# State of Maine Dog Licensing Database User Refresher Training





## Housekeeping: What we'll cover today:

- 1. Resources
- 2. Instructions
  - 3. Renewals
- 4. Kennels for 2026
- 5. Monthly reporting
- 6. Renewal Notices
- 7. 2026 Online License Sales



## Housekeeping: Questions

If you have a personal/specific question about a situation you are handling, please email <a href="mailto:connor.egan@maine.gov">connor.egan@maine.gov</a> with that question.

If you have a general question, please type it into the chat. Some questions will be promptly answered in the chat, and for others, we will provide written answers/instructions and post them in the Municipality Resources section of AWP's website within the next week.

# State of Maine Dog Licensing Database: Resources



Spay/Neuter Programs	
State of Maine Animal Response Team	
Statutes & Rules	

Contact Us

Municipality Resources

## **Municipal Dog Licensing**

### **Packet**

- Maine Dog Licensing (PDF)
- Chapter 721 & 725 (PDF)

- Municipal Update Form (PDF) Including updating ACO information.
- Municipal Supply Order Forms (PDF) For ordering dog tags

## **Database User Training**

## Training Videos

- <u>Database User Training Webinar Updated 12/4/2024 (Young</u>
- <u>Database User Training Webinar Part 1- January 14, 2025</u>
- <u>Database User Training Webinar Part 2 January 14, 202</u>
- Database User Training Lunch & Learn Presentation Ja
- Initial Task List (PDF)
- Maine Dog Licensing Database User Training Presentation

### **Help Resources**

- Database FAQs (PDF)
- Database FAQs Volume 2 (PDF) Updated February 3, 2
- PetPoint Request For corrections, deletions, and merge
- Microchip Cheat Sheet (PDF)

## How to...

Setup ACO Profile (PDF)

- Database FAQs (PDF)
- Database FAQs Volume 2 (PDF) Updated February 3, 2025
- PetPoint Request For corrections, deletions, and merge requests for Petpoint.
- · Microchip Cheat Sheet (PDF)

### How to...

- Setup ACO Profile (PDF)
- Issue Replacement Tag (PDF)
- Add Late Fees (PDF)
- Preenter Data in Database (PPTX)
- Issue Municipal Kennel Licenses (PDF)
- <u>Issue Nuisance or Dangerous Dog Licenses (PDF)</u>
- Add a Fee Exempt License Updated 10/21/24 (PDF)
- Entering Rabies Vaccines Updated 10/18/24 (PDF)
- Edit Rabies Vaccine (PDF)
- Going Back to Add a Receipt (PDF)
- <u>License a Second Dog (PDF)</u>
- Reports for Municipalities Updated 12/23/2024 (PDF)
- Setting up Automatic Monthly Reports (PDF)
- Multiple Animal Receipts (PDF)
- Enter Vendor Code (PDF)
- Void A Receipt (PDF)

## Manuals, Guides and Booklets

- Animal Welfare Law Book (PDF) Revised December 2023
- Municipal Animal Control Best Practices (PDF)
- Maine Rabies Management Guide 2017 4th Edition (PDF) Revised 2017

Open Help Sessions Weekly via Microsoft Team Schedule and link posted on the Municipality Resources page of AWP website

> Wednesday, Sept 17, 11-12 Tuesday, Sept 23, 12-1 Wednesday, Oct 1, 11-12 Tuesday, Oct 7, 12-1

Beginning October 15: Every Tuesday, 12-1 Every Wednesday, 11-12



Holiday Weeks will be modified!

# State of Maine Dog Licensing Database: Instructions





# State of Maine Dog Licensing Database: Renewals for 2026



If you have a new pet owner who needs a 2025 and 2026 license at the same time, issue the 2025 first, carefully checking the expiration date to be 12/31/2025.

Then issue a renewal following the renewal instructions for the 2026 license.

