports</p>
<p>1 and 2</p> <ol style="list-style-type: none"> will supply details of progress and status of software set up during implementation within 15 days after last day of previous month monthly reports are supplied for departments review and supplied to department within 15 days after last day of previous month
<p>2. Staffing</p> <ul style="list-style-type: none"> STC supplies chart with key roles and brief description of job duties. Along with a table of team, project roles and experience Subcontractor- TharseoIT. They assist in data conversion for implementation. Specializing in oracle data base and cloud infrastructure services. STC will work with subs for direction and goals to be met.
<p>3. Implementation</p> <ul style="list-style-type: none"> STC provided staff resumes Outlined staff names, years of services, education, areas of support and national affiliation and work groups that are associated with. STC lists out IIS Implementation timeline
<ul style="list-style-type: none"> 1.States that 50% upfront, 25% due when enhancements are completed and then 25% due when it is delivered. 2. Supplied with great detail 3 Supplied with great detail 4 Supplied with great detail 1. Supplied with great detail 2. Supplied with great detail 3.Supplied with great detail

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: VAULT Technologies

DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> • Does meet requirements
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • P – over 30 years experience working with health departments • I – implements and supported IIS containing solutions • COTS solution integrated within PrepMod Ecosystem • Utilizes JIRA for project management, AWS CloudWatch for monitoring, and robust security framework for data protection • P – Realtime data exchange
2. Letters of Reference
<ul style="list-style-type: none"> • Alaska Letter <ul style="list-style-type: none"> ○ Implemented during COVID-19 pandemic ○ I – state the PrepMod enterprise platform was implemented, not the IIS system • Maryland Department of Health Letter <ul style="list-style-type: none"> ○ Same letter as above • State of Washington Letter <ul style="list-style-type: none"> ○ Patient schedule, registration, and recording tool
3. Subcontractors
<ul style="list-style-type: none"> • Section Not provided
4. Organizational Chart
<ul style="list-style-type: none"> • Provided organization chart that include an executive lead, customer success manager, project manager, account manager, lead architect, OCM lead, implementation lead. Release manager, M&O manager, database administration, training lead, data migration lead, and testing lead.
5. Litigation
<ul style="list-style-type: none"> • No litigations listed
6. Financial Viability
<ul style="list-style-type: none"> • Provided 2022 and 2023 financial profit and loss documents • Not audited
7. Certificate of Insurance
<ul style="list-style-type: none"> • Provided and expires 3/9/2025, active at time of application

**STATE OF MAINE
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RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: VAULT Technologies

DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

Part IV, Section III Proposed Services
1. Services to be Provided
Part II
A. Business Requirements
<ul style="list-style-type: none"> • P – COTS IIS • P – blood lead test results linked to patient records • I – integrated with labs system for other customer • PrepMod was implemented and used per references, and OptimIIS bundle is being proposed as solution • Q – is OptimIIS a recent enhancement to PrepMod?
<p>A</p> <ul style="list-style-type: none"> • Meets all essential and optional requirements • I – not notes or details given <p>B</p> <ul style="list-style-type: none"> • Meets all essential and optional requirements • I – no notes or details given <p>C</p> <ul style="list-style-type: none"> • Meets all essential and optional requirements • I – no notes or details given <p>D</p> <ul style="list-style-type: none"> • I – inability for HER vendor to view details regarding process of test data in terms of errors and warnings – stated that this could be an enhancement, no details or notes given • I – unable to provide test message submission summary reports to HER vendors – stated that this could be an enhancement, no details or note provided • I – unable to store digital certificate information – stated this could be an enhancement, no details or notes provided • P – meets all essentials requirements, and all other optional requirements <p>E</p> <ul style="list-style-type: none"> • Meets all essential and optional requirements • I – no notes or details given <p>F</p> <ul style="list-style-type: none"> • Meets all essential and optional requirements • I – no notes or details given <p>G</p> <ul style="list-style-type: none"> • I – Currently unable to aggregate multiple notices going to the same address