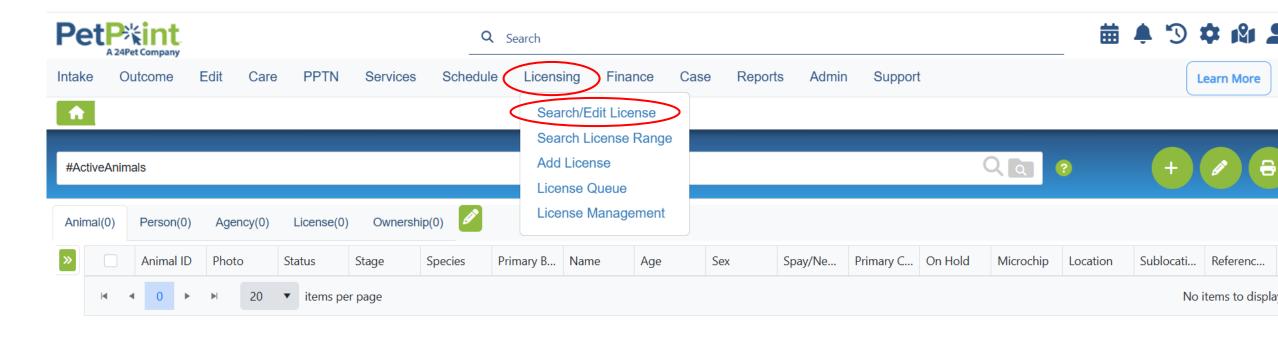


## Log in at www.petpoint.com/sms3





## Click on LICENSING, then Search/Edit License in the drop down

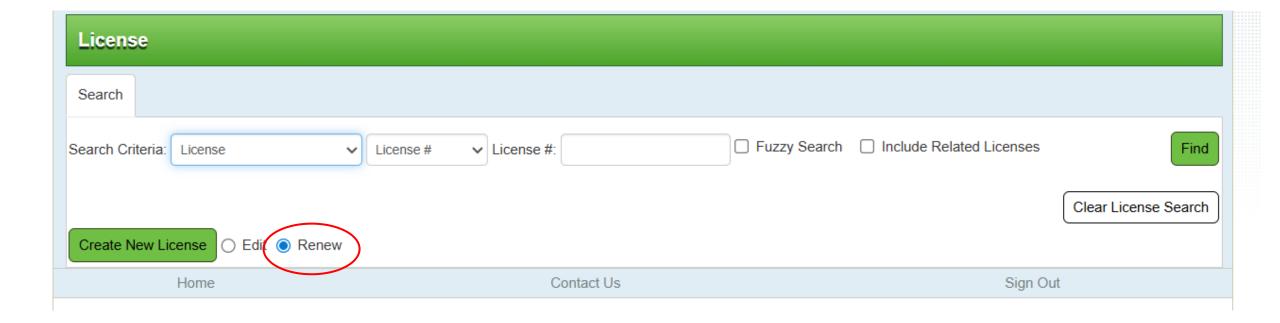




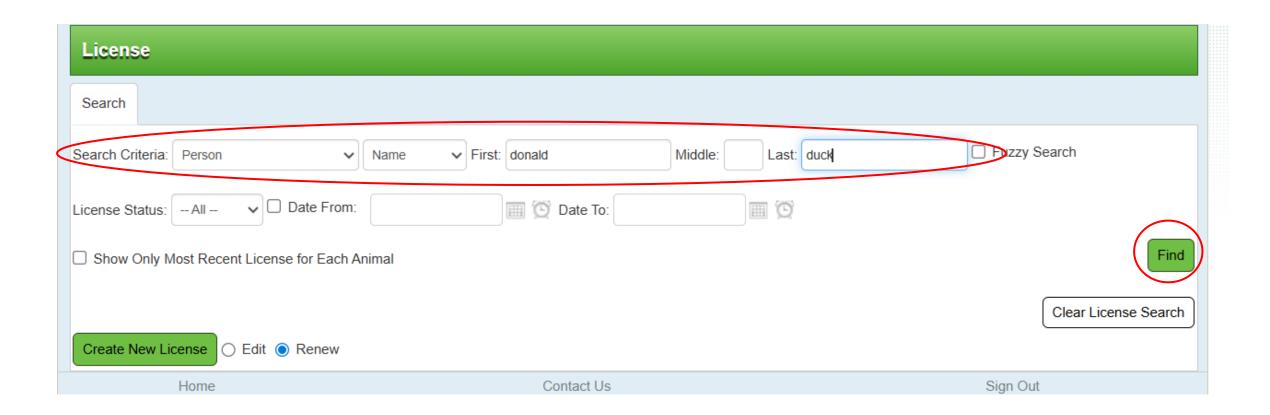


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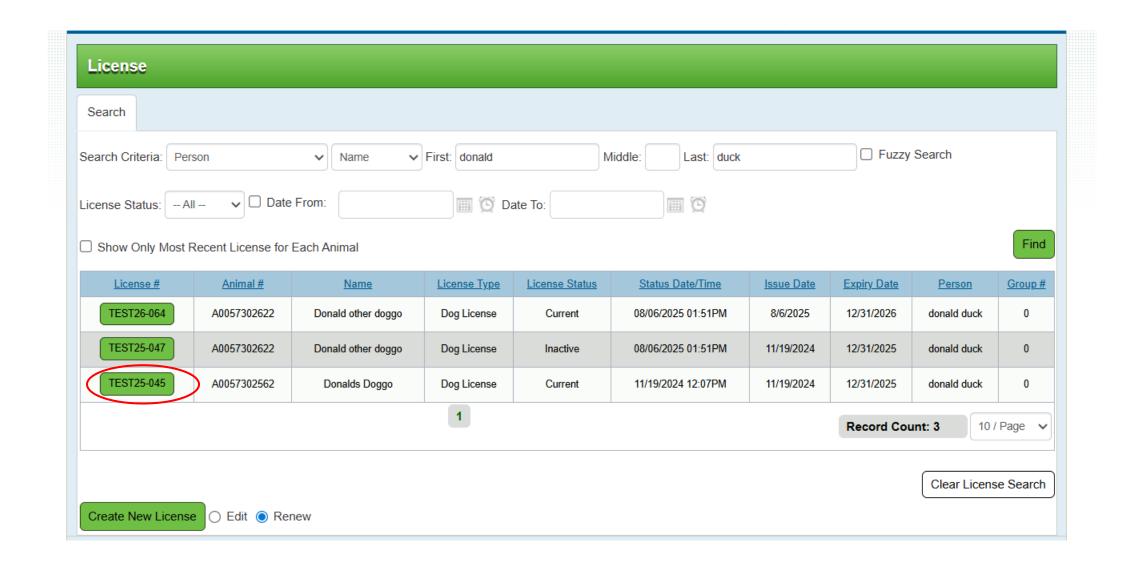
## Click on RENEW at the bottom of the License field.



<u>AFTER you have selected RENEW</u> choose the Criteria to search for the license you are renewing: You can use person information, animal information, or last year's license number. Enter info for your criteria, and click FIND.



Select the license you wish to renew by clicking on the GREEN license tab for the correct pet/license

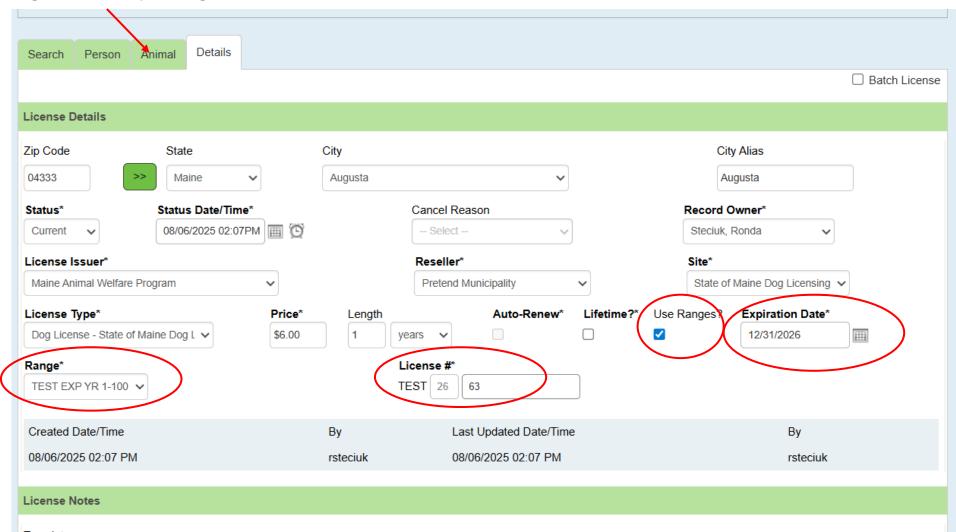


You will land on the DETAILS tab. You can click back to the ANIMAL TAB if you have any updates to the animal (typically if the dog got spayed/neutered since last year).

To renew the license and assign a new tag number, you will change the expiration date to the end of the next licensing year (12/31/2026).

Uncheck and then recheck "Use Ranges?"

Select Your Range and enter your tag number in the License # field. Scroll down to Vaccination details.



If the last entered rabies vaccine is still valid, keep scrolling down.
The Re-vacc date determines when a new vaccine is required.

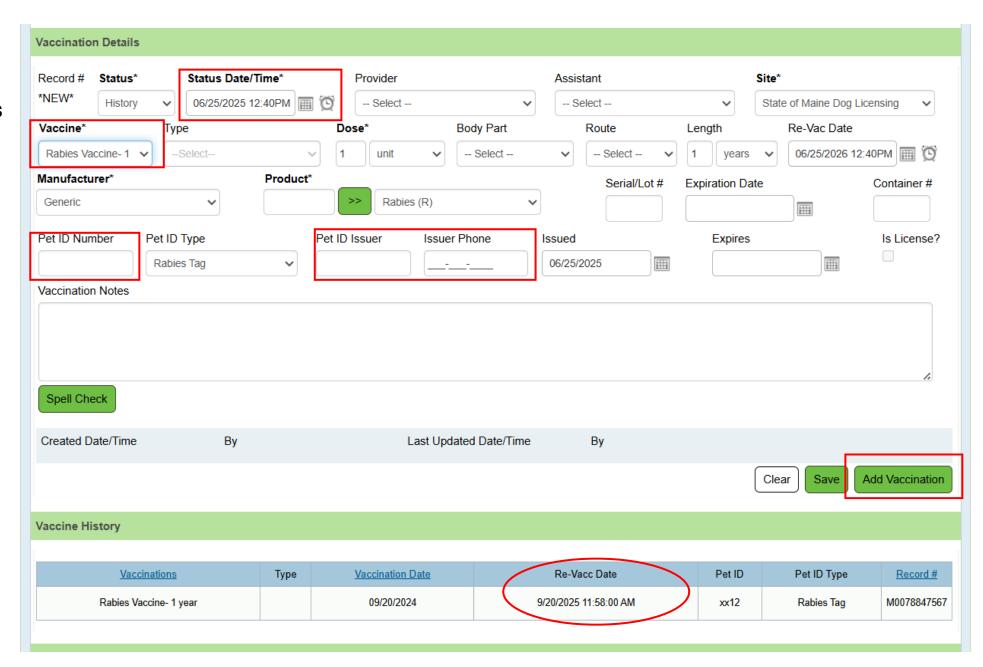
If a new one needs to be entered, enter it now:

Status date/time= vaccination date

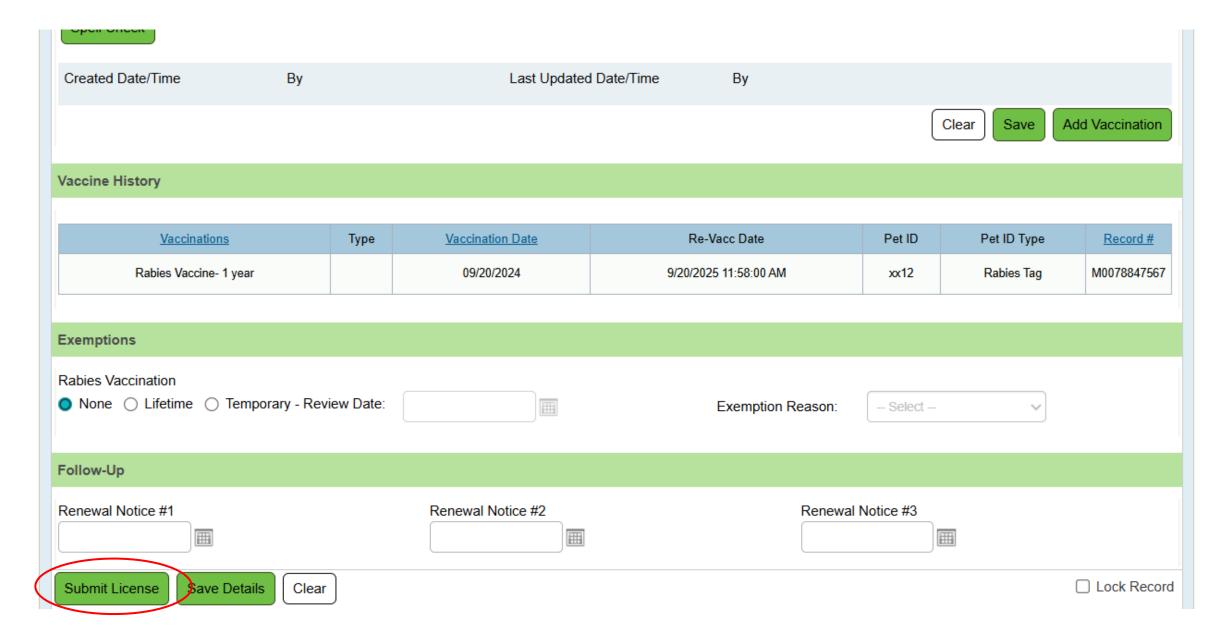
Vaccine= choose 1 yr or 3 yr

Add tag number/vet info from certificate in PET ID fields.

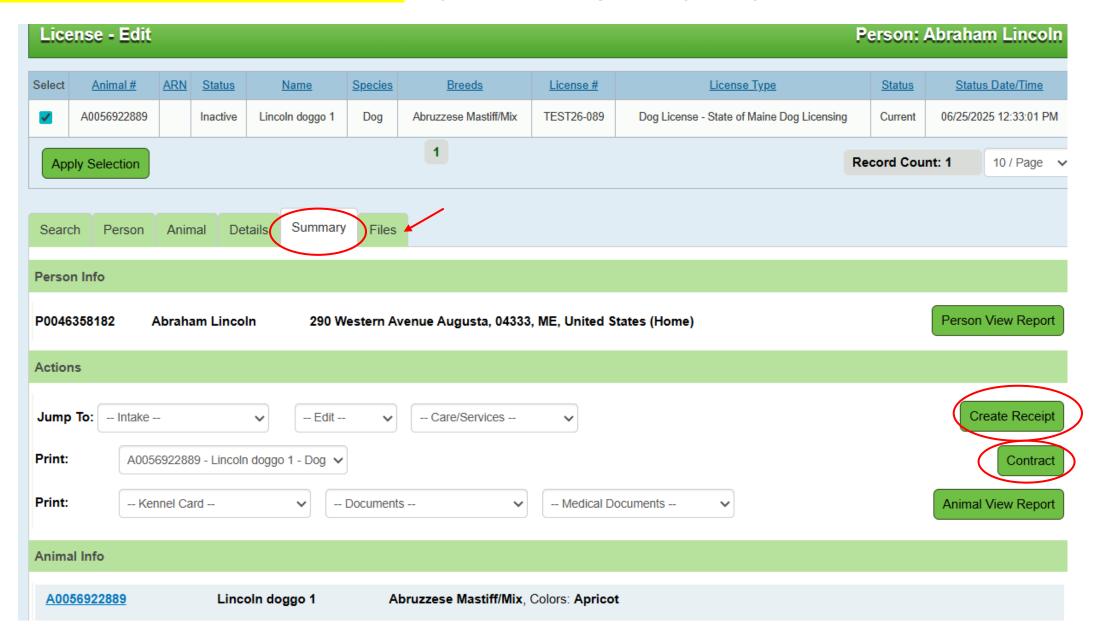
Click green ADD VACCINATION button.



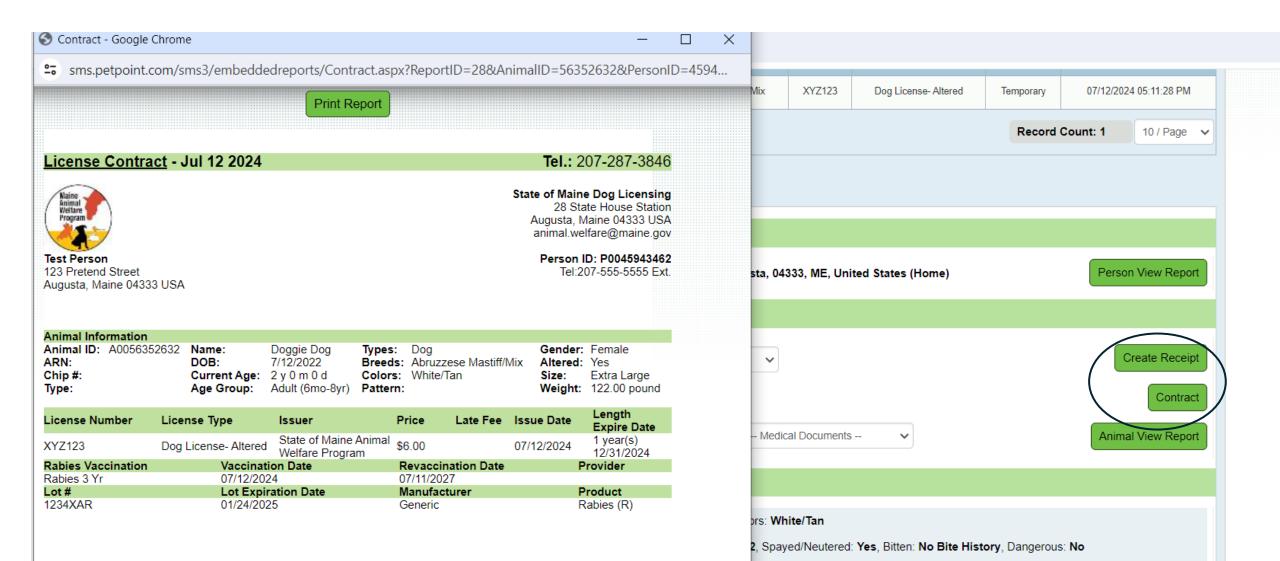
## Scroll to bottom and click the SUBMIT LICENSE button.



Once you submit the license, you will land on the SUMMARY TAB, where you print the license contract and create your receipt. REMINDER – YOU MUST CREATE A RECEIPT. If you choose to upload any files, you do it under the FILES tab.



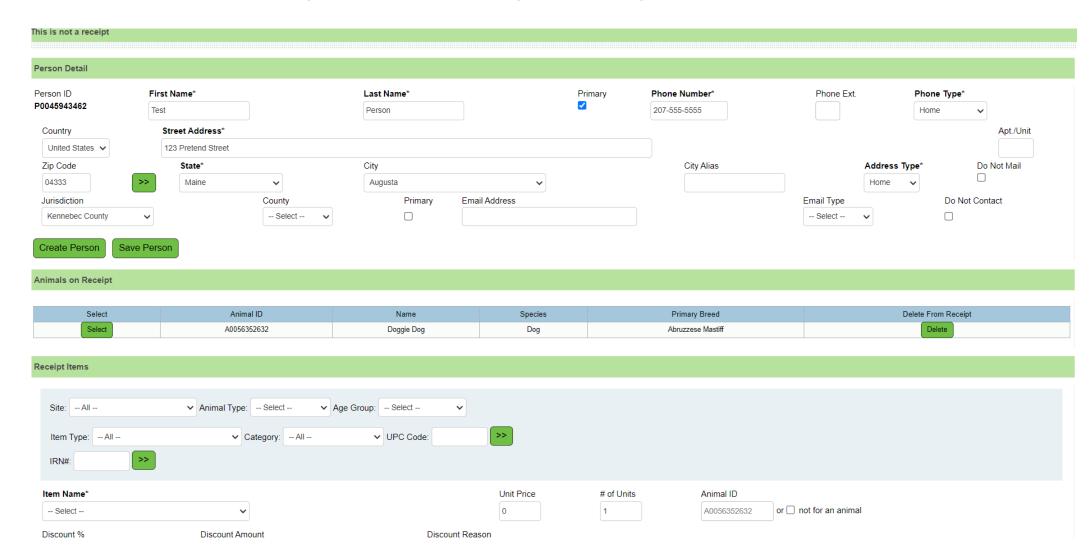
Print the license by clicking **Contract**, then **Print**. The Contract IS the license document. Make sure the physical tag matches the tag you entered, and tape it to the printed license. Next, click **Create Receipt** to complete the payment transaction record. YOU MUST CREATE A RECEIPT.



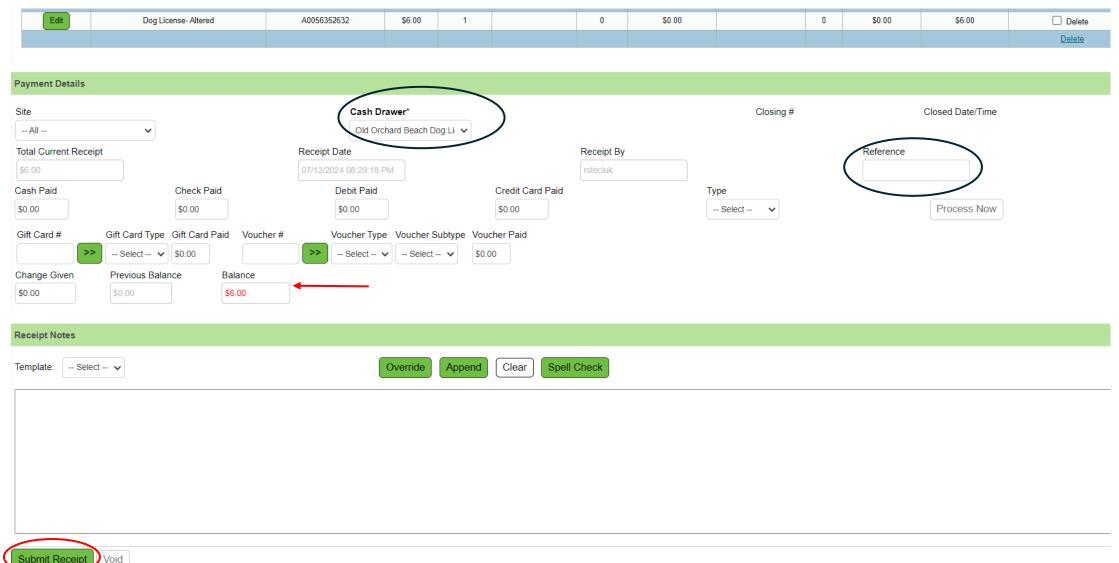
The Person's info will autofill and the license will autofill as a receipt item.

Other possible receipt items are 2025 License, Late Fees, or a Dangerous dog sign. Use the "Item Name" dropdown and "Add" to add items.

The license will autofill on the receipt. Scroll down until you see today's license.



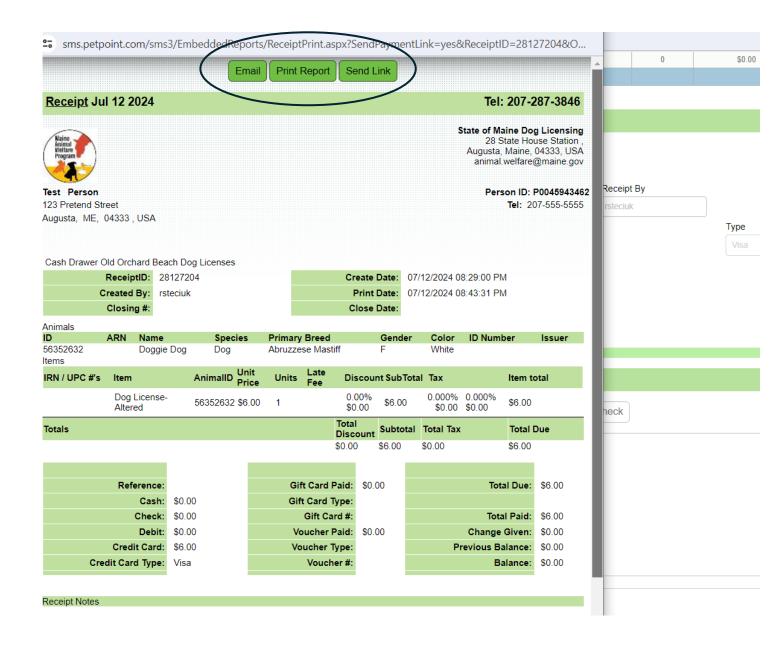
Select your municipality's **Cash Drawer** (this should be a default setting for each user- contact us if it is not!)
Choose the correct form of payment and enter the amount paid, and the balance (in red) will zero out. You cannot process a credit card through this system; this is for documentation only. *Use your municipality's credit card system*. If payment is by check, add the check number in the **Reference** section
Add any note you wish to add on the **Receipt Notes** and click **Submit Receipt** 