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BIDDER NAME: VAULT Technologies

DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

	<p>into one notification, but state that this could be an enhancement that would take a minor configuration change at no additional cost withing a 2 week period</p> <ul style="list-style-type: none"> • Q – would this be prior to go live? • I – Currently unable to make all reminder recall data accessible to authorized user for predetermined periods of time but state that this could be an enhancement that would take a minor configuration change at no additional cost withing a 2 week period • P – meets all essential requirements and all other optional requirements
H	<ul style="list-style-type: none"> • I – currently unable to borrow vaccine from lots belonging to one funding source to lots belonging to another funding source but state that this could be an enhancement that would take a minor configuration change at no additional cost withing a 2 week period • I – currently unable to support rule-based decision logic to approve or reject orders but state that this could be an enhancement that would take a minor configuration change at no additional cost withing a 2 week period • P – meets all essential and all other optional requirements
I	<ul style="list-style-type: none"> • Meets all essential and optional requirements • I – no notes or details given
J	<ul style="list-style-type: none"> • Meets all essential and optional requirements • I – no notes or details given
K	<ul style="list-style-type: none"> • Meets all essential and optional requirements • I – no notes or details given
	<ul style="list-style-type: none"> • Meet requirement • P – Advance patient matching and deduplication algorithms • P – integration with laboratories for automated blood lead test results reporting • P – configurable blood lead reporting template for public health analysis and monitoring
	<ul style="list-style-type: none"> • I – confused on which system is being evaluated • I – microservices-based architecture to limit impact on overall system performance • P - Authorized admins can make no code changes • Meet requirement
B. Information Technology Requirements and Security Requirements	

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INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: VAULT Technologies

DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

<ul style="list-style-type: none"> • Meets requirements with detailed answers to each point in section • I – JIRA to manage and track configuration changes • Relational database model hosted on RDS
<ul style="list-style-type: none"> • Meets requirement with details on how compliance with NIST 800-53 Rev 5 • AWS US based data centers • 24/7 surveillance and biometric access controls • AWS CloudWatch for real-time visibility into system health and security • Personnel background check conducted
<ul style="list-style-type: none"> • P – daily data backups • I – transactional logs captured hourly • Geographically distributed AWS data centers within US ensuring redundancy • Snapshot technology for rollback
<ul style="list-style-type: none"> • Says they will meet this requirement
<ul style="list-style-type: none"> • Meets this requirement
<ul style="list-style-type: none"> • Meets requirement
<ul style="list-style-type: none"> • Meets requirements • Department to retain full ownership of all data throughout contract term
<ul style="list-style-type: none"> • Will meet requirement
<ul style="list-style-type: none"> • Will sign document requested and required by Maine OIT
<ul style="list-style-type: none"> • Meets requirement
<ul style="list-style-type: none"> • Document provided upon request • Meets requirement
<p>C. Document Repository Requirements</p>
<ul style="list-style-type: none"> • Meets requirement via use of Microsoft SharePoint • Will define folder structure with department
<p>D. Operations and Maintenance Requirements</p>
<ul style="list-style-type: none"> • I – unclear of which system is COTS-SaaS solution • Says requirements are all met
<p>E. Technical Support Requirements</p>
<ul style="list-style-type: none"> • System web base and available 24/7/365 • HL7 data exchange, rel-time updates • Meet requirement
<ul style="list-style-type: none"> • P – maintenance activities schedule during off-peak hours • P – comprehensive report following an incident to describe root cause,

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INDIVIDUAL EVALUATION NOTES**

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RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: VAULT Technologies