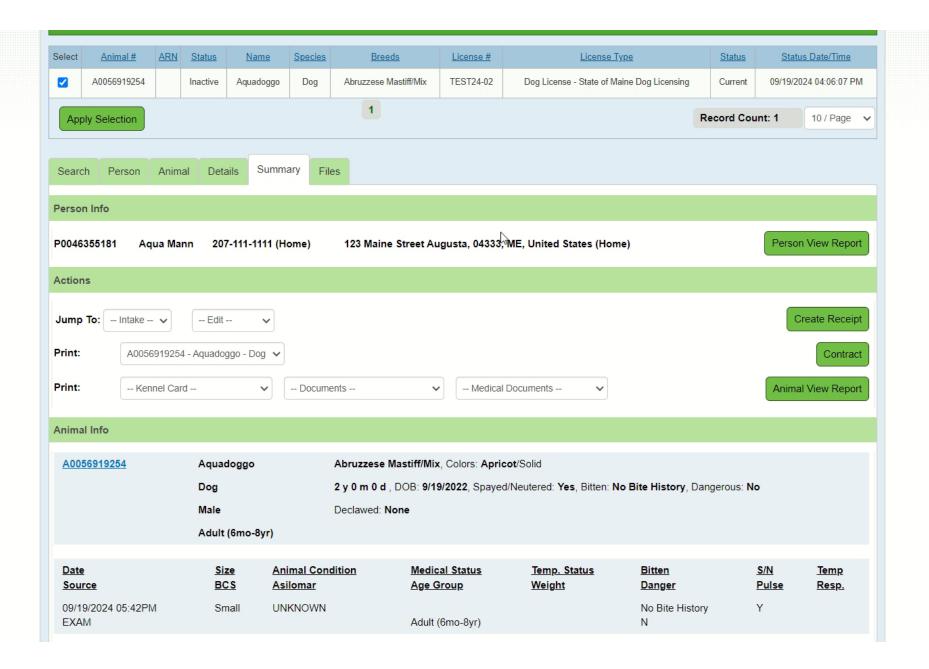


## Click **Print** for a paper copy

Click **Email** if you entered an email in their person record

Send link will not function with this database.





## State of Maine Dog Licensing Database:

Municipal Kennel Licenses for 2026



Effective 9/28/25 Municipal Kennel Licenses are §3932-B Kennel Licenses obtained from DACF.

Municipalities still have a role in licensing: ACOs must inspect these facilities annually before the owner can submit the application or renewal to AWP.

20% of the fees will go back to municipalities.

These kennel licenses will still be in the statewide database.

There are no more kennel tags; dogs will be issued individual tags by AWP.

Municipalities must have a VENDOR CODE for payment from the state. Payments to municipalities will be made twice a year.

## State of Maine Dog Licensing Database:

Monthly Reporting to AWP

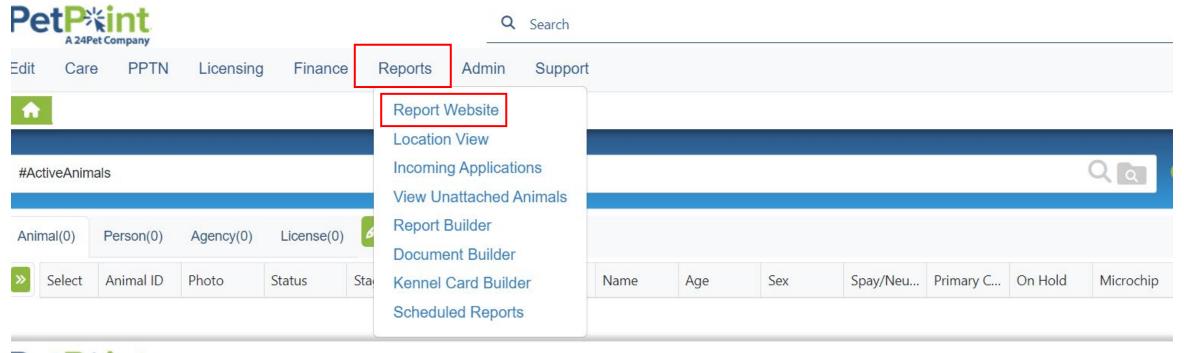


## Old form reports will not be accepted for licenses sold after July 31, 2025

Beginning in September, with the August sales report, the full Receipt Revenue Report must be submitted. Submit all pages.

Revenue Report											
Print Date Tuesday, October 22, 2024	Recei	ipt Date From 10/1/202	24 12:00:00 AM	tem		All					
	Recei	ipt Date To 10/31/20:	24 11:59:00 PM	tem Group		All					
	Accou	unt Code	AII S	Site		All					
	Cash	Drawer	TEST DRAWER F	Payment Type		All					
	Refun	nds	Include								
Receipt#   Account   Receipt Date   A	Animal & Person & Payment		count	‡ <u>Tax</u>	‡ <u>Total Due</u> ‡	<u>Total</u>					
Paid Cash   Paid Check	Paid Debit	Paid Credit Card	Paid Gift	Card	Paid Voucher	<b>‡</b>					
Item	<u>Type</u>	(# Units @ \$ Sta	ff Person	<u>e</u> ‡	Total Paid 🛊	:					
<u>Item Number</u>	<u>UPC#</u>	Item Type	Item Cate	<u>egory</u>	‡ Late Fee ‡	;					
(# Units @ Cost)	ax Code 1 (\$)	2 <u>(\$)</u>	count % \$ Site		<b>‡</b>						
		<u>SubTotal</u> <u>Disc</u>	count	<u>Tax</u>	Total Due / Paid	<u>Total</u>					
<b>⊞ 2024 Dog License -Altered</b>	Group % of Total Sales: 1.84%	\$6.00 \$0.	00	\$0.00	\$0.00/\$6.00	\$6.00					
<no account="" code=""></no>	Total Items: 1	\$6.00	^^ <no acc<="" td=""><td>ount Ĉôde</td><td>&gt; ** ^^</td><td>Tổtal ltems: 1</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td></no>	ount Ĉôde	> ** ^^	Tổtal ltems: 1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Group % of Total Sales: 1.53%	SubTotal \$5.00					<u>SubTotal</u>	Discount	<u>Tax</u>	Total Due / Paid	<u>Total</u>
<no account="" code=""></no>	Total Items: 1		rice/K9/S&R L	icense		Group % of Total Sales: 0.00%	\$0.01	(\$0.01)	\$0.00	\$0.00/\$0.00	\$0.00
		SubTotal	0			Total Items: 4	\$0.01	(\$0.01)	\$0.00	\$0.00	\$0.00
	Group % of Total Sales: 30.67%	\$100.00									
<no account="" code=""></no>	Total Items: 1	\$100.00	afar Liaanaa			Group % of Total Sales: 0.31%	<u>SubTotal</u> \$1.00	Discount (\$1.00)	<u>Tax</u> \$0.00	Total Due / Paid \$0.00/\$0.00	<u>Total</u> \$0.00
		<u>SubTotal</u>	sfer License								
	Group % of Total Sales: 12.88%	\$42.00	<no acc<="" td=""><td>ount Code</td><td><b>&gt;</b></td><td>Total Items: 1</td><td>\$1.00</td><td>(\$1.00)</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td></no>	ount Code	<b>&gt;</b>	Total Items: 1	\$1.00	(\$1.00)	\$0.00	\$0.00	\$0.00
<no account="" code=""></no>	Total Items: 7	\$42.00	Total Pric	e· \$	326.01		T/	otal # Units Sold:	2	1	
		SubTotal		•			``				
<b>⊞ Dog License - State of Maine</b>	Group % of Total Sales: 6.75%	\$22.00	Total Revenu		336.00			Total Cost:	\$50.0		
Dog Licensing - Unaltered			Total Discoun	nt:	(\$1.01)		Markup % Tota	al - For All Items:	\$125.0	0	
			Total Ta	x:	\$0.00		Markup % Total - O		\$0.0	0	
								Items:			
			Grand Tota	al: \$	325.00		Total Cost % aga	ainst Total Sales:	15.38%	6	