DATE: 1/14/2025

EVALUATOR NAME: Mikayla Bolduc Friedlander

EVALUATOR DEPARTMENT: DHHS CDC

<ul style="list-style-type: none"> resolution steps taken, and preventative measure to avoid recurrence to be provided withing 48 hours of incident • Meets requirements
<ul style="list-style-type: none"> • P – help desk provided 8-6pm M-F
<ul style="list-style-type: none"> • P – on call support for critical high-priority system defects • Meets requirements
<ul style="list-style-type: none"> • Q – what do the ** mean? • P – illustrated guides with screenshot and annotated diagram in user manual • I – video tutorials and quick reference live session available • Meets requirements
<p>F. Reports</p>
<ul style="list-style-type: none"> • Says requirement will be met
<p>2. Staffing</p>
<ul style="list-style-type: none"> • Provided positions titles, job descriptions, and minimum qualifications for all staff assigned to the proposal
<ul style="list-style-type: none"> • No subcontractors will be used
<ul style="list-style-type: none"> • Provided with time allocation in terms of %
<p>3. Implementation</p>
<ul style="list-style-type: none"> • Proposed implementation to be completed within a year, unsure if realistic • Displays all keys areas of deployment plan
<ul style="list-style-type: none"> • Detailed plan gives high level implementation plan, no additional details than the previous high level plan provided

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Vault Technologies, LLC

DATE: 1/14/2025,

EVALUATOR NAME: Ann Farmer

EVALUATOR DEPARTMENT: DHHS/ Maine CDC

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> Q- COTS- SaaS IIS solution
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> Questioning – Overview does not discuss COTS- SaaS IIS solution, Project 1 Labcorp Employer Services. Project meets timeline. Does not meet IIS requirements but does address vaccine inventory management, and reporting Project 2 Maryland Department of Health- Project meets timeline. This is an example for PrepMod which addresses only vaccine management and is sent into IIS. It does not discuss the requirements for COTS- SaaS IIS Project 3 Washington State of Department of Health – Project meets timeline. This is PrepMod system example which has vaccine reporting and inventory management but not all COT- SaaS IIS solution
2. Letters of Reference
<ul style="list-style-type: none"> Questioning – 3 letters are submitted from different jurisdiction. The focus of the letter is on PrepMod and supporting a portion of the IIS.
3. Subcontractors
<ul style="list-style-type: none"> Questioning missing
4. Organizational Chart
<ul style="list-style-type: none"> Questioning – The organization chart is limited and does not include Quality Assurance or cyber security,
5. Litigation
<ul style="list-style-type: none"> Positive Meets requirements
6. Financial Viability
<ul style="list-style-type: none"> Questioning 2 of 3 audits . Limited profits
7. Certificate of Insurance
<ul style="list-style-type: none"> Positive Meets requirement

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: VAULT Technologies

DATE: 1/14/2025, 02/05/2025, 02/06/2025

EVALUATOR NAME: Melanie Messina

EVALUATOR DEPARTMENT: ALM Team – DHHS

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> • States it includes a COTS application system, lists a few other parts • Has been successfully implemented over 40 jurisdictions • Multiple projects since 2020, 2021 – meet 3 year requirement • Did not provide a list of agencies and contact info
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • Has implemented and supported IIS-containing solutions • COTS IIS solution • AWS CloudWatch – AWS hosted • EHR integration • Immunization forecasting • Provided 3 projects but they are only for certain parts of what they offer and not a full IIS system relevant to what the State is looking for.
2. Letters of Reference
<ul style="list-style-type: none"> • Provided
3. Subcontractors
<ul style="list-style-type: none"> • None
4. Organizational Chart
<ul style="list-style-type: none"> • Provided, names with project lead, staffing plan
5. Litigation
<ul style="list-style-type: none"> • None
6. Financial Viability
<ul style="list-style-type: none"> • Shows negative and positive net income
7. Certificate of Insurance
<ul style="list-style-type: none"> • Provided, missing cyber security, professional