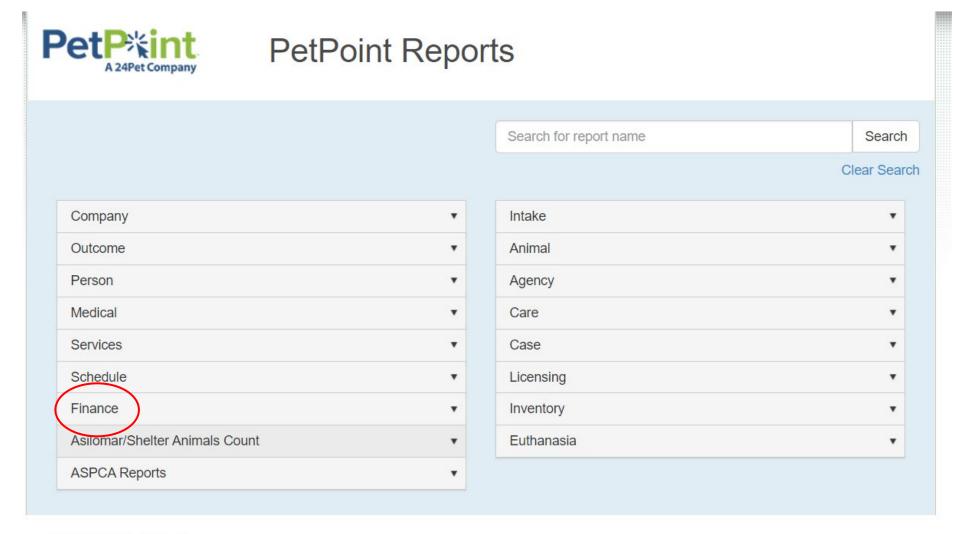
## Go to Reports> Report Website A new window will open





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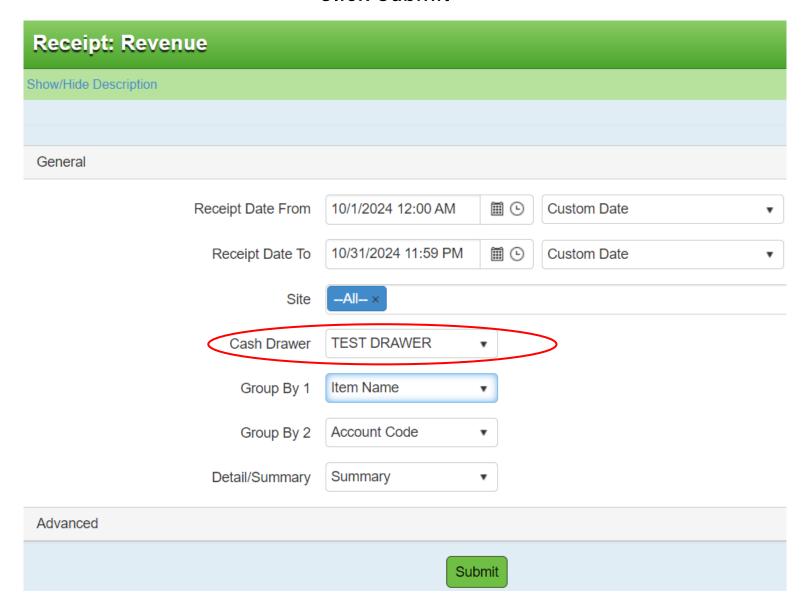
## **CLICK on FINANCE**



## CLICK on RECEIPT: REVENUE

Schedule	Licensing
Finance	Inventory
Receipt: Cash Balance 50 (i)  Receipt: Cash Drawer Closing 50 (i)  Receipt: Cash Drawer Closing Extended 50 (i)	Euthanasia
Receipt: Daily Cash 🔊 🛈	
Receipt: Discount (i)  Receipt: Items (i)	
Receipt: Receipt Crosstab 60 (i)  Receipt: Revenue 60 (i)	
Receipt: Revenue Extended 50 (i)	
Receipt: Tax Amount (i)  Receipt: Voided (i)	

## Enter the dates you are wishing to pull data from. Select your municipality's CASH DRAWER Group By 1= Item name, Group By 2= Account Code, Detail/Summary=Summary Click Submit



The Revenue Report will list all licenses sold by category, and will give a total per category.

At the bottom of the page, you will see a summary.

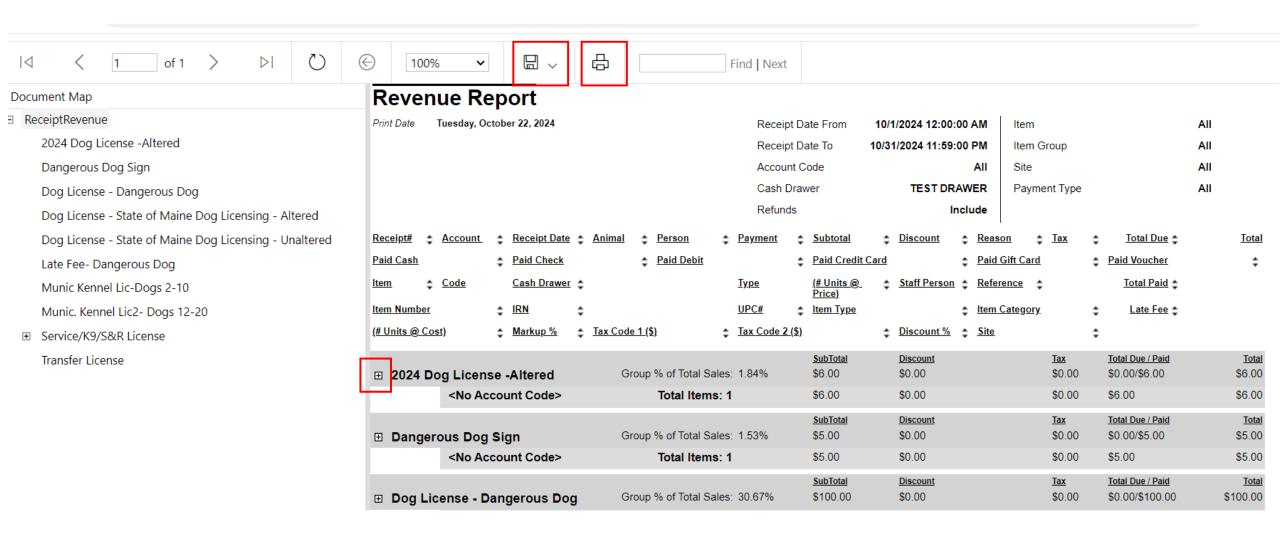
The Total Price was your total sales, the TOTAL COST is the amount to send AWP.

If you believe there is an error in your report, use the license crosstab or license express report to cross-check your licenses to receipts. Most errors in 2025 have been missing receipts or duplicate receipts entered.