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Vault

DATE: 1/14/2025, 2/5/2025

EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> • Meets eligibility requirements • COTS solution. Implemented in 3 states in the last 5 years. 4 sites operational for more than 3 years
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> • 3 decades experience serving state and local health departments • OptimIIS – COTS IIS, integrated within PrepMod – offers EHR integration, forecasting, and real time data exchange • Team includes project managers, system architects, software engineers, data analysts, and QA specialists • Project 1 (2023) – onboarded commercial lab with 35 IIS systems for flu vaccine • Project 2 (2020) – Maryland DOH for immunization management, integrated with Maryland’s IIS • Project 3 (2021) – Washington DOH for vaccine management, reported to IIS • None of the projects show an implementation of an IIS itself, all show products that integrated with an IIS • None of the projects demonstrate electronic reporting of lab results
2. Letters of Reference
<ul style="list-style-type: none"> • Three letters of reference provided <ul style="list-style-type: none"> ○ All letters are for PrepMod, none specifically talk about the IIS component except saying it integrated with the IIS
3. Subcontractors
<ul style="list-style-type: none"> • No information provided
4. Organizational Chart
<ul style="list-style-type: none"> • Meets requirements
5. Litigation
<ul style="list-style-type: none"> • None noted
6. Financial Viability
<ul style="list-style-type: none"> • Profit and Loss statements provided for 2022 and 2023 • Viability is not clear
7. Certificate of Insurance

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Vault

DATE: 1/14/2025, 2/5/2025

EVALUATOR NAME: Sara Robinson

EVALUATOR DEPARTMENT: Maine CDC/DDS/IDEpi

- | |
|---|
| <ul style="list-style-type: none">• General liability – good through March 2025 |
|---|

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: VAULT Technologies

DATE: 1/14/2025, 2/3/2025, 2/6/2025

EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> Meets eligibility requirements
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<ul style="list-style-type: none"> Overview of qualifications: Implemented and supported IIS-containing solutions for multiple jurisdictions, 30yrs experience, configurable/scalable Project 1 – implemented a flu vaccination module that connected to 35 state IISs. Project 2 – PrepMod implemented and integrated into Maryland’s IIS for end-to-end COVID-19 vaccination workflows Project 3 - PrepMod implemented and integrated into Washington’s IIS for end-to-end COVID-19 vaccination workflows <p>All three projects demonstrate successful IIS module integration into a fully functioning state IISs. But the individual module does not demonstrate the experience and expertise of an entire IIS as outlined in Part II – scope of services.</p>
2. Letters of Reference
<ul style="list-style-type: none"> Alaska – PrepMod integration into their IIS Maryland – PrepMod integration into their IIS Washington – PrepMod utilized as the state’s mass immunization application <p>All three references indicate responsiveness, quality of work, and timeliness. None of these references are provided for an entire IIS as outlined in Part 2 – scope of work. The references are positive but are made on one module integrated into their existing IISs.</p>
3. Subcontractors
<ul style="list-style-type: none"> Subcontractor form not included
4. Organizational Chart
<ul style="list-style-type: none"> Included – outlines implementation, testing and training
5. Litigation
<ul style="list-style-type: none"> Litigation forms indicates no current litigation
6. Financial Viability
<ul style="list-style-type: none"> Only 2 years provided

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: VAULT Technologies

DATE: 1/14/2025, 2/3/2025, 2/6/2025

EVALUATOR NAME: Jessica Shiminski

EVALUATOR DEPARTMENT: Maine Immunization Program/Division of Surveillance

7. Certificate of Insurance
<ul style="list-style-type: none">• Current certificate provided

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202410192

RFP TITLE: Maine Immunization Information Sys, including Electronic Recording of Blood Lead Tests

BIDDER NAME: Vault Technologies

DATE: 01/13/2025; 02/06/2025

EVALUATOR NAME: Kayla M Strout

EVALUATOR DEPARTMENT: Maine Immunization Program

Individual Evaluator Comments:

Part I. Preliminary Information
Eligibility Requirements
<ul style="list-style-type: none"> Q: Cumulatively, vendor has not been implemented within a state IIS for 5 years
Part IV. Section II. Organizational Qualification and Experience
1. Overview of the Organization
<p>Vault uses OptimIIS to integrate with PrepMod? Maryland used PrepMod to connect to their IIS to send real time data to eliminate manual entry</p> <ul style="list-style-type: none"> PR1- Partnered with LabCorp Employer services to transmit HL7 messages. Data monitoring tools, inventory management and reporting capabilities. PR2- Maryland implemented PrepMod in 2020. Enabled patients to register for vaccine appts, track vaccine inventory and reports. PR3- Washington received a comprehensive system to manage vaccination workflows, from patient registration and scheduling to documentation and reporting. Auto submission to Washingtons IIS eliminating manual entry. Allowed residents to register for Vaccine appointments online, complete pre screening forms and patient reminders. ;
2. Letters of Reference
<ul style="list-style-type: none"> Yes- AK,WA
3. Subcontractors
<ul style="list-style-type: none"> None listed on the form
4. Organizational Chart
<ul style="list-style-type: none"> Yes- Executive lead, PM, Data migration, Data base and training
5. Litigation
<ul style="list-style-type: none"> None listed on the form
6. Financial Viability
<ul style="list-style-type: none"> A listing of Profit and Loss?
7. Certificate of Insurance
<ul style="list-style-type: none"> Yes proof provided



STATE OF MAINE
DEPARTMENT OF HEALTH AND HUMAN
SERVICES

Janet T. Mills
Governor

Sara Gagné-Holmes
Acting Commissioner

AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202410192

RFP TITLE: ME IIS, including Electronic Reporting of Blood Leads Tests

I, Mikayla Bolduc, accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Health and Human Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.

Signed by:

Mikayla Bolduc Friedlander

Jan-10-2025

Signature

Date



STATE OF MAINE
DEPARTMENT OF HEALTH AND HUMAN
SERVICES

Janet T. Mills
Governor

Sara Gagné-Holmes
Acting Commissioner

AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202410192

RFP TITLE: ME IIS, including Electronic Reporting of Blood Leads Tests

I, Ann Farmer, accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Health and Human Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.

DocuSigned by:

Ann Farmer

Jan-10-2025

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Signature

Date



STATE OF MAINE
DEPARTMENT OF HEALTH AND HUMAN
SERVICES

Janet T. Mills
Governor

Sara Gagné-Holmes
Acting Commissioner

AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202410192

RFP TITLE: ME IIS, including Electronic Reporting of Blood Leads Tests

I, Melanie Messina, accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Health and Human Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

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DocuSigned by:

Melanie Messina

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Signature

Jan-10-2025

Date



STATE OF MAINE
DEPARTMENT OF HEALTH AND HUMAN
SERVICES

Janet T. Mills
Governor

Sara Gagné-Holmes
Acting Commissioner

AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202410192

RFP TITLE: ME IIS, including Electronic Reporting of Blood Leads Tests

I, Sara Robinson, accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Health and Human Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

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DocuSigned by:

Sara Robinson

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Signature

Jan-10-2025

Date



STATE OF MAINE
DEPARTMENT OF HEALTH AND HUMAN
SERVICES

Janet T. Mills
Governor

Sara Gagné-Holmes
Acting Commissioner

AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202410192

RFP TITLE: ME IIS, including Electronic Reporting of Blood Leads Tests

I, Jessica Shiminski, accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Health and Human Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.

DocuSigned by:
Jessica Shiminski
07CE4E0FB25243D...
Signature

Jan-13-2025
Date



STATE OF MAINE
DEPARTMENT OF HEALTH AND HUMAN
SERVICES

Janet T. Mills
Governor

Sara Gagné-Holmes
Acting Commissioner

AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202410192

RFP TITLE: ME IIS, including Electronic Reporting of Blood Leads Tests

I, Kayla Strout, accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Health and Human Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.

Signed by:
Kayla Strout
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Signature

Jan-13-2025
Date