Revenue Report											
Print Date Tuesday, October 22, 2024	Recei	pt Date From	10/1/2024 12:00:00 AM	Item		All					
	Recei	pt Date To	10/31/2024 11:59:00 PM	Item Group		All					
	Accou	ınt Code	All	Site		All					
	Cash	Drawer	TEST DRAWER	Payment Typ	ре	All					
	Refun	ds	Include								
Receipt#   Account  Receipt Date  Account	nimal	\$ Subtotal	Discount Reas	on \$ Tax	‡ <u>Total Due</u> ‡	<u>Total</u>					
Paid Cash   Paid Check	Paid Debit	Paid Credi	it Card	Gift Card	Paid Voucher	<b>\$</b>					
tem	<u>Type</u>	(# Units @ Price)	\$\frac{1}{2} \preceq \frac{1}{2} \text{Staff Person} \preceq \text{Refe}	rence ‡	Total Paid 💠						
tem Number   IRN	<u>UPC#</u>	Item Type	‡ <u>Item</u>	<u>Category</u>							
# Units @ Cost)	x Code 1 (\$)	<u>2 (\$)</u>			<b>‡</b>						
		SubTotal	Discount	<u>Tax</u>	Total Due / Paid	Total					
2024 Dog License -Altered	Group % of Total Sales: 1.84%	\$6.00	\$0.00	\$0.0		\$6.00					
<no account="" code=""></no>	Total Items: 1	\$6.00	\$0.00 <b><n< b="">C</n<></b>	Account	Code> \$6.00	\$6.00 Total Items: 1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
⊞ Dangerous Dog Sign	Group % of Total Sales: 1.53%	SubTotal \$5.00					<u>SubTotal</u>	Discount	<u>Tax</u>	Total Due / Paid	<u>Total</u>
<no account="" code=""></no>	Total Items: 1	\$5.00	⊞ Service/K9/S	&R Licen	ise	Group % of Total Sales: 0.00%		(\$0.01)	\$0.00	\$0.00/\$0.00	\$0.00
		SubTotal	0			Total Items: 4	\$0.01	(\$0.01)	\$0.00	\$0.00	\$0.00
■ Dog License - Dangerous Dog	Group % of Total Sales: 30.67%	\$100.00							_		
<no account="" code=""></no>	Total Items: 1	\$100.00	Transfer Lies			Group % of Total Sales: 0.31%	<u>SubTotal</u> \$1.00	Discount (\$1.00)	<u>Tax</u> \$0.00	Total Due / Paid \$0.00/\$0.00	<u>Total</u> \$0.00
■ Dog License - State of Maine	Group % of Total Sales: 12.88%	<u>SubTotal</u> \$42.00						,			
Dog License - State of Marie  Dog Licensing - Altered	Group 70 or rotal Gales. 12.0070	Ψ42.00	<no< td=""><td>Account</td><td>Code&gt;</td><td>Total Items: 1</td><td>\$1.00</td><td>(\$1.00)</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td></no<>	Account	Code>	Total Items: 1	\$1.00	(\$1.00)	\$0.00	\$0.00	\$0.00
<no account="" code=""></no>	Total Items: 7	\$42.00	Total	Price:	\$326.01		Tota	al # Units Sold:	2	1	
		SubTotal	Total Re		\$336.00			Total Cost:	\$50.0		
	Group % of Total Sales: 6.75%	\$22.00			•				•		
Dog Lisenoning Chambred			Total Dis	count:	(\$1.01)		Markup % Total	- For All Items:	\$125.0	0	
			Tot	tal Tax:	\$0.00		Markup % Total - On	ly for Inventory Items:	\$0.0	0	
			Grand	d Total:	\$325.00		Total Cost % agair	nst Total Sales:	15.38%	6	

You can expand to see detail by clicking on the small box next to the license type. To make this a PDF or another format click on the floppy disc icon at the top.

To print, use the printer icon.



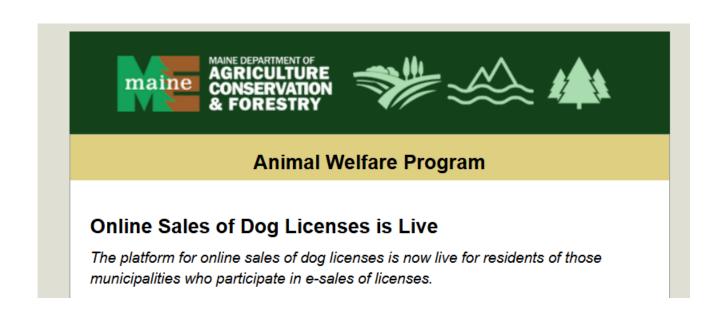
## State of Maine Dog Licensing Database:

Renewal Notices

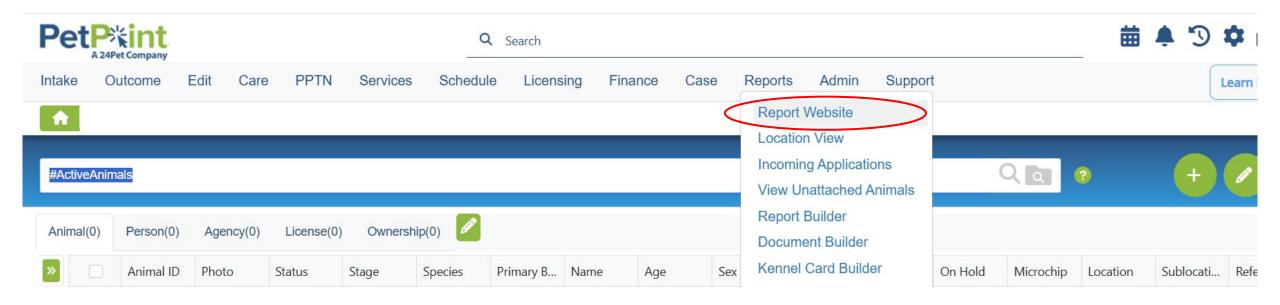


DACF will send renewal notices to every dog owner with an email address in the database just before October 15th, with reminders in December and mid-January.

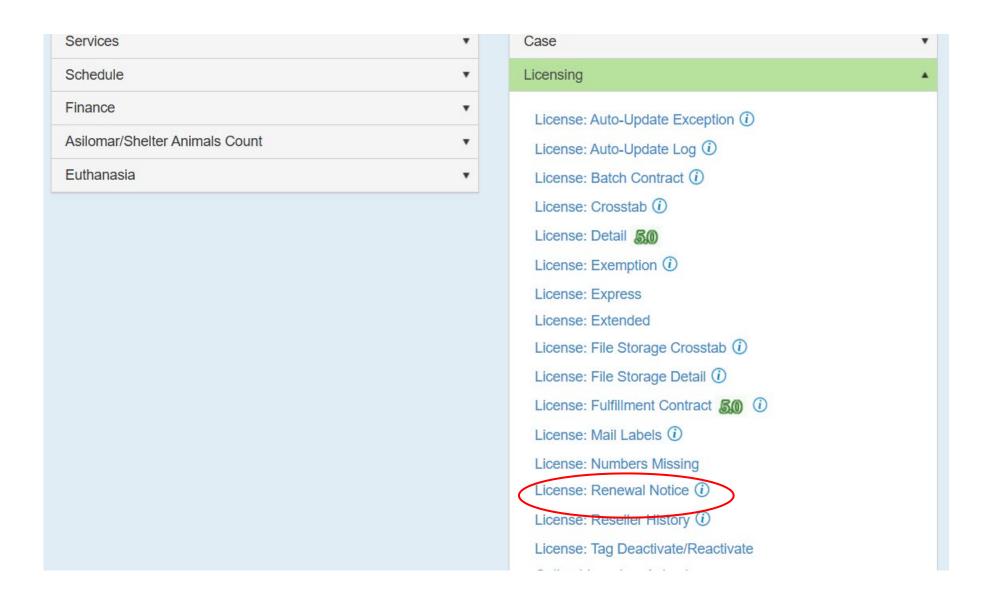
The reminders will clearly state that they can use online licensing if their town participates in e-sales or that they should visit their town office if their town does not participate.



To create renewal notices, go to Reports>Report Website from the home page.



# Choose LICENSING > License: Renewal Notice



### License: Renewal Notice

License Reseller = Your Municipality

Combine Household Animals: places all animals in the household in one document.

Notice Number 1st, 2nd or 3rd

Scroll down

License Issuer:	AII <b>v</b>	
License Reseller:	Pretend Municipality ~	
License Type:	All	
License Length:		
Species:	All	
Notice Number:	1st v	
Combine Household Animals:	Yes	
Zip Code:		
License Status:	All Current Inactive Expired	

Based On= Expiry Date

Date To: 12/31/25 (end of current year)

All other fields can remain in default settings.

Submit

License Length:		
Species:	AII	•
Notice Number:	1st	~
Combine Household Animals:	Yes	~
Zip Code:		
License Status:	All Current Inactive Expired	
Based On:	Expiry Date	· ·
Date To:	08/06/2025 12:00 AM 12/31/2025 11:59 PM	



Notices will have AWP's return address on them, but will direct people to their municipal office to purchase their 2026 license.

When tri-folded, the owner's name and address will appear in a number 10 window envelope.



#### Dog License Renewals Start 10/15!

#### Maine Department of ACF Animal Welfare Program - Dog Licensing

90 Blossom Lane Deering 3rd

Augusta ME 04333

(207) 287-3846

P0046394485

Spider Man

209 western avenue

Augusta ME 04333



A0057163665	Other spider doggo	Dog	Abruzzese Mastiff/Mix	DOB: 10/27/2014		Senior (9+ yr)
Color: Apricot/		Pattern:	:	Male		Altered
TEST 27	Dog License		Issued: 10/27/2024	Length: 1 Years	Expires: 12/31/2025	\$6.00
Vaccinations			Date	Re-Vaccination	Provider	
Rabies Vaccine-	3 year		4/14/2025	4/14/2028		
A0057030135	spiderdoggo	Dog	Abruzzese Mastiff/Mix	DOB: 10/7/2022		Adult (6mo-8yr)
Color: Apricot/		Pattern:	:	Female		Not Altered
TEST25-10	Dog License		Issued: 10/7/2024	Length: 1 Years	Expires: 12/31/2025	\$11.00

All dog licenses expire on December 31 each year. Licensing for 2026 begins October 15!

Please visit your Municipal Office to purchase your 2026 license.

## Alternatives to Notices created within Petpoint:

License Extended Report + mail merge into your own letter or postcard or labels

License: Mail Labels by zip code

Always use the EXPIRATION/EXPIRY date for renewal notices

# State of Maine Dog Licensing Database:

Online License Sales



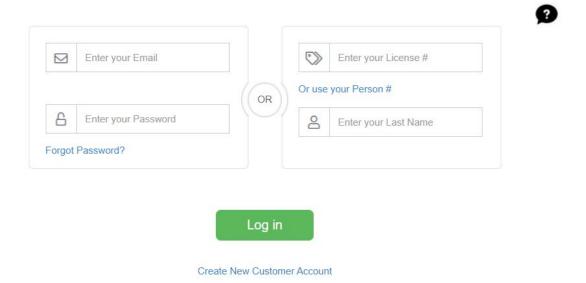
Online License Sales for 2026 and tag distribution will be handled by the Department, same as 2025.

If a person is in the system, they can access their info in the online sales portal with:

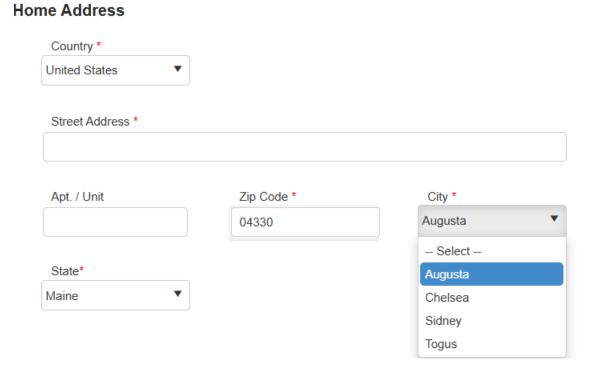
- 1. License# and last name
- 2. Person # and last name
- 3. Email address and password if they purchased online last year



Online Licensing 90 Blossom Lane Augusta, Maine 04333 USA 207-287-3846 animal.welfare@maine.gov



Online licensing now has the correct City drop-downs within each zip code.



# Municipalities not previously participating in online license sales who wish to participate in 2026 should email <a href="mainto:animal.welfare@maine.gov">animal.welfare@maine.gov</a>.

You will need to provide your town's state vendor number so that you can be paid next spring.



All dogs need to be licensed upon reaching the age of 6 months in the town where it resides. Or after the dog has been with the family for 10 days, if adopted.

#### **Get Your Dog License Online**

#### Online Cost for New Licenses or Renewals

• "Altered" dogs: \$8.75

• "Unaltered" dogs: \$13.75

Included in the online license cost is a \$1 transaction fee and a \$1.75 shipping/handling fee.

#### What You Need to Get Started

- Your dog's rabies certificate. This is required to be uploaded. PDF/Word/JPG are accepted formats
- Optional: Your dog's microchip number and microchip issuer (Home Again, 24 Petwatch, Avid, etc) for free microchip registration in the Maine Dog Licensing Database and with 24 PetWatch. Please note you will receive email from 24 PetWatch following registration, but no further action is required.

Attention: Not all towns/cities in Maine participate in this online program. The towns listed below participate in online dog licensing. The town you select and your address will be verified by the town office. Selecting a town that is not your legal residency will cause your dog license application to be rejected and your dog will be considered unlicensed.

Compliance with ravaccination of dog

Care for sick and i animals

Return of lost dogs owners

Credits Information Connect with Us Support DACF Programs Contact Information

## Stuck?

#### Open Petpoint Help Sessions

Petpoint Open Help Session | Meeting-Join | Microsoft Teams

The Animal Welfare Program will be hosting 1-hour open sessions on Microsoft Teams dedicated to PetPoint assistance. Use the link above to join the live session. These help sessions will be held twice a week during licensing season and will cover topics the participants would like assistance with. The meetings will be held Tuesdays from 12-1 PM with Connor and Wednesdays from 11 AM – 12 PM with Danielle. Please review the schedule below for exact dates and times, including any adjustments for holidays.

#### <u>September</u>

Wednesday, September 17, 11 AM-12 PM Danielle Tuesday, September 23, 12-1 PM, Connor

#### October

Wednesday, October 1, 11 AM-12 PM Danielle Tuesday, October 7, 12-1 PM, Connor



# Stuck?

Community Section of database

PetPoint Users Network on facebook

**Email** 

animal.welfare@maine.gov

Set up a Teams appointment

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